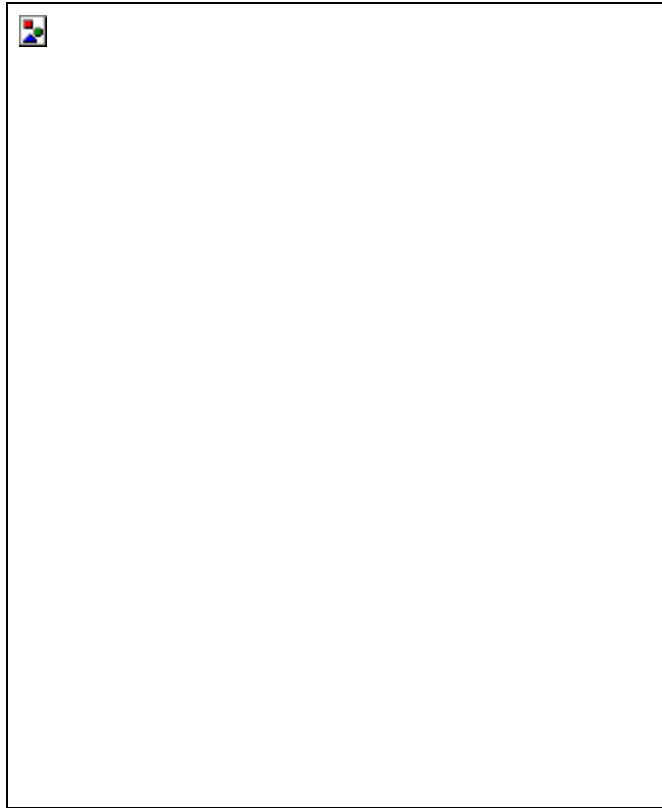


# Sportsmanship and Conduct Training



# Why are we here?



# Why are we here?

Hockey Dad Indicted For Second Degree Assault  
Dispute Over Squirt's Playing Time

Parent Ejected from Rink During Tournament  
Verbal Abuse of Official

Postgame Handshakes Banned  
Rough Behavior by 10 year old Players

# How Do We Deal With This Issue?

- Awareness and Modify Inappropriate Behaviors
- The alternative - take actions to the extreme
  - Silent Games
  - “No Spectator” Games
  - Ban the offenders

It won't get this good!



*Hockey in heaven*



# Codes of Conduct





# Hockey Parents Video

See anyone you recognize?

Remember these parents actions and words!

Lessons for everyone?

**A Hammer Exists**



**Zero Tolerance Policy**





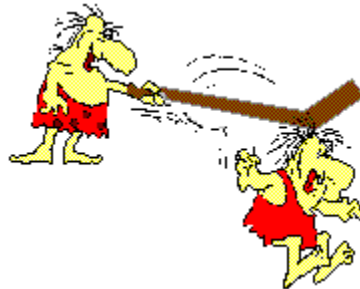
# Conflict Resolution Process

- Communications are the key
- 24 Hour Rule
- Appropriate time and place
- Use the steps - Don't short circuit the process
- Player, Parent and Coach Agreement



# Conduct Board

- PWHC Bylaws defined *Administrative process*
- Impartial with wide range of sanctions available
- Appeal to Executive Committee and SEAHA
- USA Hockey members agree to use Dispute Resolution Process and forego other remedies

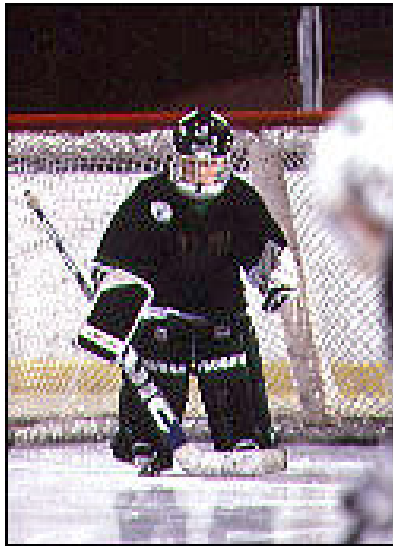




# Parent/Spectator Conduct Pledge

- Awareness of inappropriate conduct
- Explicit notification of USA Hockey and PWHC guidelines
- Agree to abide by USA Hockey and PWHC policy

Remember...the game is for  
the kids!



*Fun, Fundamentals and Focus*