

## REFUND & WEATHER POLICY FOR ALL MADLAX CAMPS & CLINICS



1. Every effort will be made to hold every event despite poor weather or playing restrictions due to a pandemic. This may include a venue change. It is everyone's best interest to hold the event so if the event is on no refunds will be offered.
2. Due to non-refundable costs paid up front for fields, coaches, managers, goals, insurance, directors, awards, uniforms, equipment, vendors, etc... under no circumstances will a family receive a full refund if any event are cancelled before or during the event.
3. No refunds of any amounts will be issued at any time if a player cancels or drops out for the following reasons: pandemics, sick, weather, venue changes, costs, other disputes.
4. A Partial CREDIT of 75% will be issued to families if a player is injured and unable to compete if at least 2 weeks prior to start of an event. Email is required to [info@madlax.com](mailto:info@madlax.com) and [camps@madlax.com](mailto:camps@madlax.com). Credits can be used for any future Madlax camp or clinic by anyone who is a friend of the player or in the family.
5. A Partial CREDIT of 25% will be issued to families if a player is injured and unable to compete if at least 1 week prior to start of an event. Email is required to [info@madlax.com](mailto:info@madlax.com) and [camps@madlax.com](mailto:camps@madlax.com). Credits can be used for any future Madlax camp or clinic by anyone who is a friend of the player or in the family.
6. No refunds for any dropouts if within 1 week of an event start date.
7. If weather cancels two or more days of a clinic or camp, that player can attend any two future dates in any clinic or camp if it arranged in advance in writing via email with the Madlax camp director. There is never a refund for days missed due to weather.

If you have any questions please email [info@madlax.com](mailto:info@madlax.com) or [camps@madlax.com](mailto:camps@madlax.com)