



•3600 Vanrick Drive • Kalamazoo, MI 49001•
• 269.345.1125 • Fax: 269.383.8029 •
• www.wingseventcenter.com •



•5076 Sports Drive • Kalamazoo, MI 49009•
• 269.743.4218 • Fax: 269.488.2095 •



COVID-19 PROTOCOLS

The health of guests and team personnel remains our top priority, and this Protocol sets out the various preventative measures and mitigations that will serve to protect against contraction of COVID-19, as well as procedures for detection of infection and transmission of COVID-19.

Daily Health Screening:

- Wings West team members are required to complete a COVID self-screening questionnaire prior to entering the building.
- The following are common symptoms of COVID-19. Staff and guests that are experiencing any of these symptoms should not enter the facility.
 - Cough
 - Shortness of breath
 - Chest pain
 - Feeling feverish, chills
 - Muscle pain (not exercise-related)
 - New loss of smell or taste
 - Gastrointestinal symptoms (nausea, vomiting and/or diarrhea)
 - Sinus or cold-like symptoms (headache, congestion/runny nose, sore throat)
 - Fever (temperature > 99.5° F or >37.5° C)

Sanitation/Disinfecting:

- Wings West team members are required to thoroughly clean and disinfect high touch point areas, with a particular focus on player benches and public locker rooms after each use.

Personal Protective Equipment:

- All Wings West team members and guests are required to wear a facial covering when entering & exiting the facility, while in common areas of the facility, while in locker rooms, and during on-ice activities.
- Coaches, parents, family members, and spectators shall all wear a facial covering at all times in the facility.
- Whether an athlete wears a full cage, full face shield, or a cage-shield combination, your helmet facemask is a personal choice; however, a full, clear polycarbonate shield or clear shield cage combination may provide a higher level of protection than a traditional cage.





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- Per Executive Order 2020-180, facial coverings are required in hockey. This includes athletes and coaches, at all times during active participation and all times during non-active participation, when 6 feet of physical distance cannot be maintained. In both practices and training sessions in all MERC regions of the state (including Regions 6 & 8), the Executive Order 2020-180 applies
 - Executive Order 2020-180 does not define 'facial coverings' for purposes of organized sports; however, facial coverings must cover the nose and mouth. The following are not prohibited by Executive Order 2020-180:
 - Traditional cloth / fabric masks (worn on the face, covering nose / mouth)
 - Neck gaiters (worn on the face, covering nose / mouth)
 - Sports masks (worn on the face, covering nose / mouth)
 - Bauer Concept III Face Shield with a Bauer Splash Guard (splash guard must be properly applied)
 - CCM Game-On Face Masks
 - Plastic shield that covers the nose & mouth (must be on inside of mask)
 - NOTE: Any facial covering attached to a helmet face mask, other than those made by a helmet manufacturer, may affect the HECC certification of the mask. Modification to the helmet face mask clips, which attach the mask to the helmet, are not acceptable alterations and may not be used in participation.

Hygiene:

- Water bottles: There shall be no sharing of water bottles. Each player/skater should have their own individually marked bottles. A touchless water bottle fill station is located in the lower lobby at Wings West.
- Hand Sanitizer: Hand sanitizer dispensers are available throughout the facility and guests are encouraged to use them.
- Wash hands frequently for at least 20 seconds with soap and water, or use hand sanitizer with at least 60% alcohol.
- Do not spit on ground in the player's bench, locker room, lobbies, or on the ice.

Social Distancing:

- Maintain social distancing measures (6ft apart) whenever possible on or off the ice.
- Discourage unnecessary physical contact, such as high fives, handshakes, hugs, etc...

Locker room usage:

- We are asking players/skaters to arrive no earlier than 15 minutes before their scheduled ice time and to vacate locker rooms within 15 minutes of the conclusion.
- Please clean up all trash and tape balls so our team can focus on sanitizing the locker rooms.
- Locker rooms will be provided to teams. Social distancing is always recommended.
- A facial covering/mask is mandatory and must be worn in the locker room.
- Additional seating is provided in the lower lobby and through the rink areas.





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Shower facility:

- Showers are available to teams. Social distancing is always recommended.
- We recommend that the players shower at home.

COVID-19 Positive Test Result:

- If a player/skater tests positive for COVID-19, it is expected that the sport organizer/organization notifies Wings West Management (Chris Wang) immediately.
- Wings West will work with the sport organizer to trace the possible contact with staff and guests.
- Wings West recommends the staff and guest that may have come into contact with the infected player/skater receive a COVID-19 test, especially if they start experiencing symptoms.
- If a player/skater tests positive and exhibits symptoms, Wings West requires the guest to **NOT** return to the facility until:
 - 10 days since symptoms first appeared **and**
 - 24 hours with no fever without the use of fever-reducing medications **and**
 - Other symptoms of COVID-19 are improving
- If a player/skater tests positive but had **NO** symptoms, Wings West requires the guest to **NOT** return to the facility until after 10 days has passed since the positive viral test for COVID-19.
- Anyone who has come in close contact with someone with COVID-19 should stay home for 14 days **after their last exposure** to that person.
 - Close contact is defined as:
 - You were within 6 feet of someone who has COVID-19 for a total of 15 minutes or more
 - You provided care at home to someone who is sick with COVID-19
 - You had direct physical contact with the person
 - You shared eating or drinking utensils
 - They sneezed, coughed, or somehow got respiratory droplets on you
- Wings West will work with the sports organizer/organization to reschedule any missed games or practices.

Equipment and player bags:

- Before entering or vacating the locker rooms, player/skater equipment and bags should not be left in the following spaces:
 - Upper and Lower lobby
 - Wings West Old Burdick's
 - Viewing hallway
 - Bleachers
 - Office Areas
- Player equipment and bags should be picked up by a parent/guardian or returned to your vehicle.





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Gathering/loitering:

- No loitering is permitted in the upper & lower lobby areas or in the restaurant. We ask that guests remain seated in the restaurant or bleachers or wait outside.

Signage:

- Please adhere to and follow all directional and protocol signage that has been posted at Wings West. In addition to this document, you will also find images of the protocol signage you see posted at Wings West.





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Please review the following before joining us at Old Burdick's Wings West

Welcome back to Burdick's!

We want to assure you that the health and safety of you and our team members are our top priority. To learn more about all of the ways we are working to create a safe, healthy, and fun experience for guests, visit oldburdicks.com.

Mask Up Before Dining Out:

Guests are required to wear a face-covering when not seated at their table or bar top. If you stand up, please mask up.

Please, Stay at your Table:

Due to state and local government regulations, guests MUST be seated to receive service.

What does that mean?

Please order all beer, food, etc. from your server and NOT at the bar (unless you're seated at the bar, of course).

Please stay in your seat unless visiting the restroom or heading out for the night.

No mingling between tables - even if it's a really good story, please catch up another time.

Tables of 10 & Leave some room:

Group sizes are limited to a max of 10 guests.

If you have more than 9 teammates with you, your group must split into two tables that are 6ft apart.

Hockey Bags & Equipment:

No hockey bags or equipment may be left in the lobby area or taken into Old Burdick's.

Wings West and Old Burdick's will continue to monitor and work within the Governor's Executive Orders and follow the recommendations of the local and state health departments.

Thank you for your assistance, patients, and cooperation

