

REFUND POLICY

Refund Request: To submit a refund request, please send an email to website.ibl.baseball@gmail.com with the following information:

- Subject Line: Refund Request
- Body: Player's name, Parent's name, Player's team, reason for refund

Fees: Refunds will be assessed any transaction charges IBL has incurred, either in the original registration or via the electronic refund process. Once registration closes, all refunds will be assessed a \$50.00 processing fee.

Traveling Players: No refunds issued after **December 31st** for any reason.

- Refunds requested after team formation and before **December 31st**, will be granted a refund minus transaction fees, only in the case where there is a medical reason. This will require written documentation from a doctor supporting a medical issue that prevents the player from participation at any point during the season.
- Once a refund is approved and processed, the player will not be able to participate in the current season.

Instructional Players: No refunds issued after **May 1st** for any reason.

- Refunds requested after team formation and before **May 1st**, will be granted a refund minus transaction fees: only in the case where there is a medical reason. This will require written documentation from a doctor supporting a medical issue that prevents the player from participation at any point during the season.
- Once a refund is approved and processed, the player will not be able to participate in the current season.

Insurance: During the registration process, there is an option to purchase insurance for refunding the IBL registration fee. The insurance option is given in the case your player is not able to participate during the season and does not qualify for a refund through the IBL refund process. Purchasing insurance is a separate cost and is not included with the IBL registration fee. A third party provides insurance and is not affiliated with IBL.

No refunds will be given if the player or their relative(s) have been dismissed or suspended due to unsportsmanlike behavior, or failure to comply with behavior guidelines. Additionally, no refunds will be granted if a person registers using fraudulent information.

Approved refunds will be processed no later than two weeks after the approval date.