

# **TOLEDO VOLLEYBALL CLUB COVID-19 REFUND POLICY**

## **I. Purpose**

As an entity focused on empowering young athletes to grow through discipline, commitment, and teamwork, the Toledo Volleyball Club recognizes the significant costs associated with club volleyball and the importance of showing the families of TVC athletes the same discipline, commitment, and teamwork. With the uncertainty in daily life due to COVID-19, TVC recognizes the 2021 TVC volleyball season may be cancelled in part or in its entirety.

As such, TVC has developed this COVID-19 Refund Policy in hopes of ensuring families of TVC athletes are aware of what to expect from TVC in the event COVID-19 forces TVC to cancel the 2021 TVC volleyball season in part or in its entirety.

## **II. Policy**

Due to COVID-19, in the event the 2021 TVC volleyball season is cancelled by TVC in part or in its entirety, Toledo Volleyball Club is committed to ensuring families receive a refund totaling 100% of unspent direct player fees. (coach pay, practices, tournament fees, hotel, travel, training, recruiting, uniforms, etc.)

This policy applies to all players in good standing on all TVC teams at the time of any cancellation or February 26th. TVC will strive to ensure any refund issued through this policy will be disbursed in a timely manner or within 90 days of the season being canceled.

TVC recognizes that this policy as written may not cover all potential outcomes from the 2021 TVC volleyball season; however, TVC is committed to working with the families of TVC athletes toward a fair solution.

This policy will not apply for any individual player or team required to self-isolate or quarantine due to COVID-19 for any amount of time and misses practices and/or tournaments. In the event an individual or team is in that situation, TVC will make best efforts to find alternate tournaments and/or opportunities for play on a case-by-case basis.

Additionally, this policy will not apply for any individual player or team not completing the 2021 TVC volleyball season for any reason other than an action by TVC due to COVID-19.

## **III. Procedures**

In determining the amount of a player's fees that are "unspent," TVC will review all known and documented expenses for TVC as a whole and for the player's specific team.