



There are certain things PSR has control over when it comes to club volleyball in this region. There are also many things we don't have control over, but there's a perception that many of these things actually are controlled by our office or our Board. This document is meant to provide some clarity to players, coaches, and families about some of those items.

WHAT PSR CONTROLS

- **The cost of a PSR portion of the membership**
- **The cost of PSR Power League, Regionals, & Bid Tournament** – *we do not control costs of club-hosted tournaments.*
- **The posting of results and rankings on our website** – *last year, all individual game results were posted on AES within 24 hours of completion, and all rankings were posted on the PSR website by 12:00 PM the following Monday.*
- **The look and feel of our website, to an extent** – *we are always trying to find better ways to convey information, however an outside company controls the overall design scheme of our site.*
- **PSR social media channels** – *always looking for new content and information to present.*
- **Our customer service to you** – *timely responses to questions, e-mails, phone calls, etc.*
- **Schedule of our tournaments, to an extent** – *we must balance our schedule against conflicting events (such as national qualifiers), available facilities, holidays, etc.*
- **Location where your team plays for Power League, to an extent** – *we must balance travel demands with the number of available facilities and where available facilities are located, which is always a lose-lose for us.*

WHAT PSR DOES NOT CONTROL

- **Playing time** – *that's determined by your coach and club.*
- **Who clubs hire as a coach** – *all coaches must be certified through USA Volleyball, but we do not control who individual clubs hire, what teams' coaches are assigned to, their philosophies, training methods, practice plans, etc.*
- **Your player's improvement and/or skill development** – *we do not run or oversee practices*
- **How many teams your club creates in each age division** – *this is a club decision based on number of players & coaches*
- **How many clubs operate in a specific geographic area** – *we cannot prevent clubs from starting if they meet our minimum criteria*
- **What team your child is placed on** – *we do not create teams for clubs or select players for those teams*
- **What team your child's friends are placed on** – *see above*
- **What tournaments your teams participate in** – *we offer organized programming, but we don't mandate it*
- **Your club dues** – *you pay PSR directly for an annual membership only. You do not pay PSR for uniforms, travel, etc.*
- **Refund policies within clubs** – *if you stop participating, it's not our decision if you get your dues back.*
- **Facility-specific rules regarding food, outside chairs, camping, tailgating, etc** – *purely up to the facility.*
- **SportsEngine registration process** – *we do not control the look or feel of that particular website.*
- **Ref/Score testing interface** – *we don't control how that content is presented, nor the length of specific modules.*
- **The look and feel of AES or the AES X-Press app** – *we are not software developers*
- **Logistics of club-hosted tournaments, like facility, teams competing, entry fees, etc** – *purely up to the host club.*
- **How or where clubs conduct tryouts** – *we do not oversee the process of selecting teams, that's up to the club.*
- **When clubs conduct tryouts, to an extent** – *we determine the dates tryouts may legally start, not specific dates or times for specific clubs, or how long a tryout lasts.*
- **Availability of facilities on specific dates or in specific locations** – *we don't own any facilities (nor will we be building any), so we are reliant on schools, clubs, and other private facilities to host our events.*
- **Insurance claims for injuries** – *we submit all incident reports to our insurance company for processing; however we do not control if a claim is granted, or the amount granted in a claim.*
- **Your club's tournament registrations** – *it's up to clubs to register for tournaments on time.*

PSR is a region of USA Volleyball (USAV) covering western Washington. USAV is our governing body – part of the United States Olympic Committee. USAV is broken down into 40 geographic regions throughout the United States. Each region operates differently, has distinct policies and rules, and different event structures. Just as each club within our region is a separate, independent business, each region also operates as an independent business. There are certain national standard guidelines we must follow (such as age definitions, membership requirements, etc.). USAV's main office is located in Colorado Springs, CO.