



# STACK SPORTS

## TEAM CONNECT OVERVIEW

One of the most useful features of SNSA's new Stack Sports registration system is Team Connect. The registration system imports all team information directly from the league database to Team Connect, simplifying the team management process. Coaches have the ability to view their roster, schedule games, events and practices, send emails to their players, and so much more. The SNSA registrar will enable Team Connect access for head coaches within a few days of roster distribution; the registrar will enable access for all members with assigned players two weeks after roster distribution.

### TEAM ROSTER

What's everyone's first stop when logging into Team Connect? The team roster! On this roster you will see coaching staff, players, and parents.

### PROFILE PERSONALIZATION

Each roster member has the ability to log in and customize his or her team profile. Parents have full control over their children's profile. Once a parent logs into their account they will be able to edit the player's About Me section and add a player photo if they wish.

### ASSIGNING A TEAM PARENT

Busy coaches might need a helping hand to manage information in Team Connect. Team admins (coach, assistant coach, manager, etc) can assign a willing parent to be the "team parent". Team parent is a role that allows adults who didn't register as a volunteer with SNSA to still help out the team online. This parent now has administrative permission within Team Connect.

### PRINTING ROSTERS & MEDICAL WAIVERS

Above the roster list is a Team Admin only option to print medical waivers and roster information. Official Connect Full and Safe rosters pull information directly from your club or league software, while Team Connect Full and Safe rosters pull photos and other user information that has been directly added into Team Connect.

### PRIVACY SETTINGS

Users can hide or publish contact information in the My Settings option under their name at the top of the screen. These settings are linked to the account and will apply to all of the teams they have joined. Contact information can be turned on or off by team admins for the entire team under Team Settings. By default this is set to off to protect private information.

### HIDING PRIOR TEAMS

Team Staff who have coached prior seasons with SNSA may have multiple teams associated with their Team Connect account. You can hide these former teams by clicking on the drop-down arrow next to your name on the top menu bar. There is a link to "Hide This Team" for any teams you wish to hide.

### TEAM EMAIL COMMUNICATION

Team admins have the ability to send emails out to their team or publish announcements inside Team Connect. These admins can either send an email to everyone, all players, all parents, individual roster members with personal messages, or email no one and simply publish an announcement inside Team Connect for members to see upon log in.

## **TEAM CONNECT MESSAGES**

Team Connect Messaging is the internal communication feature for Team Connect. With Team Connect messages you can communicate with roster members across multiple teams that have accepted their team invitations. Think of this like a very basic email inbox; you can see received and sent messages, view read and unread messages, and view a reply/comment thread for a single message.

## **TEXT MESSAGING**

When roster members add a mobile number and mobile carrier to their account they will be able to receive text alerts from team admins and text notifications for team updates that they choose under their personal notification settings.

## **NOTIFICATIONS**

In a user's personal settings they have a Notifications option. Here they can choose if they want an email, Stack Sports message, or a SMS text notification for the different features of Team Connect, such as changes to the roster, schedule, photo albums, or forms.

## **LEAGUE ANNOUNCEMENTS**

SNSA league admins can communicate with their teams by creating announcements in SNSA's software under the menu option Communication > Announcements. You can choose to email team members your announcements and post the announcement in Team Connect.

## **SCHEDULE**

There are three types of schedule items in the Team Connect calendar: games, practices, and events. When locations are added, Team Connect will provide a Google map and weather report for that day. Team members are automatically emailed when a new item is added to their team schedule.

## **GAME & PRACTICE ATTENDANCE**

The most popular and useful feature in Team Connect is the Attendance tracker where players, parents, and team admins can mark if they will be able to attend a practice or game. Emails can be sent out for a schedule item to a group of recipients based on if they will be there, if they can't make it, or a reminder for those who haven't selected an attendance status yet.

## **FORMS AND DOCUMENT SHARING**

Coaches can upload forms, such as medical waiver forms, permission slips, or other important documents to share with their roster members directly into Team Connect. Team members will be able to log in anytime to download these important documents.

## **PHOTO SHARING**

Ready to have a little fun? Players, parents and team admins can create albums and share photos on Team Connect. With our advanced editing features, everyone can have tons of fun with their team pictures.

**SNSA coaches are not required to use Team Connect**, but it is a powerful communications tool available to you and your parents should you choose to use it. If you have any problems using Team Connect and need technical support, you can contact the Stack Sports Support team:

## **STACK SPORTS SUPPORT**

email: [support@stacksports.com](mailto:support@stacksports.com)

phone: (866) 892-0777