



# **Skating Association of Maine**

## **Security Policy**

### **CODE OF CONDUCT**

All SAM members and guests are expected to maintain reasonable and appropriate behavior at all times. Any behavior defying the Code of Conduct as determined by Facility Management or SAM can result in ejection and possible arrest.

Ejected SAM members or guests will not receive a refund for their tickets or be compensated in any way.

Inappropriate behavior includes, but is not limited to:

- Standing on chairs/seats
- Drunk and disorderly conduct
- Fighting or challenging others to fight
- Interference with the event, or participants of the event in any way
- Throwing, tossing, or discharging any object
- Using profanity and/or other offensive words (verbal or written)
- Taunting or using offensive language against the players, referees, or performers
- Disturbing other guests enjoyment of the event
- Failure to comply with facility personnel
- Violating the facility rules, regulations, and policies
- Violating any local, state, or federal laws
- SAM reserves the right to deny entry or eject from the facility members or guests displaying inappropriate behavior, as determined by SAM or facility management.

### **ALPHABETICAL TOPICS**

#### **Alcohol**

No alcoholic beverages will be allowed during SAM events. Any members or guests found with alcohol will immediately be ejected from the facility.

## **Bottles**

Glass bottles are not allowed during SAM events.

## **Clothing**

Members and guests are expected to be appropriately clothed at all times, as determined by Facility Management or SAM.

Members and guests are prohibited from wearing any clothing displaying profane or offensive material. Members or guests may be denied entry into the facility until the profane or offensive material is no longer visible. Members or guests found within the facility wearing clothing displaying items that can be construed as profane or offensive by Facility Management or SAM will be asked to provide a solution where the items will no longer be displayed. If no solution can be found, or the solutions do not meet the satisfaction of the Facility Management or SAM, the member or guest may be ejected from the facility.

## **Cursing/Offensive Language/Gestures**

Cursing, or the use of offensive language or gestures, is prohibited at all times. Members or guests cursing or using offensive language or gestures may be ejected from the facility.

## **Entry to Field of Play/Performance Area**

Any members or guests attempting to, or actually entering a field of play or performance area will immediately be ejected and subject to arrest and prosecution.

## **Ejections**

Facility Management or SAM reserves the right to eject guests at their discretion (i.e. violation of facility rules, violation of laws, etc.) at any time. When a member or guest is ejected, tickets will be collected from the member or guest and no refund will be given.

## **Fighting**

Any members or guests involved in a physical or verbal altercation are subject to ejection and arrest.

## **Going Down the Aisle While Puck/Ball is in Play (Hockey)**

For the safety of all fans, while the puck is in play during a hockey game, guests must wait at the top or bottom of the aisle until play has stopped to go to their seat.

Members or guests refusing to comply with this rule may be ejected from the facility.

### **Intoxicated Guests or Members**

Any member or guest who is intoxicated before entering a SAM event will be asked to leave the facility without refund and may be subject to further consequences.

### **No Re-Entry**

Members or guests leaving the facility to smoke in a designated smoking area or parking area must have their ticket to obtain re-entry to the facility.

### **Prohibited Items**

Prohibited Items include, but are not limited to:

- Glass bottles
- Outside food/beverages
- Weapons (i.e. knives, pepper spray, stun-guns, any concealed weapons, firearms, etc.)
- Laser pointers/pens
- Hard case containers
- Pucks, except in the field of play or performance area
- Balls, or other missile like objects
- Air horns
- Whistles, except in the field of play or performance area
- Dead or live animals (except service animals)
- Illegal drugs
- Chemicals
- Fireworks, smoke bombs, etc.
- Skateboards, roller skates, use of roller shoes, etc.
- Un-approved pamphlets, handouts, advertisements, etc.
- Other items as determined by SAM or facility management

Facility Management and SAM reserves the right to handle each occurrence on a case by case basis. Depending on the item, the member or guest may either be asked to remove the item from the facility or dispose of the item, or may be ejected from the facility.

## **Searches**

For the safety and security of all members, guests, players, and performers, any bag or jacket brought into the SAM event is subject to search. For all events, members and guests are subject to searches including, but not limited to pat downs, metal detecting hand wands, walkthrough metal detectors, and visual searches. Any member or guest refusing a search of any kind (either personal, bag or jacket) shall be refused entry to the facility and may not be eligible for a refund on their ticket purchase.

## **Shoes/Footwear**

Members and guests are expected to wear shoes/footwear at all times. Members or guests not wearing appropriate footwear will be asked to put on appropriate footwear or they may be ejected by Facility Management or SAM's discretion.

Use of shoes with wheels, or 'roller shoes', within or around the facility during a SAM event is strictly prohibited. Roller shoes pose extreme safety dangers to those wearing them and others. Individuals using roller shoes may be warned or ejected from the SAM event.

## **Signs/Banners/Flags/Posters**

Facility Management and SAM holds a general policy welcoming signs, flags, banners, and posters during events.

The following rules/regulations apply to all signs, flags, banners, and posters entering SAM events:

- Item may not be attached to a stick, pole, or holding device of any sort
- Item may not obstruct facility signage
- Item may not contain or display any profane, offensive, or obscene language and/or pictures as determined by Facility Management or SAM.
- Item may not be, in any way, taped, attached, hung, or displayed on the facility without consent of Facility Management or SAM.
- Item may not obstruct the view of other guests or create a safety hazard as determined by Facility Management or SAM.
- Items may not be constructed of wood, metal, or any other material that may cause harm to others.
- Items may not contain commercial or political messages.

Some concerts/special events may have specific policies regarding signs/banners/flags/posters. Please contact Facility Management or SAM for specific information.

### **Smoking**

Smoking is only permitted in designated smoking areas.

Any Member or guest found smoking in a non-designated area will be subject to ejection.

### **Tailgating**

Tailgating is prohibited in the parking lot during SAM events.

### **Throwing Objects/Missiles**

Members or guests found throwing any object within the facility may be ejected and may be subject to arrest.

### **Ticketed SAM Events**

Members and guests must possess a valid ticket at all times. Members or guests unable to produce a ticket may be ejected from the facility without refund.

Members or guests who attempt to 'sneak' into the facility may be arrested and cited.

\*Note - These policies and procedures are subject to change and update at any time.