



Prince William Ice Center Freestyle Policy

Dear Parents, Coaches and Skaters:

In an effort to make your freestyle experience at Prince William Ice Center (PWIC) safe, positive and productive, we have adopted the following policies. Please take a moment to familiarize yourself with these policies.

FEES AND PAYMENT SCHEDULE

1. Payments for freestyle sessions are made at PWIC Guest Services using a PWIC Debit Card, PWIC Gift Card, credit card, check or cash.
2. It is the responsibility of the skater and parent to pay for each session **BEFORE** the session begins, including morning sessions. Bridging half of one session and half of the following session as one session is not permitted. Skating for any part of a session counts as skating for a full session. No exceptions will be made for lessons.
3. Skaters must register at Guest Services before every session and leave a copy of their paid freestyle receipt. It is the responsibility of the skater and parent to notify Guest Services if they are having a lesson, and to name the coach and duration of their lesson. Each skater must sign-in and attach his or her receipt to the Freestyle Log.
4. All lessons are scheduled in advance. Instructors must be notified at least 24 hours in advance of a lesson cancellation. Coaches will charge students the full lesson fee for any absence from a lesson that is not cancelled at least 24 hours in advance. Outstanding fees must be paid before lessons can continue.
5. Returned checks will be charged a \$35 processing fee.

ON-ICE and OFF-ICE BEHAVIOR:

- Positive reinforcement is always welcome and expected. There should be no yelling, screaming, or negative reactions or comments directed toward any skater or coach on the ice surface or in any public area of the facility or grounds.
- Treat all skaters, coaches and staff with kindness, courtesy and respect. Take heed of all direction given by the staff and react with respect to any requests.
- React with maturity when faced with inappropriate behavior by other skaters, parents or professionals. Emotionally charged behavior will not yield productive results. Should problems arise with another individual, bring only the facts to the attention of the Skating Director. Be the best example to those around you.
- Using obscene language at any time will not be tolerated. Intimidating behavior toward members of the staff, other skaters, parents and coaches will also not be tolerated.
- Gossip is counterproductive. Spreading hearsay and rumors among the skaters, parents and professionals is inappropriate and destructive.
- Avoid socializing in the jump corners and in the center of the ice. Doing so can cause serious injury. The focus of on-ice time should be skating.

Pride in a coach is expected. However, it is best to speak only in positive terms of what the coaching relationship means for you individually. Never discuss what your coach can do or what another coach cannot do for your skater or another skater. This action is considered solicitation and could



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result in sanctions being taken against your coach, regardless of your intent.

Help keep our facility neat and clean. Skaters may not leave their belongings in the Coaches' Room. PWIC is not responsible for belongings left unattended on the premises and will not allow belongings to be left at Guest Services.

MUSIC AND RIGHT-OF-WAY

Skaters may use personal music for their practices. However, the following rules must be followed:

- Music should be placed in line at the score keeper's box.
- Music will be played by the skater or the coach, on a first come/first served basis.
- It is the skater's and coach's responsibility to be aware of their position in the line-up.
- If a skater does not wish their music played, they should place it at the back of line, or remove it from the line up altogether.
- Continuous restarting of music will not be allowed. Music will not be started during the last 2 minute of the Freestyle Session.
- Bumping of skaters who are not in a lesson is not allowed.

When on the ice, yield Right-of-Way to the skater performing his or her program, any skater using the jump harness, and all coaching professionals. Caution sashes will be available and located at the score keeper's box.