

HOW TO – TICKET GUIDE FOR 2021-22

This year CSISD Athletics is doing online tickets for ALL high school sporting events using Ticket Spicket. We want to ensure that this transition is as smooth and convenient as possible for those who support our athletic programs.

Things to know for the 2021-2022 athletic season:

Frequently asked questions

When can I buy my ticket?

Varsity football tickets will be available to purchase each week of a home game, starting on Mondays at midnight going until 3 hours after the game has started.

ALL other high school sporting event tickets can be bought 48 hours prior to game time.

EXAMPLE: Our first volleyball game is on the 17th, so tickets will go on sale on the 16th.

****Games will not show up in Ticket Spicket until sales are open****

How do I use my online ticket to enter a game?

There are 2 ways to enter the gate with your online ticket

1. Print your ticket from a computer and bring the paper to the gate to be scanned when entering
2. Download the Ticket Spicket app on your smart phone, **log into your account you used for purchasing your ticket**, show digital ticket to be scanned when entering

What if my spouse is showing up to the game later than I am but our tickets are on the same Ticket Spicket account?

You can each be logged into the same account on your phones which allows you to scan yourselves in separately. ****Make sure to only scan your ticket in at the gate****

What if I can't make a game that I already have a ticket for?

There are three options when it comes to sharing a ticket:

1. Print the ticket ahead of time and share it with whoever is taking your place
2. Share your account login information (if comfortable to) and they can access it directly
3. Transfer your ticket from your Ticket Spicket account to the person taking your place via email

How do I purchase and access a ticket using my computer?

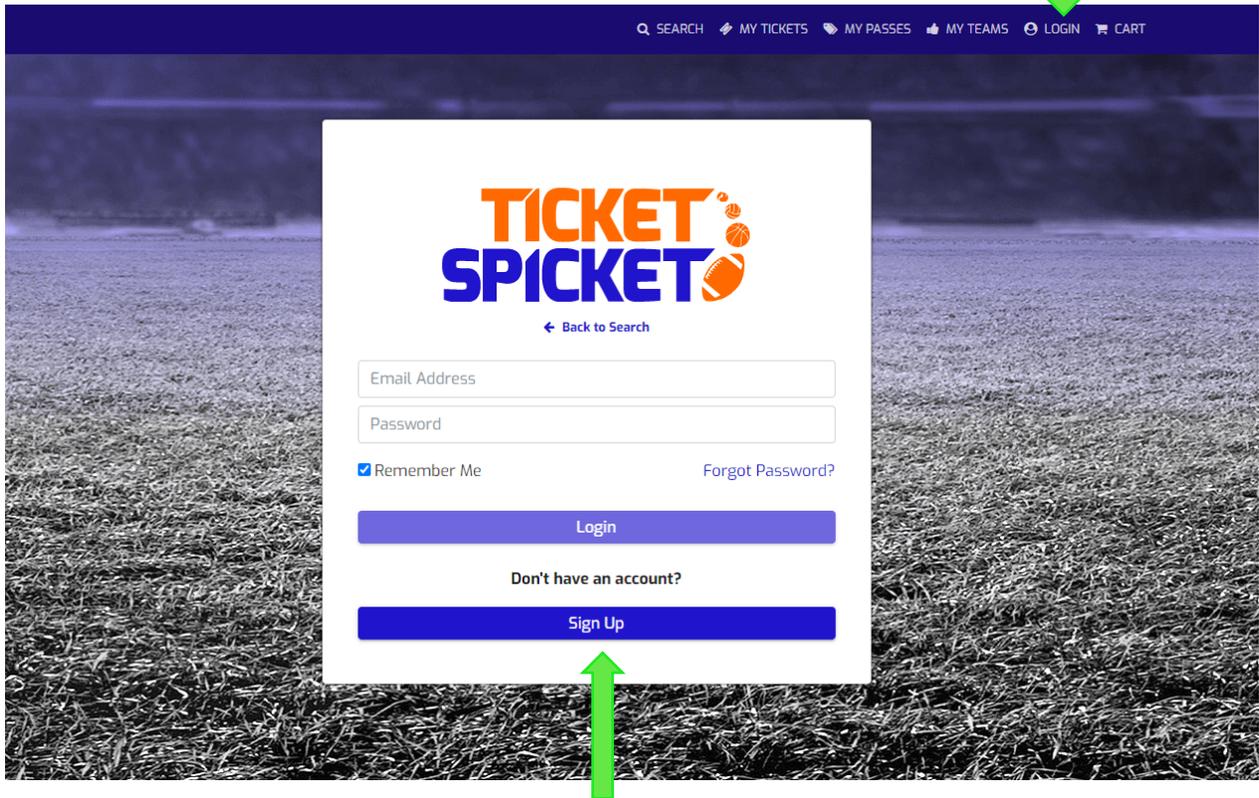
Please view the following instructions explaining the process of purchasing and viewing a ticket using a computer on the next page.

Can I use my employee ID to enter the games?

CSISD employees can use their ID to buy a varsity football ticket at the student price.

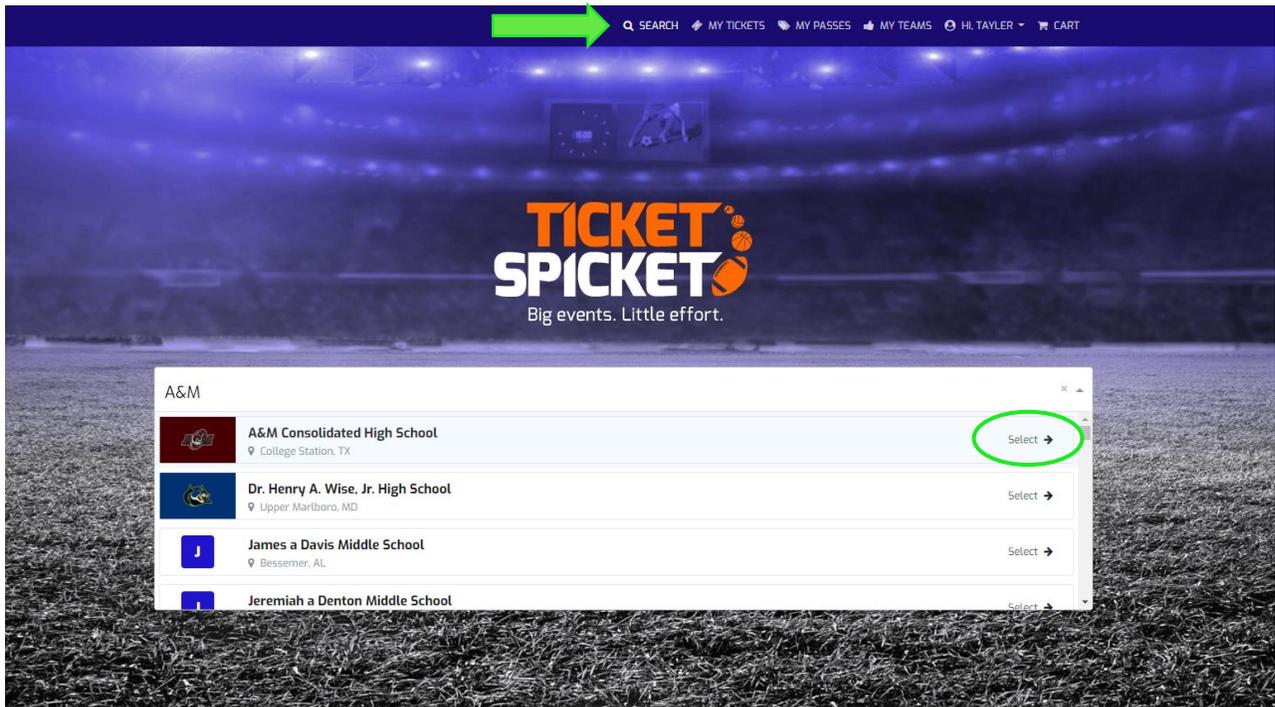
Employee IDs can also be used to enter ALL other games for free (including immediate family).

Go to events.ticketspicket.com and click 'login'

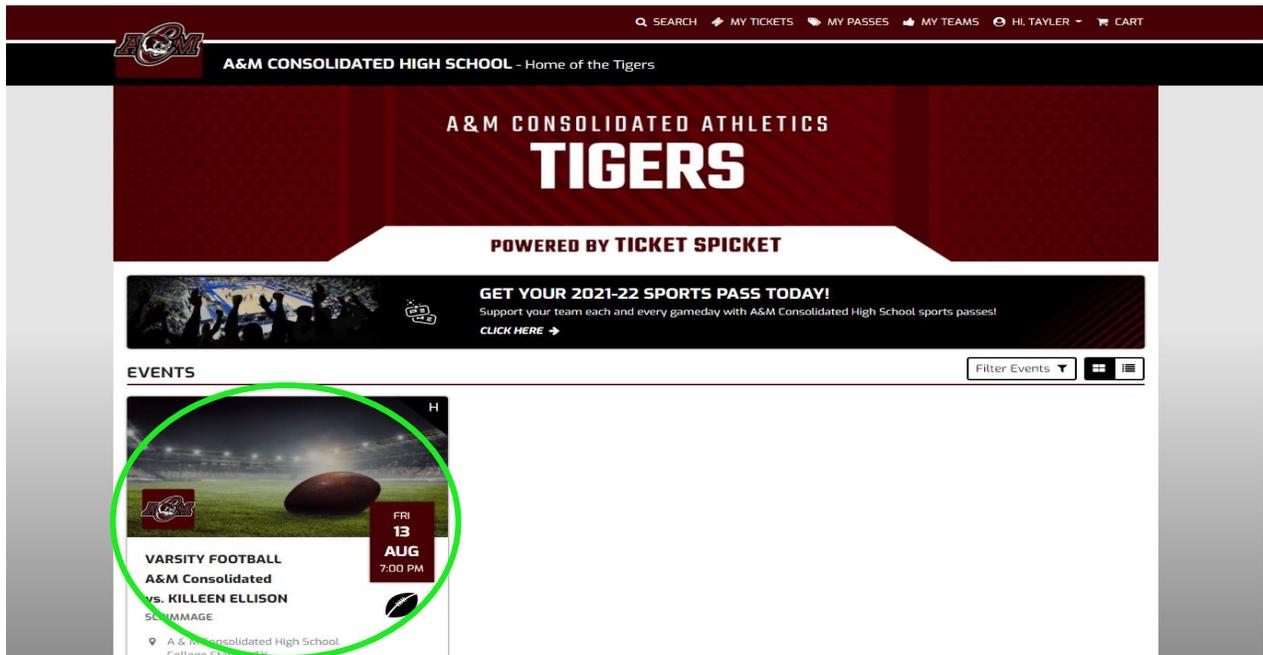


If you don't have an account yet click 'sign up' and create one.

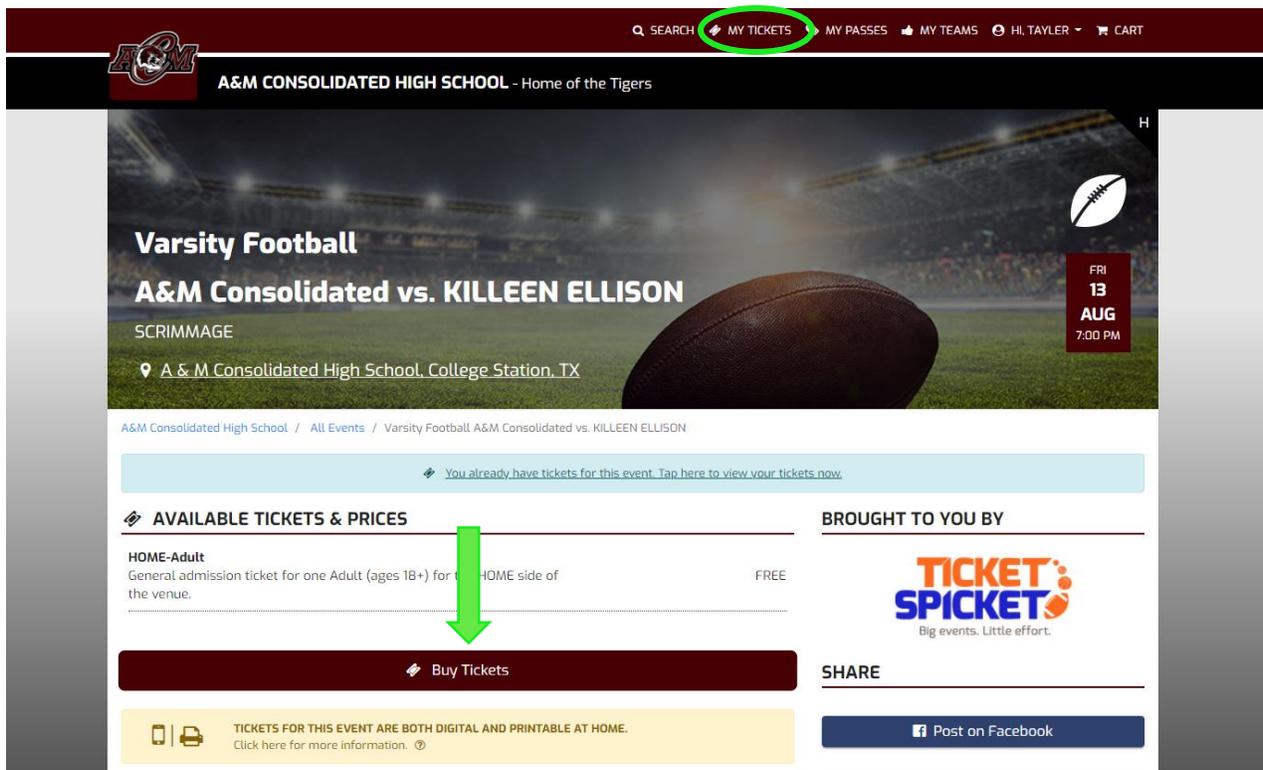
Search for your school of choice and select it.



Once tickets are available for purchase, they will appear here.
Select the game you want to attend.



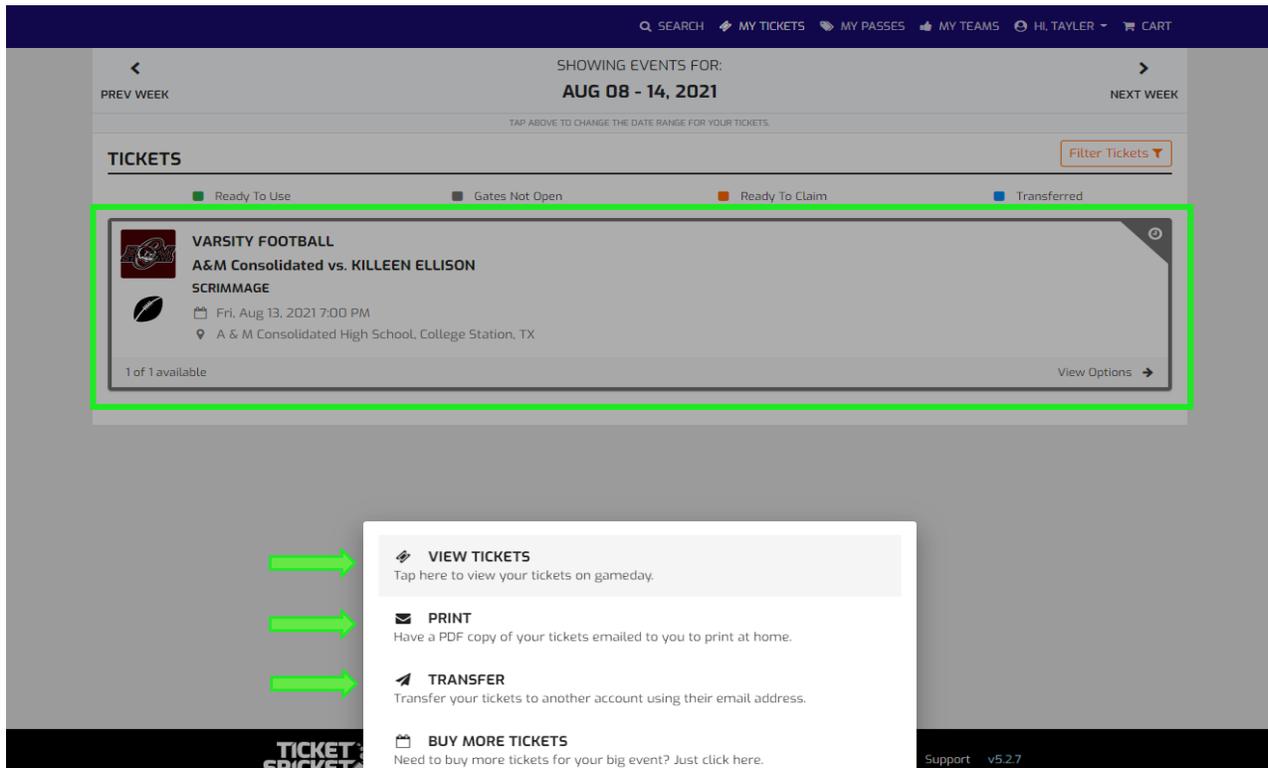
Select 'buy tickets' choose the quantity of tickets and check out to finalize your purchase.



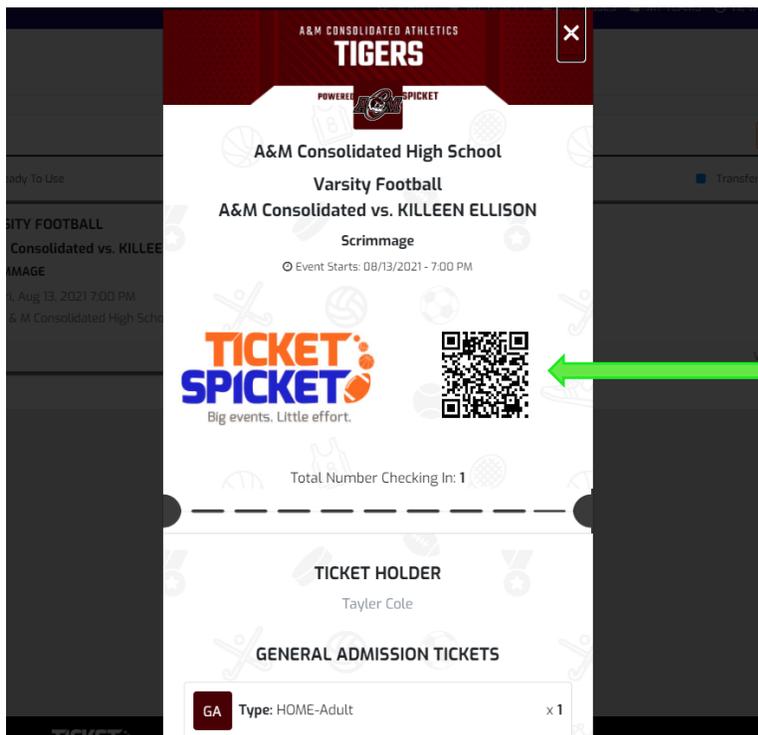
Select 'my tickets' to view the current tickets you have.

Click on the event that's outlined in green for the options menu to appear.

This is how you will view, print, and/or transfer your tickets.



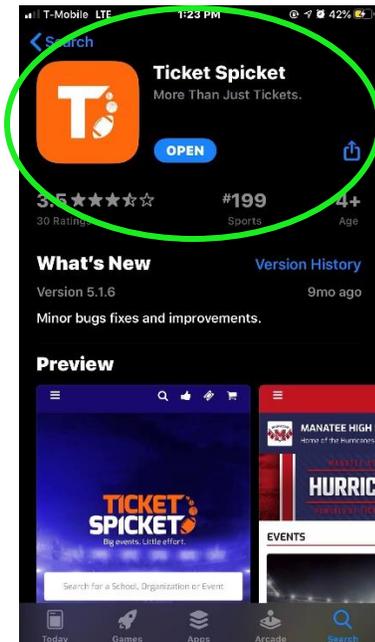
Example of what the online ticket will look like:



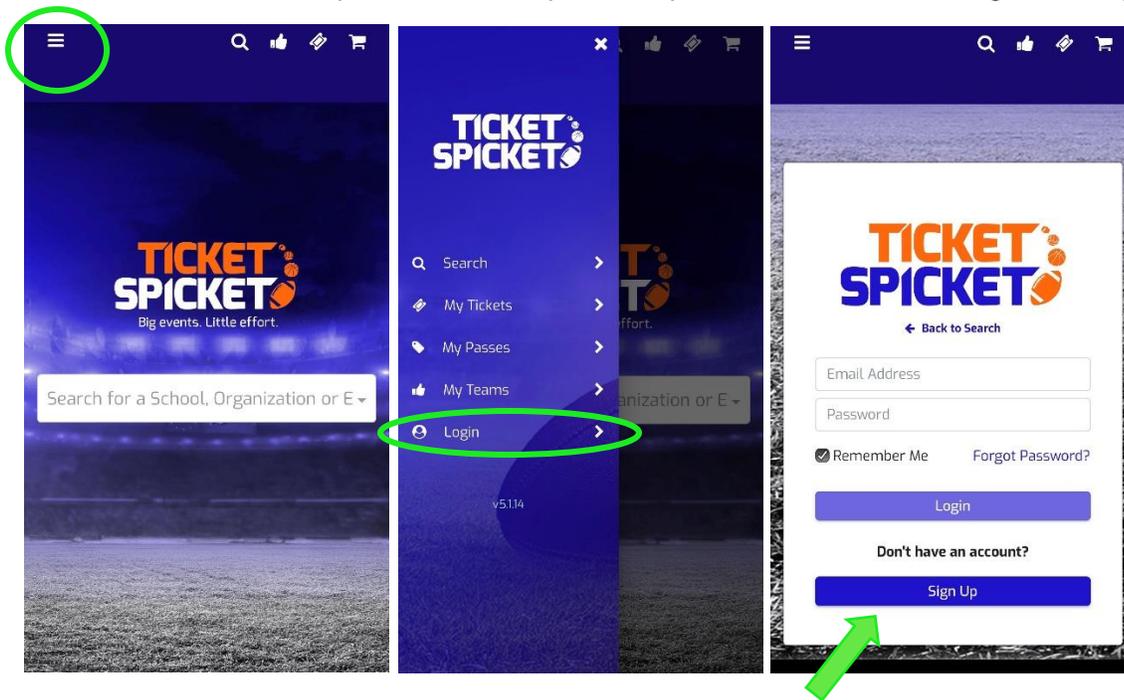
This QR code is what our gate workers will scan so you can enter the game

How do I purchase and access a ticket using my smart phone?

Go to your app store and search “Ticket Spicket” and download the app.

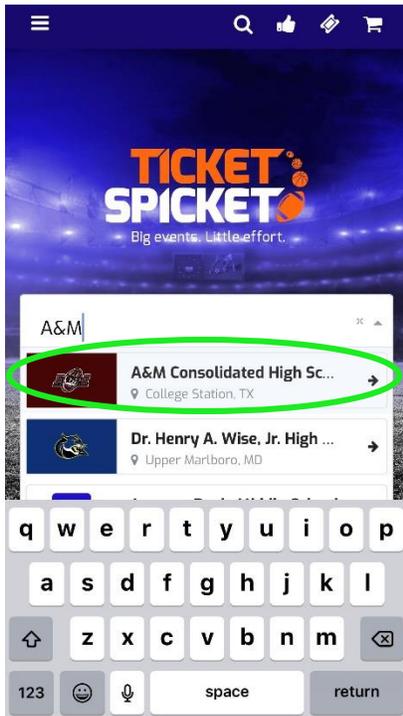


Click the 3 bars in the top left corner to open the options menu and click 'login' and sign in.

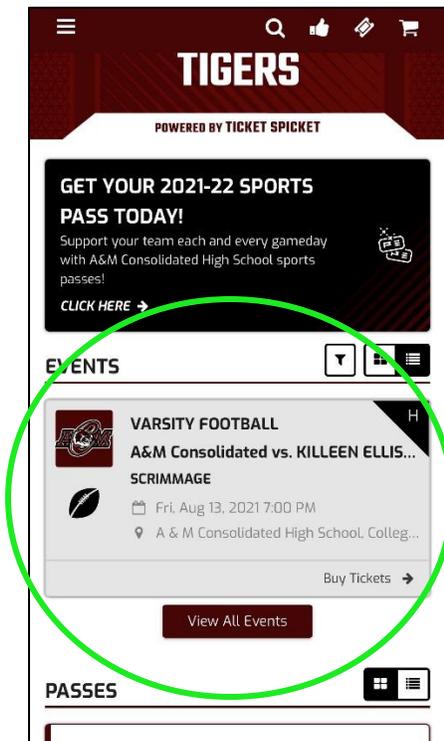


If you don't have an account yet click 'sign up' and create one.

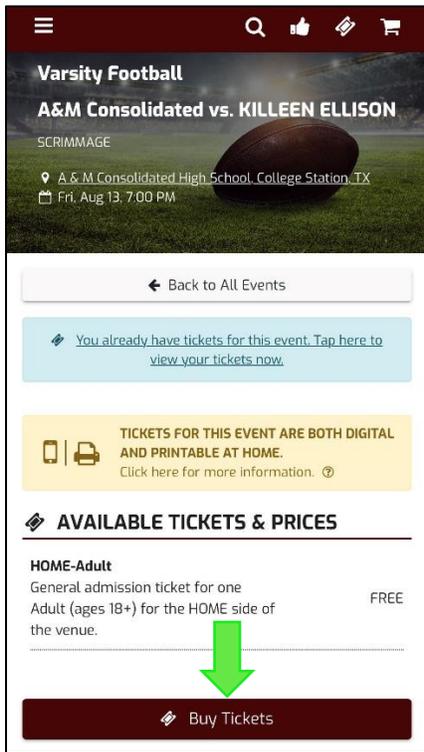
Search for your school of choice and select it.



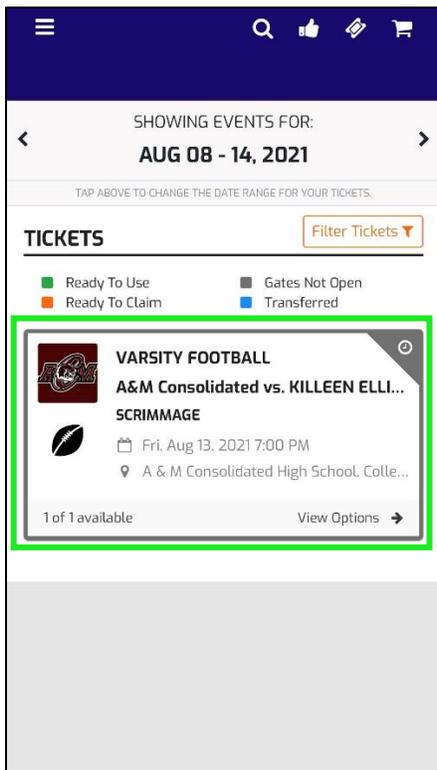
Once tickets are available for purchase, they will appear here. Select the game you want to attend.



Select 'buy tickets' choose the quantity of tickets and check out to finalize your purchase.

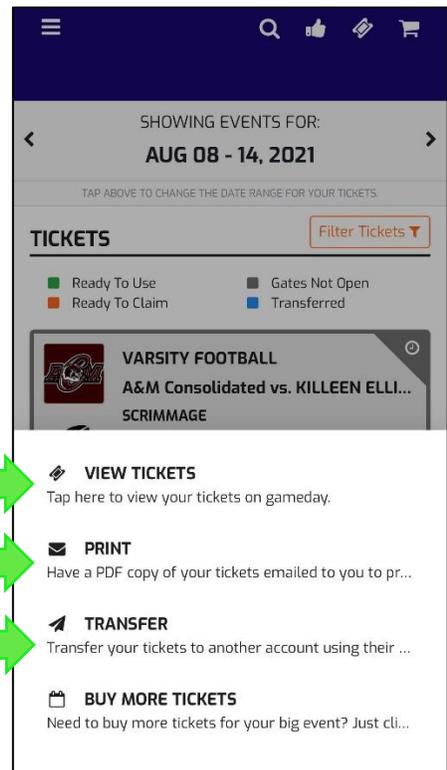


Select 'my tickets' from the options menu or select the ticket icon in the top right corner to view the current tickets you have.

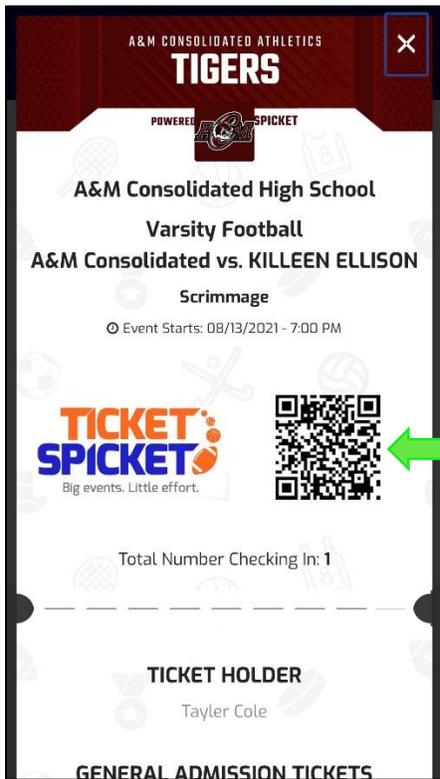


Click on the event that's outlined in green for the options menu to appear.

This is how you will view, print, and/or transfer your tickets.



Example of what the mobile app ticket will look like:



This QR code is what our gate workers will scan so you can enter the game