WHITMAN CREW REFUND POLICY Effective 9/16/2010

The Board of Walt Whitman Crew Boosters has adopted the following policy regarding refunds. Any exceptions to this policy will be made only in unforeseen, extraordinary circumstances, with approval of the President and Treasurer, in consultation with the Board when appropriate.

All required fees must be paid in full before any student will be allowed on the water.

Fall Novice Learn-to-Row Program Fees

A student who decides not to participate in the Whitman Fall Novice Learn-to-Row program will receive a 75% refund of the applicable fee if: (i) the student notifies the Novice Coach of his or her decision not to participate within the first week of the program; and (ii) requests a refund in writing no later than the end of the first week of the program. A student who elects to quit the Fall Novice Learn-to-Row program or requests a refund after the first week of the program will not receive a refund.

Fall and Winter Varsity Program Fees and Spring Rowing Fees

There will be no refunds of fall or winter varsity program fees or spring rowing fees, except (i) the fee for the current season will be fully refunded for a student who is cut from the team during the first three weeks of the season and requests a refund within one week after being cut; and (ii) the fee for the current season will be fully refunded upon written request made to the President of Walt Whitman Crew Boosters before the "refund deadline." The "refund deadline" is October 1 for fall, December 15 for winter, and March 15 for spring, unless extended by the Board because the start of the season is delayed. A dismissal from the team for disciplinary reasons is not a cut eligible for a refund upon request.

Capital Campaign Contributions

The capital campaign contribution for a student who does not register in the spring, or who quits the team before the "refund deadline," will be refunded upon written request made to the President or the Treasurer before the end of the fiscal year for which the capital campaign contribution is made. The "refund deadline" is March 15, unless extended by the Board because the start of the season is delayed.

Conditional Registration

A student who is not medically cleared to participate <u>at the time registration closes</u> may be permitted to conditionally register subject to obtaining medical clearance before the end of the season. Conditional registration requires written permission from the President of Walt Whitman Crew Boosters. A student who conditionally registers and who joins the team at any time during the season must pay the full registration fee.

If the student is medically cleared for participation after the start of the season, the rower's coach may, in his or her sole discretion, allow the student to participate for a one-week trial period to evaluate whether the student has recovered sufficiently to join the team. A student may not row in competition during such a trial period.

A student who conditionally registers and does not join the team may obtain a refund of his or her registration fee, minus a pro rata charge for the trial period if applicable, by notifying the President or the Treasurer of Walt Whitman Crew Boosters in writing no later than the earlier of the end of the trial period or the end of the season. Otherwise, no refunds will be given for any reason, including recurrence of the original medical condition or injury.

Other Rowing Expenses

There will be no refunds of monies paid for uniforms, regattas, or other incidental rowing expenses (including, but not limited to, varsity bus fees). All requests for or any questions regarding refunds should be directed to the President or the Treasurer of Walt Whitman Crew Boosters.

Updated: 9/4/2012; 4/14/2015; 9/20/2018.