

2025 KBO SATISFACTION SURVEY SUMMARY



The primary focus of the 2025 KBO Program Satisfaction Survey was player development and the overall player experience – both central to our mission.

- 111 or 49% of families responded - Thank you!
- The top 3 areas of improvement were identified as the assessment process, the balance between development and competition, and skill development.
- 91% of respondents would recommend KBO to another family.

Overall Player Experience	4.0 ★
Overall Parent Experience	4.0 ★
Skill Development	3.9 ★
Soft Skill Development	4.0 ★
Coaching Quality	4.1 ★
Development vs. Competition	3.7 ★
Assessment Process	3.5 ★
Communication	4.2 ★

WHAT'S NEXT?

Based on this feedback, the board and subcommittees have already begun work to improve player development, coaching support, the evaluation process, and communication.