SportsEngine – Tips and Tricks

For Parents and Athletes – Getting Started Tips


Understanding Your SportsEngine Account

- https://community.sportsengine.com/news_article/show/1006209

SportsEngine – How To’s

General SportsEngine Help

- All of the below links can be found here.

Create a SportsEngine Account

- If you are the parent/guardian of a participating athlete, please create the account under your name and email address. You will be able to add your athlete to your SportsEngine account as a sub profile later during the registration and/or rostering process.

What is the Difference Between a Player and an Account Owner Profiles?


Register an Athlete


Add Additional Contacts to Receive Messages for an Athlete


Add a Guardian to Your Athlete's Profile
• Family members of an athlete can be added as Guardians to view the team schedule, RSVP to games and events, message team members, and edit the athlete's profile.


Update Notification Settings

• Your account notification preferences determine where and from whom you receive messages.

Update Profile Contact Information

• Each profile in your account has contact info where team and organization messages will be sent. You can change the profile's contact info to receive messages at a different email address or phone number.

SportsEngine -- FAQs

Why am I not receiving messages from the team?

• Messages from teams or groups are sent to the registered athlete's profile email address info rather than the account's email address. Even if you have your email address and phone number connected to your account under Account Settings, you will still need to make sure this contact info is correct in the player's profile.

Can a second person receive emails related to a player?

• Yes, you can add another email for an athlete or add a guardian to one of your sub profiles.