

Harwood Youth Hockey Association

Refund Policy

Player requests for refunds will be as follows:

A full refund will be issued if a COVID-19 related cancellation of the season by the Board occurs before the program begins. A \$50 processing fee will be deducted from the refund amount.

A partial refund will be issued if the cancellation occurs before the 3/4 point in the program. The refund will be prorated for the remaining weeks based on the fee paid and the number of practices left.

The prorated amount is based on when the refund request was received.

No refunds will be given if the cancellation occurs three-quarters or more through the season. Special situations may be considered on a case-by-case basis by the Board.

All requests for refunds must be submitted in writing (email or letter) to the President of Harwood Youth Hockey Association.

Refunds will issued via check. Account credits may be issued in certain situations. Please allow 2-3 weeks for processing.