

# HELP WITH SPORTSENGINE APP

If you are told your player is assigned to a team but cannot see your roster or team assignment, league reps can help but going direct to Sportsengine support will likely address your issue far quicker than emailing league reps.

SE support is available 6am to 3pm. After hours support is limited but they typically respond the next morning.

To reach support in the Sportsengine app or in a browser:

## SE APP SUPPORT

Tap "Account" on the bottom right  
Then tap the gear icon on the upper right  
Select **Help Center**  
Then select **Contact Us**

## WEBSITE BROWSER

Go to [lbyso.org](http://lbyso.org)  
Log in to your LBYSO/Sportsengine account  
Click the blue **Need Help?** button on the right

