

Scrip Options: Physical Cards, Reloadable Cards, eGift Cards

Scrip Options and FAQ's:

- What is happening?
 - SFYHA is excited to offer the e-scrip option through RaiseRight.
 - We have the following options available: physical cards, eGift Cards and Reloadable.
 - The fundraiser option has been a success and our membership provided great feedback.
- How does it work?
 - Instructions for sign up are available on our website siouxfallsflyers.com or contact cherry.hunter@sfflyers.com. The process is easy and completed thru the free mobile RaiseRight App
 - You will need: download the app, enrollment code for SFYHA and your bank account information.
- Three types of gift cards are available.
 - Physical Gift Cards – delivered to Cherry Hunter with SFYHA next order
 - eGift Cards – appear in your account instantly when you use online payment
 - Reloads – add money to physical cards
- Is there a fee for using RaiseRight App?
 - There is a fee of \$.29 for each transaction thru secure ACH online payment linked to your bank account.
 - Credit cards are also accepted for payment for online orders. A 2.6% transaction will be charged.
 - Yes, a **.5% admin fee** applies to all scrip orders from SFYHA (in stock local scrip cards and RaiseRight orders for physical, reloads & eGift Cards)
 - The administration fee will be calculated based on the face value order total.
- How will the fundraiser credit be tracked?
 - We will pull reports from RaiseRight regularly and post the Fundraiser fee totals on the SFYHA website at least 4 times a year listed by **FAMILY NUMBER**.
 - Please keep track of your totals along the way, so we can validate numbers if necessary.
- If I order a physical gift card, where will it be delivered?
 - It will be delivered to Cherry Hunter/SFYHA for distribution.
- Can I have a physical card delivered to my home address?
 - Yes – but a fee will be assessed to the family for shipping.
- What if I order my scrip online, but select “pay with a check”?
 - The family will be required to deliver the payment to Cherry Hunter prior to the scrip being released/ordered.
- Can I use the paper order form and turn it in to SFYHA?
 - Yes – orders are placed on the 1st and 15th of each month
- If I place an order for scrip cards, when will the order be processed?
 - Orders for scrip (physical, eGift Cards or Reloads) will be processed through RaiseRight. The physical cards ordered by our SFYHA families will be released by SFYHA and processed by RaiseRight on approximately the 1st/15th of the month. Physical cards are delivered to Cherry Hunter in approximately 5 days after order.

- Why are some local retailer's scrip options not included on the Retailer List?
 - Some of the cards we carry for local retailers offer a better 'rebate' than the nationwide card available thru RaiseRight (Get-N-Go/BP)
 - We will continue to carry a physical in-stock supply of cards.
- Why is my favorite store not included on the RaiseRight Retailer List?
 - You can work with your retailer to encourage them to participate.
 - Inclusion may be based on corporate decisions.
- What if a retailer does not have an eGift Card option listed?
 - This is at the discretion of the retailer to make their decisions with RaiseRight regarding any specifics for their payment selection/options.
 - You can encourage your retailer to provide an electronic option.
- What if I already have an account with RaiseRight thru my daughters dance club or another organization?
 - As a prior account, the dance club will be your default organization. You can switch default organizations after login on your Dashboard.
- What if I have questions?
 - Please contact: Cherry Hunter at cherry.hunter@sfflyers.com or 605-351-7042
- Misc:
 - You will be notified from RaiseRight via email regarding fantastic specials. Bonus Rebates are bigger earnings that are only offered for a limited time.
 - When is our local scrip available?
 - Scrip sale dates and times are posted on the SFYHA Calendar and the top right hand corner of our homepage. Cherry will schedule times at the IcePlex.

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