



Concessions Attendant – Role Description

The Concessions operates and maintains the Fairgrounds Arena concession stand on behalf of Hibbing Chisholm Youth Hockey Association (HCYHA). As a part of the HCYHA, the Concessions Attendant is expected to support positive experiences for the association's internal and external customers including players, association members, fans, staff, coaches, visitors, and volunteers.

Primary Duties and responsibilities:

- Provide hot and cold food and beverage to customers
- Maintain a clean and sanitary environment for food preparation and sales
- Provide friendly and helpful customer service to concession stand customers
- Train volunteer concession attendants
- Work with direction from concessions stand committee to operate the concessions stand
- Keep records as needed to aid in food management
- Handle money and operate a cash register
- Ensure food served is of high quality and safe for our customers

Preferred Qualifications:

- Experience in food sales
- Successful candidates are trustworthy and dependable
- Must have the ability to operate a cash register and count money
- Exceptional verbal communication skills
- Affinity for a clean work environment
- Ability to train others

Reporting Structure:

The HCYHA is a 501(C) (3) non-profit organization governed by a Board of Directors consisting of association volunteers. The Concessions Attendant reports directly to the Executive Director.

This is a part time, paid position.