

Registration Refund Policy

Winston Salem Youth Hockey Association (Lady Thunderbirds) is a 501(c)(3) nonprofit organization that offers programs from the beginning of September through the end of March. Registering your child to play for The Lady Thunderbirds indicates an agreement to pay the Organization according to the terms of tuition. The registration fees cover our ice time, equipment purchases, jersey purchases, payment to referees, tournament fees, and other general overhead expenses (i.e. insurance expense, tax preparation, etc.).

Any member may voluntarily terminate their registration by written notice therefore addressed to the Hockey Director (lucas.dargis@gmail.com) of the Organization and may be entitled to a prorated refund of fees paid for the year (as noted below).

The Lady Thunderbirds has implemented the following refund policy for registration fees:

- Initial Fee at time of registration is nonrefundable.
- If on Payment Plan - all fees paid to date are nonrefundable.
- If Paid in Full:
 - Withdraw by August 1 - 50% refund will be issued.
 - Withdraw after August 1 - No refunds will be issued

In exceptional circumstances the WSYHA Board may, at its sole and absolute discretion, approve a partial refund that does not correspond to the payment terms above. The Board are under no obligation to approve a refund that does not correspond to the payment terms above. The request for an exceptional circumstance must be approved by the full Board..

If a refund is to be issued it will be paid out within 30 days of the refund request, via a refund back to your initial form of payment.