

**Glenview Stars Hockey Association  
Code of Conduct Policy  
August 2017**

**Zero Tolerance Policy**

Glenview Stars Hockey Association (GSHA), in accordance with USA Hockey and the Amateur Hockey Association of Illinois (AHAI), adopts and adheres to all aspects of the Zero Tolerance Policy. In an effort to make ice hockey a more desirable and rewarding experience for all participants, AHAI adheres to a very simple definition of Zero Tolerance:

Any lack of respect or unsportsmanlike conduct will not be tolerated and will be a violation of AHAI's (and GSHA's) Zero Tolerance Policy. Unsportsmanlike conduct can include a number of actions, some of which are swearing, yelling at officials, taunting and fighting.

The Zero Tolerance Policy applies to players, coaches, team officials, parents and spectators equally both on and off the ice.

**Player's Code of Conduct**

Each player must be aware that his/her conduct is not only a reflection on himself/herself but also on their team and the GSHA. Players will be held to the Zero Tolerance Policy any time they are attending a GSHA/team event or gathering:

- Be respectful and courteous to coaches, teammates, officials, fans and other teams
- Be respectful of the property of others
- Do not argue with coaches or referees
- Do not use abusive or vulgar language
- Do not taunt players, coaches or officials, or display other behavior that could be considered bullying
- Do not use video equipment in the locker rooms of any rink at any time. This includes cameras, video cameras, cell phones or any other media collecting device
- Never deliberately try to injure another player
- Do not fight or incite others to do so

**Disciplinary Action**

- At the team level, the Head Coach is responsible for deciding upon and delivering discipline measures to individual players or the team
- The Head Coach will report all incidents to the Hockey Director
- The Head Coach will communicate with parents early and often when behavioral issues arise
- The Head Coach will ask parents to respect and follow the 24-hour rule when their son/daughter is involved in a conduct related issue
- With respect to game suspensions, the Head Coach must contact and consult with the Hockey Director, who will in turn advise the Board of Directors and the Rules & Ethics Committee on the recommended action
- With respect to suspensions and first, second and third strikes, the Rules & Ethics Committee must be in agreement with the decision before it is communicated
- If a multi-game suspension or strike is determined, and parents disagree with the decision, they have the opportunity to request a hearing with the Rules & Ethics Committee
- Upon the third strike and potential player expulsion, the Head Coach and Hockey Director shall provide a summary of offenses and a recommendation to the GSHA Rules & Ethics Committee who will then review the report and make a final determination.

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**Coach's Code of Conduct**

Each Coach must be aware that his/her conduct is not only a reflection on himself/herself but also on their team and the GSHA. Coaches will be held to the Zero Tolerance Policy any time they are attending any GSHA/team event or gathering:

- Coaches will focus on providing an environment that encourages teamwork and fairness
- Coaches will be responsible for contributing to player safety as well as maintaining discipline on the team. This includes time on the ice as well as off the ice
- Coaches will communicate with parents early and often when behavioral issues arise
- Coaches will provide a healthy balance of praise and criticism in providing feedback to the team and players
- Coaches will conduct themselves in a professional manner at all times when representing the GSHA
- Coaches will treat all players fairly
- Coaches will not physically or verbally abuse any of his players, refs or spectators

**Disciplinary Action**

- The Hockey Director will investigate all reported or observed violations committed by Coaches
- The Hockey Director will communicate all reported issues with the GSHA President and R&E Committee
- The Hockey Director will have the authority to discipline the Coach involved, or with the concurrence of the Executive Board, to terminate the Coach if deemed necessary

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**Parent's and Spectator's Code of Conduct**

Parents and spectators must be aware that their conduct is not only a reflection on themselves but also on their team and the GSHA. Parents and spectators will be held to the Zero Tolerance Policy at any time they are attending any type of GSHA/team event or gathering:

- Enthusiastic support of your team or favorite player is an expected and welcome part of our games
- Be supportive of all team players and coaches both on and off the ice
- Do not use obscene or vulgar language to anyone at any time at the rink before, during or after a game
- Do not taunt players, coaches, officials or other spectators by means of baiting, ridiculing, threat of physical violence or actual physical violence
- Do not throw any object in the spectators viewing area, players' bench, and penalty box or on the ice surface directed in any manner as to create a safety hazard
- Parents will observe the 24-hour rule, and wait 24-hours before contacting team or GSHA officials when an issue arises around their son/daughter or themselves
- Parents or family members who volunteer for a duty at the scorer's table are considered game officials and must conduct themselves in a businesslike, sportsmanlike, impartial and constructive manner at all times
- Parents are responsible for the behavior of their guests
- Only game officials and coaching staff are allowed to be on the bench or around the scorer's table or penalty boxes during gameplay. Parents must remain behind the glass area of the rink at all times. Only spectators above the age of 14 are permitted to be around the scorer's table or penalty boxes.

**Disciplinary Action**

- If an on-ice official stops gameplay due to the conduct of a parent or spectator, that parent/spectator will be suspended from attending the next scheduled team game
- If an on-ice official ejects a parent or spectator from a game, that parent/spectator will be suspended from the team's next three games, in accordance with AHAI policy
- Any parent or spectator deemed to be in violation with the Code of Conduct will be referred to the Rules & Ethics Committee for review
- The Rules & Ethics Committee will have the authority to suspend parents or spectators as it deems necessary
- Any decision by the Rules & Ethics Committee may be appealed in writing to the Executive Board. Decisions of the GSHA Executive Board shall be final