

Dickinson Hockey Club – DIBS Information

2025/26 Hockey Season

What are DIBS?

DIBS are volunteer credits that Dickinson Hockey Club families fulfill by working concession shifts or other designated tasks. These shifts keep the concessions running smoothly and support the club's activities throughout the hockey season.

Why do I need to do DIBS?

DIBS are essential to ensure the club's concession stand is staffed and operational, which benefits all club members and helps fund club activities. Completing DIBS credits in the 2025/26 hockey season is a requirement for all hockey club families except as noted below.

What are the DIBS deposits?

Each family is required to write two separate checks as deposits. A **\$400** general DIBS deposit and a **\$100** "No-Show" deposit. The \$100 "No-Show" deposit will be immediately cashed by the D.H.C. after the first occurrence of a missed shift. If a second shift is missed, the \$400 general DIBS deposit will be forfeited. At the end of the hockey season, if a family does not meet the minimum **5** DIBS credits needed, their \$400 DIBS deposit will be cashed. All other checks will be returned or shredded at the end of the hockey season.

How many DIBS credits do I need to complete?

- Families with only Minis players are excluded from DIBS requirements.
- Mites through High School must complete **5** DIBS credits.
 - At least **3** of these credits must come from hockey games.
 - The remaining **2** may be earned from public skate or hockey games.
- The requirement is per family, not per player.
- Certain volunteer roles, such as coaches, board members, and team managers, are exempt from the concession DIBS requirement. Contact the concessions coordinator, Haley Krank, for more information on which roles are excluded from DIBS requirements.

Who can work DIBS shifts?

Parents, children **16** years or older, grandparents, aunts, uncles, or friends. No one under **16** years old will be allowed back in the concessions area.

How long does a DIBS shift last?

A DIBS shift continues until the next scheduled volunteer arrives or the game(s) are over.

When are DIBS shifts needed?

Concession DIBS shifts are available from October 3, 2025 to March 1, 2026.



When can I schedule my DIBS shifts?

DIBS shifts can be scheduled as soon as September 17, 2025.

How do I schedule my DIBS shifts?

1. Go to www.dickinsonhockey.com.
2. Login to your SportsEngine account.
3. Click on the “DIBS” heading.
4. Select the DIBS Session (CONCESSIONS 2025-2026).
5. Choose an available DIBS Item.
6. Click “Claim this DIBS Item”.
7. Enter the name, phone number, and email address of the person fulfilling the shift.
8. Click “Claim DIBS Item”.

Please use only one DIBS account per family and claim DIBS in your oldest player’s name.

What is a WINDOW, FOOD, or FLOAT shift? NEW THIS SEASON

When selecting a DIBS shift, there are three different options to choose from. Please note that a Float shift may only be claimed **after** all Window and Food shifts have been filled.

- **Window shift:** This person only takes customer orders and handles money.
- **Food shift:** This person will only prepare and serve all hot food.
- **Float shift:** This person will grab drinks, popcorn, snacks, and other non-prepared food items for customers. As mentioned above, this shift may only be claimed once the Food and Window shift(s) have been claimed. If you claim a Float shift, please understand that you may be reassigned at the last minute to a Window or Food shift if one of those workers is unable to cover their claimed DIBS shift.

How do I cancel a DIBS shift?

- Online: You can cancel your claimed shift online up to 12 days before the scheduled time by selecting the DIBS item and clicking “Cancel Claim.”
- Within 12 days: Try to find a replacement. If you cannot, contact the Concessions Manager, Haley Krank, to request a cancellation (not guaranteed).
- Please do not abuse the emergency cancellation option, as consistency is crucial for the concession’s operation.

What if I can’t find a DIBS shift to claim?

Shifts are often claimed quickly, but new DIBS and cancellations are posted throughout the season. If none are available, check back frequently for openings.

Who do I contact with questions?

Concession Manager: Haley Krank

Email: dhc.concessions@outlook.com

Phone: 701-590-2395

Thank you for supporting Dickinson Hockey Club by volunteering for DIBS! Your help ensures the success of our season and club community.

