Questions & Answers

We know you have questions and we have answers. After reading these common Q&A if you still have additional questions, please let us know. We'd be happy to answer anything that's still on your mind!

Q: When is the first and last day of Camp?

A: The first day of Camp is Monday, 06/15/2026 and the last day of Camp is Thursday, 08/27/2026. *(The is no Camp on Fridays.)*

Q: How/Where do we drop off in the morning?

A: The main/front doors at the Centennial Sport Arena.

Q: Does a parent have to come inside to sign in each day?

A: Staff will be outside waiting for you to arrive in the morning and get your child checked in. You may certainly park and walk your child(ren) up or you can just pull up to the front door. OP staff will be available from 7:15-7:45am outside, if you arrive closer to the 8:00am hour you may have to bring your child inside since OP Staff will be preparing to get on the ice. Please have your Brightwheel app for check in (and pick-up). ***It is extremely important to arrive on time this year by 8:00am. There is a tight schedule to keep with buses departing to and from Victory Links and Acceleration.***

Q: Do we have to come inside to check out at the end of each day?

A: Similar to the drop-off process in the morning, as long as you're picking up between 4:00-5:00pm staff will meet you outside with your child. Please be sure to have your Brightwheel app ready to scan for check out. If you have someone else picking up your child, please make sure they are an approved pick-up person and also have the Brightwheel app.

Q: Can my child bring the entire hockey bag?

A: Yes. Your child does not need to come dressed in gear unless it makes your life easier. There will be plenty of extra hands to help gear up and tie skates.

Q: Can my child bring their cell phone?

A: Yes, but they will not be allowed during camp. All electronic devices must be kept placed away during the day and may be taken out on breaks (when given the okay by OP Staff/Coaches) or for emergency use only.

Q: What is the Brightwheel app?

A: This app is going to be our "life link" for all our campers when it comes to checking in/dropping off, checking out/picking up, late pickup, early drop offs, approved pickups, absent days, messages and needed contact. All OP Staff will have access to Brightwheel and is the best form of communication during the day if you need anything. You can also type and send messages directly through the app which will reach ALL staff working that day. It's important that any parent/guardian, emergency contact and approved pick up people are listed within your child's profile. If you have any questions with how to add any of the above, please let us know.

Q: I didn't receive the Brightwheel app notice - Who do I let know?

A: Please reach out to Rick regarding and he can get you set up. Please note that only one parent/guardian per camper received the initial set up notice and you will have to manually add another parent/guardian or adult into your child's profile.

Q: Is there Camp the week of July 6th?

A: No – we are off for that week and return to Camp on Monday, 07/13/2026.

Q: Are locker rooms secure/locked for personal items while the kids are at Acceleration/Golf?

A: No, locker rooms will not be locked while we are not on the ice. All campers will take and move their items to a specific area as directed by the OP Staff/Coaches.

Q: Will Island Lake Golf Course have equipment/clubs available for use on golf days?

A: Yes, they will have clubs for campers who need them. Campers will have appropriately sized clubs to use. If your child has their own and would like to bring them, they certainly can.

Q: How will campers be transported to/from Acceleration and Island Lake Golf Course?

A: Bus transportation will be provided for all Campers to and from Acceleration and VL.

Q: Will jerseys be provided?

A: Yes, each child will receive a jersey for the summer. Socks will NOT be provided this year.

Q: What items are needed for off-ice training at Acceleration?

A: OP Staff and Coaches will make sure campers have the appropriate items each day. Basic items will be: Tennis Shoes, Skates, Gloves, Stick and Water Bottle.

Q: What does my child need every day for Camp?

A: Please see the "Things to Bring" list that was emailed out. If you need a copy, please let us know and we can send you one.

Q: Is there a schedule that you follow every day?

A: Yes, there is general schedule outline for each level. Please note, it won't be to the minute but it will give you a general idea where we will be at what times and what we will be doing. This will be emailed out as well. If you need a copy, please let us know and we can send you one. Depending on the Level will determine the schedule. The schedule is different for each age group (Mite, Squirt and PW/Bantam.) The schedules are posted on the OP website.

Q: Who do I notify if I need to pick up my child early or drop off late?

A: Messages/Notices can be sent in the Brightwheel app. All staff working will be able to see it. Please note though that you will need to bring your child inside the rink to check them in when you drop off late, and same for picking up early. You will need to come inside to check them out.

On a side note for this question. We understand that life happens but we want to make sure that late drop offs or early pick ups are done while we are at the Ice Arena. This will make it easier for staff to track, along with making sure your child is not dragging around a full hockey bag and other items on the buses or to different locations, or leaving items behind somewhere if picked up early. If there are specific circumstances, please reach out to Rick or Camp staff directly to coordinate.

Q: How do I authorize someone else to pick up my child? (Carpooling or other adults/older siblings picking up)

A: Once again we turn to the wonderful Brightwheel app. Under your child's profile you can add authorized pick-up people. Once you add their name and phone number, they will receive a notice to download the app and will be linked to your child's account. They will have an authorization/QR code which allows pick-ups.

Q: Will there be skate sharpening available?

A: No – We will not have the ability to sharpen skates throughout the day. You do have the option if your child has an extra pair of skates to have one pair for on ice skating and one for the treadmill training at Acceleration, please keep in mind that skates may need to be sharpened more frequently.

Q: Are snacks allowed?

A: Yes! We encourage to send extra snacks in your child's backpack. Please try to keep them healthy and items that will "fuel" your child during the day. They will be working hard throughout the day and will have time to take a break for a snack or even have one on the bus ride to and from activities.

Q: Lunches?

A: The best general rule is thinking along the lines of basic school lunch – items that are easy to eat, do not need to be heated or kept in a fridge. Please make sure your child's lunch is labeled with their name. All lunches will be dropped in a lunch tub when your child arrives in the rink each day. We are aware that some of our campers have food allergies, we will have a separate tub for lunches for kids that have any nut or food specific allergies. We would appreciate if you can avoid sending energy drinks or high caffeine beverages with your child.

Q: Are the water fountains open at Centennial Ice Arena?

A: Yes, the kids will be able to refill water bottles throughout the day as needed. Please make sure your child has a water bottle every day! Be sure to have your child's water bottle labeled with their name. *WE DO NOT WANT THE KIDS SHARING WATER BOTTLES.*

Q: Will there be extra staff to help guide the kids through the schedule through the day, along with helping with getting hockey equipment off and on/tying skates?

A: Yes! There will be coaches and extra staff to help the kids each day and guide them.

Q: Who do I contact to confirm the weeks/days my child is registered for?

A: Please contact Rick directly – He has the master list for all registered campers.

Q: Does my child need an extra bag or backpack for the day?

A: Yes! An extra bag or backpack will be extremely helpful for miscellaneous items you don't want sitting in a stinky hockey bag and for items we want to take with us to our off-ice activities and field trips. Please make sure the bag has your child's name on it.

Q: What if I'm running late to pick up my child?

A: We understand life is unpredictable and that things happen but we also want to make sure all campers are picked up by 5:00pm. Pick up is from 4:00-5:00pm. If you know you're running late please be sure to let us know as soon as possible. Again, refer to the Brightwheel app. There's a spot to send messages so the OP Staff can get it. Please do not text Rick or other staff members directly (they may be gone for the day or not working that day).

Q: Is there a late fee for pick ups after 5:00pm?

A: Yes. As we stated above, we understand some things are truly out of your hands – traffic jams an accident or simply sitting in line waiting but if it becomes a regular occurrence, we will reach out to discuss first. After that if it continues late fees will be enforced. Late fees will be $30.00 for 5-30min late, and then $30.00 for every half hour after that. We will have to pay staff to stay late with your child.

Q: Does my child need to bring sunscreen for outdoor activities?

A: Yes! Please make sure your child has SPRAY sunscreen in their backpack/bag. This will be used if needed for outside activities and golf days.

Q: Are there rain day activities planned?

A: Yes. We have activities planned if it's going to be raining on a day we're supposed to be at Victory Links. If you could help as well and possibly pack a book, card game or activity as well in your child's bag we would greatly appreciate it.

Q: Sick child?

A: If your child is not feeling well, please keep them home and notify us.

Q: My child had or is having a bad day or is upset and frustrated – Who do I contact?

A: All kids are going to have bad days for a number of reasons. We are here for your child(ren) and want them to learn, grow, be challenged and most of all have fun. If your child is having a bad day before they leave the house or something personal is going on, please feel free to shoot us a message on Brightwheel and let us know. If your child had a bad day at Camp and is upset or frustrated and you feel that it's something that need to be addressed, please reach out to Rick to discuss.

Please feel free to reach out with any additional questions you may have. We are very excited to spend the summer with your child(ren)!