

PYFL & Portland Tide Cheer Refund Policy

At Portland Youth Football League (PYFL) and Portland Tide Cheer, we strive to provide a positive and well-organized experience for all athletes and families. Because we make advance commitments for uniforms, equipment, facilities, and staffing, we have established the following refund policy:

Refund Eligibility

- **100% Refund:**
Refund requests submitted **more than two (2) weeks prior to the program's start date** are eligible for a **100% refund, minus processing fees.**
- **50% Refund:**
A 50% refund of the registration fee is available **from two (2) weeks prior to the season start date through one (1) week after the season start date.**

Non-Refundable Fees

- **Processing fees are non-refundable** at any time.

Start Date Definition

- For the purpose of refunds, an athlete's **official start date** is defined as the first week of each league's general season start date (first day of team practice).

After the Refund Window

- Refund requests submitted **after one (1) week past the athlete's official start date** are **not eligible** for any refund.

Submitting a Refund Request

- All refund requests must be submitted **in writing** to the PYFL Treasurer at pyfl.treasurer@gmail.com.
- Requests will be reviewed based on the dates outlined above.