



Mound Westonka Hockey Association Volunteer Policy

The Mound Westonka Hockey (MWHHA) is an organization that depends on its volunteers to support a quality hockey program for our youth athletes. Volunteer efforts directly benefit MWHHA players and families by setting a great example for our kids and off-setting program costs. The involvement of MWHHA members is what makes us a successful organization!

General

- The volunteer season runs May 1 through April 30.
- Every MWHHA family is required to complete volunteer credits.
- There are no exemptions to the volunteer requirements.
- It is each family's responsibility to seek volunteer opportunities to fulfill their requirement.
- No roll-over of volunteer credits will be allowed from year to year.
- No transfer of volunteer credits will be allowed from family to family.
- Any family member age 18 or older may participate as a volunteer.
- Volunteer Requirements and Fundraising Requirements are SEPARATE.
- Volunteer Requirements and Team-Related Duties are SEPARATE.

Volunteer Requirements - For all MWHHA association players the requirement will be 7 credits per player, with a maximum requirement of 14 credits per family (as of the 2025-2026 season).

- Buyout Option - Families have the option to buy out their standard volunteer requirement. The buyout fee is \$500 1st per player, 2nd and 3rd player \$250 with a max of \$1,000.
 - Deposit - A volunteer security deposit check is due at the time of registration, for each player/family, in the amount of \$500 1st per player, 2nd and 3rd player \$250 with a max of \$1000 Written to the MWHHA. This deposit check is cashed ONLY IF required volunteer credits are incomplete and unpaid as specified in "Incomplete Credits". Deposit check is required at time of registration and prior to a player taking the ice. Upon completion of your family's standard volunteer requirement, deposit checks will be destroyed.
 - Incomplete Credits - A family account will be invoiced at the end of the volunteer season (April 30), for any incomplete volunteer credits. They will be charged at a rate of \$85 per incomplete credit. All outstanding balances must be paid by July 1 or your Deposit Check will be cashed in full. Players will not be allowed to tryout or be evaluated for the upcoming season until all balances are paid in full.

- Team-Related Volunteer Requirement - OVER and ABOVE the Standard Volunteer Requirement, all families will have Team-Related Volunteer Duties. Families may not buyout Team-Related Volunteer Duties. Duties will vary by team and will be coordinated by the Team Manager. The following are examples of some of the potential team-related volunteer duties: concessions, running the arena time clock, Game Sheet, videographer, locker room monitor or penalty box attendant. Team-Related volunteering does not satisfy the Standard Volunteer Requirement. MWAH registered Warriors will follow the Orono-Westonka Co-op Policy with regards to team duties.
- Scholarship Volunteer Requirement - Over and above the Standard Volunteer Requirement, all families receiving scholarship funding will be required to work one additional volunteer credit per \$50 of aid received (maximum of 10 additional credits).

Volunteer Credits

- Claiming - The MWAH DIBS system will be used to claim and track each family's volunteer requirement. Member families must be a registered user of the MWAH (NGIN) website to access the DIBS system. The DIBS system may be accessed through the MWAH website.
- 6U/8U/Mite/10U/Squirt/12U/Peewee/15U/Bantam/19U/Jr. Gold: Opportunities to fulfill the Standard Volunteer Requirement may include the following: Board of Directors, Hockey Operations Committee, Head Coach, Asst. Coach, Team Manager, Concessions, D3 Tournament, Shirley Hills Outdoor Ice, MWAH Event committees and miscellaneous opportunities as highlighted on DIBS.
- Cancellations – In most situations, Volunteer Sign-ups may **not** be canceled inside 7-days (cancellation timeline will be shown on volunteer description page). Inside 7-days, it is your obligation to find a suitable replacement. If you cannot find a replacement it is considered a No Show.
- No Show - If a family has signed up for a volunteer opportunity and does not complete that opportunity, for whatever reason, they will either be charged \$85 per credit that was missed complete double the credits they missed in addition. The Volunteer Director will work with the family to determine how they would like to handle the NO SHOW.
- Select Volunteers - The MWAH Board has designated the following positions as their fulfilling volunteer credits:
 - Board of Directors and Hockey Operations Committee
 - Program Coordinators/Event Chairs/Chairpersons
 - Head Coaches / Assistant Coaches
 - Team Manager (1 per team)
 - Team Sponsors