



Puslinch Minor Soccer Club

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PMSC REFUND POLICY

Effective: September 2023

The purpose of this policy is to clearly define the circumstances in which participants in Puslinch Minor Soccer Club (PMSC) programs are eligible to receive a refund of registration fees while still safeguarding the long-term financial stability of the Club.

Please note, PMSC programs require planning and a commitment to expenditures on behalf of players prior to program start dates. Some of these expenses are not recoverable to the Club if/when a member withdraws.

This policy covers the Competitive Program and the Outdoor Programs for Recreational (ESL) and Timbits.

- **ALL** refund requests must be submitted either in writing or by email to the PMSC Administrator (administrator@puslinchsoccer.ca)
- All refunds are subject to a \$40 per player Administration Fee

COMPETITIVE (SWRSL/WRSL) REFUND POLICY:

- **Competitive fee payment options are:**
 1. **pay in full at time of registration**
 2. **pay in three installments: deposit at registration, Feb 1st, Apr 1st**
- All refunds are subject to the following :
 1. *All installments are non-refundable once paid*
 2. *Where family has chosen to pay in full at time of registration, any refund will be less respective installment date amounts*
- Subsequent to accepting a place in the Competitive program through the registration and payment process, there will be no refund at the point thereafter if a player or parent disagrees with the player's coach or team.
- PMSC shall not be responsible for any monies paid to a team or team official and PMSC shall not entertain requests for any such refunds.
- PMSC shall not be responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and shall not entertain requests for any such refunds.

RECREATIONAL (ESL) AND TIMBITS REFUND POLICY:

- Prior to May 1st - full program fee refund, less administration fee
- After May 1st - no refunds

No refunds will be provided after the program deadlines stipulated above, except in the following circumstances:

- A player cancelling registrations on medical grounds may qualify for a full refund (if injured prior to the program start). In the event of a mid-season injury, the participant will be eligible to receive a pro-rated refund, with a deduction for all costs already incurred by the Club as part of their registration, including a \$40 administration fee. A note from a medical professional must be provided.

- Note that where the injury is soccer related while participating in a PMSC program, no refund can be provided as this would cause insurance coverage to be negated.

By signing the registration form (either physically or virtually), you accept the PMSC Refund Policy conditions, registration conditions and financial implications.