

FREQUENTLY ASKED QUESTIONS

I need help creating a new SportsEngine account.

[CLICK HERE](#) for detailed instructions on how to create a SportsEngine account.

I tried creating an account using my email address, but I didn't receive an email from SportsEngine to activate my account.

If you did not receive an activation or password reset email from SportsEngine after 10 minutes, be sure to check your spam or junk folder in case the email was accidentally flagged as spam.

I tried creating an account, but it says the email address is already in use.

This means that there is already a SportsEngine account that has your email as the primary or secondary email address. You most likely need to [reset your password](#). If you have a spouse with a SportsEngine account, please check if your email address is being used as the secondary email on that account; if so, you will need to remove it before creating your own account.

I have a SportsEngine account, but I can't remember my password.

[CLICK HERE](#) for instructions on how to reset your password.

I tried to reset my password, but I didn't receive an email from SportsEngine.

If you did not receive an activation or password reset email from SportsEngine after 10 minutes, be sure to check your spam or junk folder in case the email was accidentally flagged as spam.