



## ICE DEN FREESTYLE GUEST SKATER / PARENT PROTOCOL

- You must pre-register for all on-ice and off-ice sessions.  
<https://www.icedenscottsdale.com/figure-skating-registration>  
<https://www.icedenchandler.com/figure-skating-registration>
- Skaters must check-in for their session(s) day of using the IPAD in admin and if admin is not open with a coach on the ice.
- Please check the TV monitors in the lobby for session assigned/correct ice surface.
- All skaters are to put their skates on in the designated area or on benches in the rink you are skating on.
- Please do not leave your skate bag or any personal belongings in the lobby.
- The Ice Dens are not responsible for lost or unattended belongings, equipment and valuables.
- Skaters will enter and exit the ice at the access door located closest to the lobby.
- The skater wearing the colored belt has the right of way on the ice surface - the belt indicates that the skater is practicing his/her program, a dance or a Moves in the Field exercise.
- Parents may sit in the lobby or the bleachers - parents may not coach or instruct skaters during sessions.

### MUSIC SYSTEM

Music is broadcast using the RinkMusic Inc. audio system. Visiting skaters who do not own a compatible fob may use a smartphone/iPad. Use of a smartphone/iPad requires pausing the key fob system, playing a smartphone/iPad, and then returning to the key fob system. If a guest skater plans to skate at either Ice Den for more than 2 days, a key fob must be purchased and music downloaded.

**If you have any questions, please do not hesitate to ask a member of the Skating Department Staff.**  
*Thank you for your cooperation and for visiting the Ice Den!*