



 CHI Memorial
Stadium



WHAT TO EXPECT AT CHI MEMORIAL STADIUM

2020 COVID-19 READINESS PLAN



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ENTERING THE STADIUM

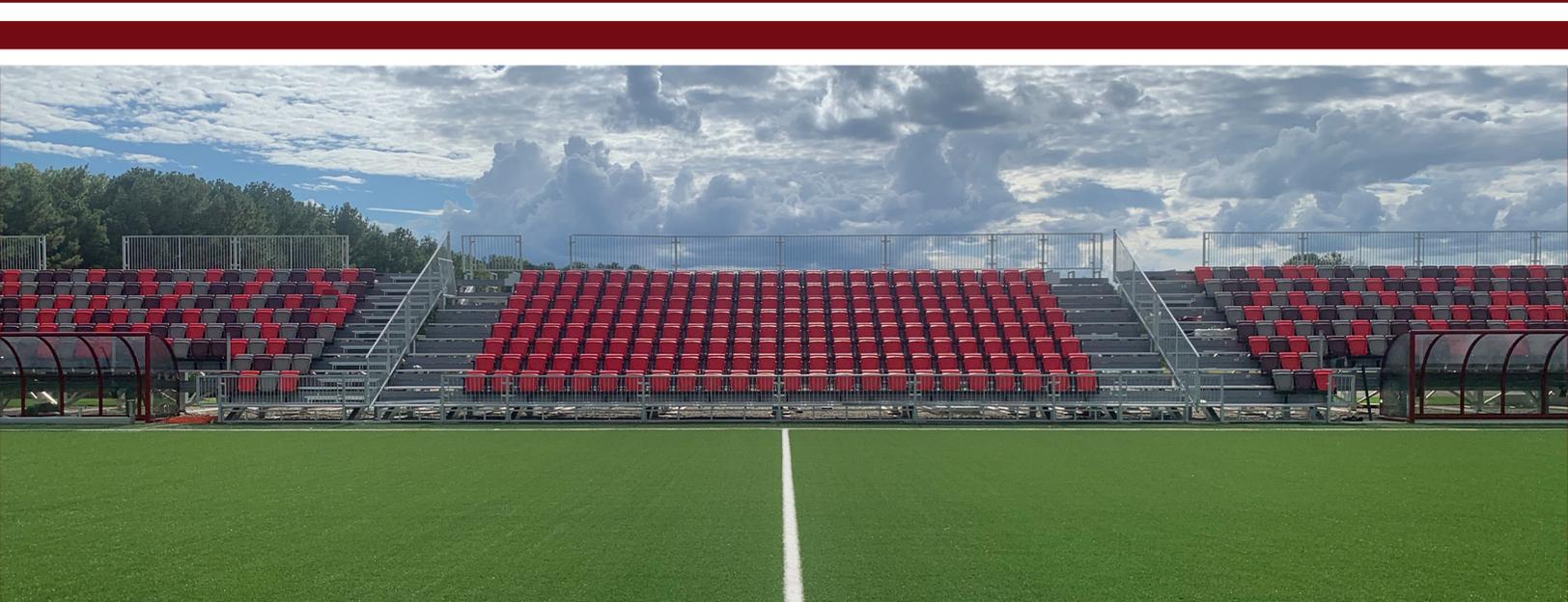
1. CHI Memorial Stadium is located at 6198 N Mack Smith Rd. East Ridge, TN 37412. Once you've arrived at the gate continue to drive on the temporary road until you reach CHI Memorial Stadium.
2. Parking is located about 100 feet from CHI Memorial Stadium. Parking Passes are being sold online to expedite entry and reduce contact, but will be sold in on gameday unless sold out.
3. All transactions will be cashless.
3. Security will implement a Clear Bag Policy in order to ensure contactless bag checks. Please bring any personal items in a clear bag.
5. Hand sanitizer stations will be available available upon entry to CHI Memorial Stadium.



STAFF POLICIES

1. Staff will have their temperatures checked upon arrival on gamedays.
2. All staff will be required to wear a mask at all times when fans are present.
3. Employees are required to frequently sanitize their hands and clean their work stations throughout gameday.
4. All employees are required to notify their supervisor and stay home if they feel sick.

All employees will be required to read our official COVID-19 policies and procedures





FACILITY GUIDELINES

1. CHI Memorial Stadium will undergo a thorough cleaning and sanitization process by a commercial cleaner between every home game and/or CHI Memorial Stadium event.
2. Facilities and frequently touched surfaces will be routinely cleaned throughout gamedays
3. Markers will be placed before points of sale in order to promote physical distancing while fans wait to make a purchase.
4. Employees are required to frequently sanitize their hands and clean their work stations throughout gameday.
5. All employees are required to notify their supervisor and stay home if they feel sick.
6. All employees will be required to read our official COVID-19 policies and procedures



TICKETING & SEATING

1. Tickets are sold online at chattanoogaredwolves-sc.com or over the phone at 256-610-4025.

2. After purchasing your tickets, you can access your tickets via a confirmation email from ordertracking@tickets.com. You will have the option to print or add to your apple wallet.

3. Maximum capacity has been reduced to adhere to local health guidelines and social distancing practices

4. More information on in Stadium social distancing:

For sections with seat backs (111, 112, 113, 114, 115, 116, 117), all seating groups will have access to the aisle, and no-one will sit directly in front or behind your group.

For General Admission and Supporters, these sections will be appropriately marked with open and closed group seating areas. Our stadium staff will monitor these sections to ensure that patrons follow local health guidelines.

5. Please call the ticket office phone listed above for special circumstances (ADA, large groups, etc.).



CONCESSIONS GUIDELINES

1. As of now, no cash transactions will be accepted
2. Guests will self swipe credit cards; if they are unable to a designated employee will help them.
3. Payment portals will be routinely cleaned
4. Concession staff will be required to wear a mask and gloves at all times while interacting with customers and/or concessions items.
5. Concession staff members will wash hands every 20 minutes.
6. All lines will be socially distanced.

