



Internship Position: Game Day & Events

Desired Number of Interns—4-6

Pro Team Focus

Youth Program Focus

Highmark Stadium

Supervisor: Operations Manager

Position Expectations: The Game Day and Events intern will assist in all facets of an event at Highmark Stadium, including but not limited to: Pro home games, youth tournaments and other events. The primary focus will be on customer service, in order to create an enjoyable experience while attending an event at Highmark Stadium.

#### Daily Functions

- Assist in an event held at Highmark Stadium
- Responsibilities will vary for Pro Games:
  - Parking Attendant, Greeter, Usher, Pregame Ceremonies, Halftime Ceremonies, Postgame Ceremonies, In-Game Promotions, Program development/handouts, Birthday Parties
- Registration attendant for Youth events, such as tryouts, camps and clinics.
- Assist with vendor interaction when applicable with special events.
- Event set up and tear down:
  - Facility maintenance
  - Field preparation for Pro Game
  - Field preparation for special events

#### Required knowledge, skill and ability:

- Current student in college or university studying Sport Management, Parks and Recreation Management, or related field.
- Willing to work nights, weekends and holidays when needed.
- Attend all pro home games and other events.
- Strong communication and customer service skills.
- Energetic, flexible and problem-solving skills.
- Should be able to lift more than 20 pounds.

Please email cover letter, resume and work samples to John Rotz ([jrotz@riverhounds.com](mailto:jrotz@riverhounds.com)).