



Ottawa Gloucester Hornets Registration Fee Refund Policy

Refunds:

Assessment fees are non-refundable.

Process:

A [refund request](#) may be submitted in writing or by email, signed by the parent, guardian or 18+ player. Please note that verbal requests will not be accepted eg. through a coach or by phone or voice mail.

All refund requests must clearly indicate the reason for the withdrawal.

For withdrawals the following provisions are in place:

If withdrawal is prior to team formation, registration or acceptance of an offer for Summer or Winter season, **and prior to your assessment sessions**, a refund will be issued, less a \$30 administration fee.

If withdrawal is prior to team formation, registration or acceptance of an offer for Summer or Winter season, **and you have attended your assessment sessions**, a refund will be issued, less a \$50 assessment fee and a \$30 administration fee.

If withdrawal is after team formation and you have not been selected for Summer or Winter teams, a refund will be issued, less a \$50 assessment fee.

If withdrawal is after team formation and you have declined the offer to join a Summer or Winter team, a refund will be issued, less a \$50 assessment fee and a \$30 administration fee.

If withdrawal is after team formation and you have accepted the offer to join a Summer or Winter team, no refund will be issued.

Considerations:

Where a player receives a season-ending injury, certified by a medical professional, a pro-rated refund may be issued, less assessment and administration fees.

- Based on date of withdrawal –
 - Prior to June 30 (Summer) or November 30 (Winter) - a 50% refund may be issued;
 - between July 1-31 (Summer) or December 1-31 (Winter) - a 25% refund may be issued; and
 - no refund may be issued after July 31 (Summer) or December 31 (Winter).

A player is considered to have accepted an offer of placement on a team when:

- written or email acceptance is received by a designated Hornets representative;
- where the offer is not rejected within 48 hours of being sent to the email address provided at registration; or
- within 48 hours of having been offered a position in person or over the phone.

Outstanding Disciplinary Fines

A player who is fined by the EODSA or a similar governing body is held personally responsible for that fine, if found guilty by an appointed disciplinary committee. A player will NOT be registered for their respective team or league, should outstanding fines or fees not be paid.

Timing of Refund

Please note that Summer refunds will be issued by June 15th and Winter refunds will be issued by November 30th.