

New Ticket Policy: Card and Mobile Payment with GoFan

This school year, the Detroit Lakes Public School District is pleased to announce that we will be using GoFan for mobile ticketing and season passes for athletic and music events. Fans can purchase tickets and season passes online through their respective school's GoFan page, the GoFan App or by presenting a card or mobile payment option at the ticket gate. Season passes will no longer be printed. All major credit cards are accepted, along with Apple Pay.

For Individual Tickets or Season Passes <u>CLICK HERE</u>. Or Download the GoFan Mobile App.

FAMILIES of MS/Elementary Children purchasing season tickets we recommend you create one account for your family. Passes can then be accessed on multiple devices and at different times if you would not arrive at an event all together. All family members can be logged into the same account.

NEW THIS YEAR: All Central Lakes Conference Schools will be using the same online ticket

provider, GoFan. The new ticketing policy allows schools to operate a more efficient and professional ticket gate while creating a safer and enhanced fan experience. Buying tickets online allows fans to access and share tickets easily by email or text without standing in line. It is the most commonly used mobile ticketing platform for high schools in our area. You will notice the majority of opposing schools are using this mobile ticketing platform, and the MSHSL also contracted with GoFan for their State Tournament ticketing. *Fans are encouraged to buy tickets online prior to reaching the facility; however, credit card payments will be accepted on site.*

BEFORE THE EVENT

- 1. Purchase your ticket on the GoFan app or website.
- 2. Once you purchase your ticket online, you will get an order confirmation email and click on the "VIEW TICKET" on your mobile device. This can also be done in the app.
- 3. Pay attention to the important information shown on the confirmation screen!

AT THE EVENT

- 1. Prior to arriving at the gate, access your confirmation email or view the ticket in the mobile app and click on the "VIEW TICKET" on your mobile device.
- 2. Show your mobile device to gate personnel, who will validate your ticket for admission.
 - **DO NOT** Validate your ticket prior to arriving at the gate. A staff member will validate your ticket. If you validate your ticket in advance, you may need to purchase another ticket.
- 3. Tickets CANNOT be printed. You must use your mobile device to access your ticket(s).

Additionally, you can visit the <u>GoFan How To Guide</u> to access videos for assistance, or can access these quick links below for step by step instructions.





- How to Buy Tickets
- How to Use Tickets
- <u>How to Transfer Tickets</u>(Tickets can only be transferred on time)

Below is a list of approved passes for regular season events:

Pass	Price (including fees)	Description
Student All-Sports Pass	\$12.50	Valid for regular season athletics(Must be a DLPS Student)
Adult All Sports Pass	\$65.00	Valid for regular season athletics
Single Game Ticket	Adult \$8 Student \$6	Valid for a single game
Senior Citizen Card	Free	Valid for regular season athletics. All Senior Citizens over the age of 60 are eligible for a Card. Stop by the DLHS Activities Office or at the admission booth at an event to pick up
Musical Tickets	\$16	Reserved seats for the DLHS Musical "Willy Wonka" These will be live in September.

*Passes are not valid at Section Tournaments.

Regular Season Gate Fees (Consistent across the Central Lakes Conference) Adult- \$8 Student- \$6

Questions? Contact the Activities Office at 218-847-4491

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