

## Spooky Nook Sports Tournament Information

Spooky Nook Sports is providing the following information to guide you during your upcoming visit to our facility. Below we have provided answers to questions that you may have in regards to your upcoming tournament or event.

### **Tournament Parking:**

Since last season we have added 743 parking spaces onsite, which brings our total number of onsite parking spaces to more than 2000. We have entered into an agreement with the Emergency Training Center located directly behind Spooky Nook Sports that will provide an additional 500-600 spaces to be used during events between Thanksgiving and Easter. On certain weekends due to demand there could be a need for off-site shuttle parking, although we feel the number of weekends we will need to use satellite parking will decrease due to these additional spaces being available.

During our tournament/event weekends there is a nominal \$5 per vehicle parking fee. Our parking fee is in place to adequately staff and handle traffic flow plus cover the related personnel costs of manning the lots. SNS must have adequate parking staff levels in order to effectively collaborate with local authorities, coordinate the logistics of satellite lots and ensure that our guests are parked efficiently and safely. Parking is a critical component to the overall guest experience at SNS and we are committed to continual improvement.

All parking will be on first come first serve basis for tournament attendees traveling to Spooky Nook Sports. We recommend that each team plans to arrive a **minimum** of 45 minutes prior to their first assigned game/time. This pre-planning will allow for a smooth transition into the parking areas and entrance into the facility work.

### **Tournament Concessions:**

Our facility has several Food and Beverage areas for your convenience. We have a Food Court Café offering healthy choices of salads, fresh sandwiches, pasta salads and more. Additionally we offer pizza, chicken fingers, French fries, hamburgers and a burrito bar. Our Smoothie Bar offers fresh fruit smoothies, hot and iced coffee, and Gatorade, water and light snack items. We also added multiple satellite food and beverage locations and vending machines to accommodate large events. These satellite locations and vending machines are placed strategically throughout the facility to assist with the flow of guests and will offer many of the same items from the Café and additional grab and go options.

We invite you to enjoy the food we have to offer as we strive to meet the needs of our athletes and spectators with our menu options. If you have a special dietary need please speak directly to one of our Café staff members for assistance in obtaining selections that will meet your needs. Our on-site chefs will be pleased to assist you.

In order to support our provision of quality food selections for our guests we **do not** allow coolers or outside food and beverage items into the facility. Athletes are allowed to bring up to 32 oz. water bottle into the facility and spectators may carry a single drink.

**Tournament playing surfaces:**

Our facility has a variety of playing surfaces that allow us to host many different sporting events simultaneously. With more than 700,000 square feet under one roof plus our newly constructed dome, our facility surfaces (hardwood, permanently installed sport court, artificial turf) offer multi-purpose usage that allows for additional playing areas for multiple sports that include the possibilities of 30 basketball courts (10 hardwood), six tennis courts, ten field hockey courts, 46 volleyball courts (10 are hardwood), six soccer fields, and a professional sized baseball diamond and 17 batting/pitching cages.

**Tournament Day Bag Check:**

As a result of security assessments conducted by the Pennsylvania State Police and Department of Homeland Security bag checks will continue to occur at the entrances to the facility during large event days and as required. We commit to swift and courteous checks with a goal of getting you and your players safely to your area of play as quickly as possible.

We are excited that you will be joining us for an upcoming event. Our friendly and courteous staff will greet you as you enter the facility. Questions may be directed to our staff at the Guest Services Oval which is located just inside the entrance. Please feel free to visit our website at [www.spookynooksports.com](http://www.spookynooksports.com) for additional information about our facility, tournaments and upcoming events. Thank you for choosing Spooky Nook Sports.