

SPORTS ENGINE REGISTRATION PROCESS

LWHS Basketball Players and Parents:

Sports Engine is the primary communication app platform that the boys' basketball program uses to communicate with players.

We ask that each player **new to** Kangs basketball register through the following link: <https://kangsbasketball.sportngin.com/register/form/595734250> . If you already have a Sports Engine account that you have used for Kangs Select or Kangs High School basketball, you do **NOT** to complete this form. If you do not yet have a Sports Engine account, you will be prompted to create one.

This one-time registration will enable us to gather player contact information, medical info, etc. Our high school program uses Sports Engine as our primary communications vehicle, website (kangsbasketball.com), and mobile app. It is the same system currently used by all of the younger Kangs Select program.

To simplify matters, we recommend that each player register for an account. You will then be able to add your other members of your family to your account who can receive communications/updates.

Players will need to associate their mobile phone number with the Sports Engine account. Oddly, this can only be done from a home computer (for some reason) or a web browser on a mobile phone. It can **NOT** be done from the Sports Engine Mobile App. Have your player go to <https://www.sportsengine.com/> from a home computer (or a phone's web browser). Once they log in, they should see a blue circle with their initials (or possibly a picture) in the upper right hand corner. Click it and choose Settings. Under Settings, there is an option to add or change a Mobile Phone. Put the player's mobile phone here (not the parent's mobile number). You may then be texted a validation code from Sports Engine in order to make this change.

Once you have registered for the Kangs program in Sports Engine, we have a **few more simple steps** that need to be taken and will **only take a few minutes of your time**. These next steps will ensure that **you** receive Sports Engine updates, and not just your player.

To simplify matters, we HIGHLY recommend that your student be **physically present with you** when you do these steps, as they will be required to take some actions too. You will want to have a computer, your mobile phone, and your player's mobile phone all handy.

Step 1:

Parents should download the Sports Engine Mobile App from the Apple or Google Play store, if you have not already done so. The Mobile App is a distinct tool from the website and has additional features/functions that we will be using this year.

When you launch the Mobile App, you should see that you have automatically been added to a Team. If you do not see yourself assigned to a Team, we may have not yet updated the backend and will do so. You may also try to select the Star icon called Teams at the bottom of the phone to refresh the screen.

Step 2:

Players will next add parent/guardian to be a “Guardian” on this account which will enable them to receive information from LWBBA and the coaches as well. From the Mobile App, tap the **Account** icon at the bottom of the screen. Find the players’ name and tap it. Click on **Guardians**. Click the “+” sign to add a Guardian. You will be prompted to add an email address. Please use the email that your parent/guardian checks most often. Enter Save (if on iPhone) or tap the checkmark (on Android phone) to send the Guardian invite to your player.

Step 3.

Your parent will then receive an email invite from Sports Engine enabling them to **Accept** their role of guardian &/or download the Mobile App and set up a Sports Engine account if they don’t have one. Your parent must accept the role of Guardian for their account in order for it to work. Their status will show as pending in your account until they accept the invite. Players can resend a guardian invite at any time by tapping Resend next to the guardians name. You will receive an email when the guardian/parent has accepted the invite.

Step 4:

This step can only be done from a home computer (for some reason) or a web browser on a mobile phone. It can NOT be done from the Sports Engine Mobile App. Have your player go to <https://www.sportengine.com/> from a home computer (or a phone’s web browser). Once they log in, they should see a blue circle with their initials (or possibly a picture) in the upper right hand corner. Click it and choose Settings. Under the **Settings** menu, there is a **Notification Settings** menu. Your player should make sure they select (put a checkmark) next to **all of the associated emails** (yours/theirs) **AND their mobile phone number**. This will ensure you receive notifications via email as well as text (in addition to simply launching their app to see what is going on). Parents, you can/should also log into your account and make sure you select the notification methods you want as well.

Step 6:

Finally, within your iPhone or Android general phone settings, make sure that you allow/enable notifications from the Sports Engine Mobile app. Congratulations. You’re all done!

Here are some other helpful things to know:

1. **Sports Engine Mobile App:** You can always launch your Sports Engine Mobile App to see things like schedules, rosters, etc. We will do our best to keep this updated.
2. **Kangs Website:** Our website is powered by the data in Sports Engine. You can always visit www.Kangsbasketball.com to see things like our calendar of events. You may want to bookmark this website on your mobile phone as well. There is also an essential list of parent how-to’s for using and setting up Sports Engine. <https://www.kangsbasketball.com/parent-portal>.
3. **Sports Engine Account Questions:** There also additional help resources to common questions at <https://sportngin.desk.com/>. I am NOT a Sport Engine expert or account rep, but I am happy to take a phone call to help should you run into any issues with this set up.

Best,

Jeremy Pemble, LWBBA Board (206-930-7998).