



## **OYHA REFUND POLICY**

It is OYHA policy that once a player has been assigned to a team, there will be no refund of registration or season fees. In addition, season fees on a payment plan to be paid throughout the season, will still be due as scheduled. Prior to team placement, refund amounts will be adjusted to cover processing fees and ice time scheduled prior to requested refund (warm-up sessions, try-out sessions, etc.) regardless of whether the player attended the session.

Note: The registration fee is the amount required to hold a spot on a roster for a player. The season fee is the total fee due after team placement less the registration fee.

Please note the following special circumstances:

### **Player Moves to High School**

If a player placed on a 14U or 18U team decides to leave the club to play for a high school team, no refund will be given, that player will forfeit any fees already paid, and monthly payments on a payment plan will still be due as scheduled. High school eligible players are encouraged to commit to playing for either a club or high school team prior to the start of the season, so as not to disrupt a team's ability to complete the season. No player will be allowed to play for both club and high school teams in the same season.

If OYHA does not register enough players to field an 18U team and the season is canceled, players will receive a full refund of any amount paid, including processing fees. A decision whether to proceed with an 18U team will be made by November 15th of a given season.

### **Season Ending Injury**

If a player suffers an injury prior to November 1st of a given season, which will result in that player missing the entire season of game play, that player is entitled to a refund of both the registration fee and season fee, less processing fees and prorated amount to cover ice time prior to the injury (warm-up sessions, try-outs, team practices, etc.), regardless of whether the player attended those sessions. Documentation of season-ending injury from a medical provider is required. Any player accepting a refund will be removed from the roster and will not be reinstated that season. No other refunds will be given due to injury, regardless of when they occur.

*Insurance is available at the time of registration to protect your registration and season fees in the event of injury or other change resulting in not being able to play.*