



LAYHA Non-Payment Policy

In an effort to ensure clarity in the unfortunate situations when a missed registration payment occurs, LAYHA is instituting the following Non-Payment Policy effective for the 2024-2025 season and beyond.

Many people select a monthly payment plan after the initial down payment that is part of registering with LAYHA. Email reminders of these upcoming payments are made on the 1st day of each month between October and January and the payment dates fall on the 15th. LAYHA is notified if a payment method is invalid or failed for some reason. Often the failed payment was due to the plan being set up with a credit card that may have since been replaced due to fraud detection or something similar. We understand that this occurs and all that is needed is for the card number to be updated within our system.

Once LAYHA receives the notification that a payment failed or a payment was otherwise invalid due to a bounced check or some other reason, the person that signed up for the plan will be notified via email. The email will arrive in your inbox from the sender "SportsEngine" with a subject line "Reminder About Your Order from Lyndon Area Youth Hockey Association". **Do not ignore this email**, or if you are uncertain about the authenticity of the email, please contact the LAYHA Registrar directly (contact information is found on the LAYHA website (<https://www.layha.org/page/show/2691587-game-schedulers-and-appointed-positions>)). The Registrar will be able to assist you in repairing your payment plan.

Failure to immediately remedy the non-payment or make a remediation plan with the Registrar will result in the following measures:

- One week after the notification of non-payment is sent out by LAYHA, the registered player(s) that the fee(s) owed are for will not be permitted on ice with LAYHA to continue practices or games until the payment is brought current.
- If the first missed payment is not remedied/plan made and a second scheduled payment is missed, the player(s) are removed from their team's roster and they are done for the season.
- In certain situations, LAYHA reserves the right to place non-payers on the VSAHA "Outstanding Debt List". (<https://www.vermonthockey.org/odl>) which prevents attempts to avoid payment by switching to a different organization.