Volume 9, Issue 1 February 2015

INAUGURAL TONY BURNS MEMORIAL GOLF OUTING

As many of you know we lost one of our own this year. Tony Burns, Vendor Representative to the Board of Directors for WIAMA passed away suddenly on Jan 8th, 2015. Tony was an incredibly wonderful person and had a heart of gold. He leaves behind his wife and two young children.

It was evident at his memorial service what kind of man Tony was, the place was packed and not a dry eye was to be seen. So many wonderful stories were told about what an impact Tony had made in his short life.

At the January WIAMA board meeting the board voted to change the format of the annual golf outing to include some new events to raise money for the memorial fund that was established for Tony's wife and children. It was also decided that we would change the name of the golf outing to the Tony Burns Memorial Golf Outing. With the blessing of the Burns family we will hold the Inaugural Tony Burns Memorial Golf Outing on Wednesday April 22nd, 2015 at Trappers Turn Golf Course in Wisconsin Dells. Details and the signup sheet will be sent with the annual spring conference information.

Angie Hatch – New Vendor Representative

When Tony passed away last month Angie Hatch knew that we would be looking for someone to take on Tony's responsibilities on the board of directors for WIAMA and she graciously volunteered to take on those responsibilities. At the board meeting in January a motion was made and passed to accept Angie's offer to fill the remainder of Tony's term in office. Thank you Angie!

NEW WIAMA WEBSITE

WIAMA has a new website! It can still be found by going to www.wiama.com The website is hosted by Sportngin. Sportngin is used by many different hockey leagues and rinks around the nation. The updates on our old website were not very easy to do, the new website will be more user friendly. This should make it easier to update addresses, phone numbers, changes in management information at rinks, vendor information and it should make it easier to post pictures, minutes, newsletters, and questions on the website.

NEW WIAMA ADDRESS

Please remember to change the WIAMA mailing address in all your records our new address is: WIAMA

W2257 Pine Ln. Kaukauna, WI 54130

This change is effective immediately. This will be a temporary change until a new secretary/treasurer can be found for the association, at which time a new permanent address will be established. Thank you for your understanding!

SPRING CONFERENCE 2015

Planning is well underway for the 2015 WIAMA Spring Conference. It will be held once again at the Kalahari Resort and Conference Center in Wisconsin Dells, WI. The dates are April 22nd, 23rd, and 24th. We will be following approximately the same format as we did last year, with golf being held on Wednesday at Trappers Turn Golf Course.

STAR will be running a Operations and Risk Management Course (ORM) starting on Tuesday April 21st at 1:00 p.m. and it will end on Thursday afternoon. If you are taking this course you will still be able to participate in the golf outing, the cost to participate in the outing is \$75.00.

If you are wondering where the brochures are they are going out in the mail tomorrow February 9th. In the mean time if you would like to look at the agenda it is on our website WIAMA.COM.

If know of a person that you would like to see nominated for the WIAMA Lifetime Achievement Award please send that suggestion to any of the board of directors members.

WIAMA WANTS YOU!!



We have our board of director's elections at the spring conference and we will be looking for 2 at large board members this is a commitment of 2 years. The at large board members help in the planning of the spring conference and fall fire up's, help with content for the WIAMA newsletter and website. As an at large board member you will be asked to attend approximately 4-6 meetings per year and be present for the fall fire up and spring conference's while you are on the board. Also elected at our spring conference is a 2nd Vice President. This is a commitment of 4 years; you begin as 2nd Vice President, and then become 1st Vice President, then President and finally Past President. Again you will be asked to attend 4-6 meetings per year and will be in the leadership role for planning the Fall Fire Up the first year, Spring Conference the next 2 years and finally giving guidance and advice in your final year as Past President.

Where are meetings held? Typically we have been meeting in Wisconsin Dells at the hotel that we have booked for the spring conference, however as we approach the Fall Fire Up we have a planning meeting one month before the fire up at the facility where the fire up is held. Continued on page 3.

WIAMA WANTS YOU CONTINUED:

On occasion if everyone is from the same area we will have a meeting at one of the board members rinks to save on travel.

We try not to have any meetings during the months of December, January or February if at all possible due to travel conditions and this is typically everyone's busiest time of the season at the rink.

What's in it for me? Well we promise that if you can stay around for lunch we will buy you that! You get to meet with the best group of guys and gals that you could ever want to deal with and get to know so many more people in the industry and make some great new friends.

I know for myself it's been the greatest experience of my life!

Calendar of Events

WIAMA Spring Conference - April 22-24, 2014 Kalahari Resort and Convention Center. STAR

Go to www.starrinks.com for class information and registration.

NARCE - (North American Rink Conference and Expo: www.narce.com

I.S.I – Ice Arena Conference and Trade www.skateisi.com

iAIM -www.skateisi.com

LINKS to information on indoor air quality:

http://epa.gov/iaq/icearenas.html

WIAMA WEBSITE: www.wiama.com Don't forget to check the WIAMA Website, we have links to VENDORS, ARENA MAPS, STAR, ISI, MIAMA, WAHA, USA Hockey, NARCE, and ORFA, so if you need to find something fast, use the WIAMA website.

CLASSIFIEDS:

Be sure to check the WIAMA website for employment opportunities, people looking for employment and items listed for sale

WIAMA/MIAMA Rink Rule Signs are \$12.00 Locker Room Signs are \$6.00 each each.

Like us on Facebook!

https://www.facebook.com/pages/Wisconsin-Ice-Arena-Management-Association/176325039090635

FACEBOOK and TWITTER by Jim Arnold: Does your rink use Facebook or Twitter? Join our conversation at Facebook Wisconsin Ice Arena Management to tell us your success stories.

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Just In Case You Did Not Get To Read This In Rink Magazine!

The next article in the newsletter is re-printed with permission from STAR and Rink Magazine, our own WIAMA Member Tom Cagle of the Sheboygan Blue Line Club was featured in the magazine with his DJ Skate!

REAL PROGRAMS Successful

programs to consider adopting



Sheboygan Rink's DJ Skate Nights are a Hit

28 / MARCH.APRIL.2014 RINKMAGAZINE.COM

THE FIRST DJ SKATE **BROUGHT 160** PEOPLE THROUGH THE DOORS. EACH NIGHT HAS BEEN MORE SUCCESSFUL, WITH AN AVERAGE OF 180 AND CROWDS REACHING UP TO 220.

by JESSI PIERCE PHOTOS: ©HUMKE GROUP PHOTO + DESIGN, LLC

Saturday nights at the Sheboygan Blue Line Ice

Center in Sheboygan, Wis., look more like a teen dance club than a skating venue.

Decked out with laser lights and popular music, DJ Skates have made ice skating the go-to spot for area youth. It's caused the rink to be littered with people from 8 to 10 p.m.—something that wasn't the case just four years ago.

Weekends off from tournament action left open ice available. With few groups reserving it, rink manager Tom Cagle wanted to try something different to get crowds in the door. (continued on page 5)

DJ Skate continued:

"It meant I was either closing up the rink at 7 or 8 p.m. or I needed to figure out a way to utilize it for something," said Cagle. In their mid-size town of roughly 50,000, Sheboygan kids — and their parents were looking for a safe and fun way to spend weekend nights with friends. Cagle recognized that need and wanted to offer an activity at the rink that catered to everyone. "It has something for both parents and kids," said Cagle. "Parents see it as constructive and something that includes exercise. Kids see it as more a social thing." Cagle's investment into the event included purchasing a fog machine, lasers and a new lighting system. The first DJ Skate brought 160 people through the doors. Each night has been more successful, with an average of 180 and crowds reaching up to 220.

The increased attendance has forced Cagle to make some accommodations. The rink has purchased an additional 60 rental skates in the past year alone to satisfy demand. Adding more variety in skate sizes was also on the to-do list. "We used to have elementary schools coming in for skating events, so our rental skates were in sizes from 3-7," he said. "Now we have to worry about sizes up to 13." Staffing has been the biggest hurdle Cagle has faced with the night. "The real difficult part I have is finding enough volunteers to help work these nights since we don't have a dedicated staff at this rink," said Cagle, who likes to have two cashiers, two people manning concessions and two others in the skate rental room. "It's a problem I'd rather have though."

With the majority of participants being middle-schoolers and high school underclassmen, Cagle said he makes sure he has enough chaperones on hand to help keep the kids in line and "keep them from doing what young teenagers do."

Tweaks have been made through the years, but ultimately, Cagle says, DJ Skate nights are a big success.

"Doing it now for four years has been interesting," said Cagle. "But it's paid off more than I'd ever be able to rent it for with open ice. Everyone seems to enjoy themselves, which is all part of why we do it."

VERY IMPORTANT MESSAGE!!!

I am sure many of you have heard by now about the incident at Poppy Waterman rink in Lake Delton WI in which 84 people had received medical assistance after being exposed to high levels of Carbon Monoxide at a hockey game. If any of you have been at a meeting, be it, Wisconsin Ice Arena Managers Association (WIAMA) or WAHA, I usually get on my soap box and preach about air quality in our rinks. On page 6 of this newsletter is a very informative article from STAR. Please take a moment and read the information. I beg of you to make arrangements to check your air quality if you are not doing so now. If nothing else at least put a WORKING home monitor unit in your lobby area till you can monitor the rest of the rink. If you would like assistance from me or any of the WIAMA board in any way, email me at (whataboutbob5@hotmail.com) and I will see what we can do for you. We have just recently acquired a portable/stationary Ram 3 gas monitor and have a personnel 2 gas monitor if you like to try one out. I am in contact with my state representative as to what legislation may come down the pipe. Let's all be safe and have a great season as it winds down.

Thank You!

Bob Schreiber Baraboo Youth Hockey Association President WIAMA

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The Issue

Every year there are a handful of incidents at ice rinks in North America and around the world where people become sick due to elevated levels of carbon monoxide and/or nitrogen dioxide. These incidents have been commonly linked to the following factors:

- Machines powered by fossil fuels, such as ice resurfacer's and ice edging equipment that have not been properly maintained by a qualified professional.
- Facility ventilation equipment that is not working properly and/or has not been maintained on a regular basis by a qualified professional.
- The absence of an ongoing indoor air qualitymonitoring program at the facility.

The headlines always seem to point the finger at ice resurfacing equipment as the primary culprit of poor indoor air quality. However, ice resurfacing equipment manufacturers must meet stringent EPA emissions standards in order to sell their products within the United States. In reality, it is usually the lack of proper maintenance of the equipment after it is purchased that is the root cause of the problem.

Ice resurfacing and ice maintenance equipment are not the only potential contributors to poor indoor air quality in ice rinks. Any equipment that burns fossil fuel (gasoline, diesel, propane, natural gas) such as infrared bleacher heaters, hot water heaters and boilers, furnaces, dehumidifiers, forklifts, scissor or boom lifts, generators and idling busses outside the rink can all contribute to unacceptable levels of carbon monoxide and/or nitrogen dioxide if not used and maintained properly.

What are carbon monoxide and nitrogen dioxide? How do they affect me?

Carbon monoxide is a colorless, odorless, tasteless gas, which reduces the oxygen carrying capacity of blood. It is the product of incomplete fossil fuel combustion. Common symptoms of exposure to high levels of carbon monoxide are headaches, drowsiness, rapid breathing, nausea and vomiting.

Nitrogen dioxide is a gas that can be dark brown or reddish brown in color at elevated levels, and has a pungent, acrid odor. It is an unwanted byproduct of fossil fuel combustion. Common symptoms of exposure to elevated levels of nitrogen dioxide are irritation to eyes, nose, throat and respiratory tract or shortness of breath.

What are the maximum levels of exposure to carbon monoxide and nitrogen dioxide?

Currently there are no federal indoor air quality regulations specific to indoor ice rinks for carbon monoxide and nitrogen dioxide exposure. However these three states: Massachusetts, Minnesota and Rhode Island have put regulations in place for indoor ice rinks within their states. Each state's regulations are similar, and are enforced by their departments of health. These regulations outline air sampling requirements, record keeping requirements, action levels and required corrective measures that must be taken by the rink operator. These state regulations can be found below.

What can your rink do to maintain acceptable indoor air quality?

STAR recommends the following minimum guidelines for maintaining acceptable indoor air quality in ice rinks.

- Fossil fueled ice resurfacing and ice edger equipment emissions tested and tuned to manufacturer specifications by a qualified professional.
- Heating, Ventilation, Air Conditioning and Dehumidification equipment inspected and maintained to manufacturer specifications by a qualified professional.
- Facility ventilation equipment confirmed operational on a daily basis by staff.
- The facility have a written indoor air quality policy that outlines procedures for air sampling, record keeping, action levels and corrective actions.
- Facility staff trained how to properly use air sampling equipment and what corrective actions to take upon discovery of an air sample that exceeds carbon monoxide and nitrogen dioxide action levels.

- Action levels for the following emissions: (Minnesota Department of Health - Indoor Ice Arena Rule 4620)
 - o Carbon Monoxide (CO) 20ppm
 - o Nitrogen Dioxide (NO₂) 0.3ppm
- Air samples taken as described, with equipment approved in the Minnesota Department of Health -Indoor Ice Arena Rule 4620 (Found in links below)

The safety of customers, employees and coworkers needs to be a top priority at your ice rink. If you have questions or need help please contact us at STAR, 719-538-1149 or info@starrinks.com