Updated 9/3/20 – Rosemount Ice Arena Frequently Asked Questions

1. When will the doors open for groups?

Door #3 (Upper Arena Doors) will be opened 10 minutes before ice time and then be locked again 5 minutes into the ice time.

Example for a 5pm ice time.

Door #3 (Upper Arena Doors) will open at 4:50pm and then lock at 5:05pm. Door #3 (Upper Arena Doors) will open for the 6:15p group at 6:05pm and locked 6:20pm. Repeat

The doors will be locked while the group is skating to ensure a safe & clean environment.

2. Where are the Arena Entrance Locations?

Athletes, Coaches, Referees & Spectators enter through Door #3 (Upper Arena Doors)

3. Where are the Arena Exit Locations?

- Players, coaches & referees exit from the building will be through Door #4 (Lower Arena Doors) Door #4 is located on the northwest side of the Rosemount Ice Arena.
- Spectators exit from the building will be through the upper arena concourse emergency doors. Parents should then drive around the back of the Ice Arena for player pickup near Door #4. Door #4 (Lower Arena Doors) are located on the northwest side of the building.

4. Why are there strict guidelines for when the building opens?

To ensure the staff and athletes have a safe & clean environment. The more we can lesson the # of people in the facility and amount of time, the safer & cleaner our ice arena will remain for the athletes and staff.

5. How soon do groups have to leave after ice time?

All groups must leave the building within 10 minutes after ice time to allow staff to disinfect areas.

6. Can an athlete have a chaperone in the building during a practice?

Athletes aged 10 & under can have 1 chaperone, no siblings. Chaperones <u>MUST</u> adhere to the social distancing guidelines.

Athletes aged 11 & over should be dropped off for practices.

7. How many players/coaches can be on the ice at one time?

During this phase of the re-opening there can be 2 pods of 25 skaters on the ice at one time. They should be limited as much as possible with inter-mixing. A coach counts in the # of skaters.

8. Are masks required of athletes, coaches and referees?

Everyone entering the Rosemount Ice Arena **MUST** wear a mask at all times.

The **ONLY** exception is when athletes/coaches/referees are on the ice.

Examples:

Athletes **MUST** wear a mask when entering the facility, in the locker-room, when using the restroom, and exiting the facility.

Coaches **MUST** wear a mask when entering the facility, off the ice getting skates on, using the restroom, when coaching from the bench and exiting the facility.

Referees **MUST** wear a mask when entering the facility, in the referee room, using the restroom and exiting the facility.

Spectators **MUST** wear a mask at all times.

Scorebox volunteers **MUST** wear a mask at all times.

Concessions stand workers **MUST** wear a mask at all times.

9. Can teams do dryland during this phase of re-opening?

Teams are not allowed to do any dryland within the facility at this time.

10. Can goalies come earlier than 10 minutes for ice time?

At this time all players cannot arrive before 10 minutes.

11. When are locker-rooms disinfected?

Staff will disinfect locker-rooms after each use.

12. When are the touchpoints disinfected?

Staff will disinfect all touchpoints every hour.

13. When are the public areas disinfected?

Staff will disinfect the public areas every hour and at the end of the day.

14. Does the staff have to wear a face covering?

Staff are required to wear a face covering at all times when in the public areas.

- **15.** Is the Rosemount Ice Arena going to offer Open Skate, Open Freestyle, Open Hockey, etc? During this phase of the re-opening we are not going to offer these programs.
- **16.** Is the Rosemount Ice Arena going to offer Skate Sharpening? During this phase of the re-opening we are not offering skate sharpening services.
- **17. Why do we disinfect so often and restrict access to the facility?** To help ensure the safety of our staff and athletes utilizing our facility.

COVID-19 Rules for Practices/Scrimmages/Games at the Rosemount Ice Arena

- If you are sick and/or knowingly have been exposed to someone who has tested positive for COVID-19, please do not enter the Rosemount Ice Arena
- Everyone within the Rosemount Ice Arena **MUST** wear a face covering at all times. The **ONLY** exception is when athletes/coaches/referees are on the ice.
- Guidelines/restrictions may be added at any time to assure the safety of everyone.
- Failure to comply with these guidelines may result cancelled scrimmages/games and/or up to cancelling of future games/tournaments
- All games/scrimmages are available via www.livebarn.com

Players, Coaches, Referees Information

- Athletes should come dressed in equipment as much as possible.
- Athletes, Coaches & Referees enter through Door #3 (Upper Arena Doors)
- Door #3 (Upper Arena Doors) will be locked until 10 minutes before ice time.
- Door #3 (Upper Arena Doors) will be locked 5 minutes after ice time begins to ensure a safe & clean environment

Example for a 5pm ice time.

Door #3 will open at 4:50pm and then lock at 5:05pm.

Door #3 will open for the 6:15p group at 6:05pm and locked 6:20pm. Repeat.

- The doors will be locked while the group is skating to ensure a safe & clean environment
- Players, coaches & referees exit from the building will be through the lower arena doors (Door #4). Door #4 is located on the northwest side of the Rosemount Ice Arena.
- Locker rooms will be assigned. Each locker room can only accommodate 10 skaters. Players should come dressed in equipment as much as possible. Extra space is available in lower lobby for social distancing.
- Players should not spit on the bench/locker room/hallway floors
- No showers will be available in locker rooms

Spectator Information

- Spectators enter through Door #3 (Upper Arena Doors)
- Spectators exit from the building will be through the upper arena concourse emergency doors.
 Parents should then drive around the back of the Ice Arena for player pickup near Door #4.
 Player pickup is near Door #4 (Lower Arena Doors) on the northwest side of the building.
 Spectators <u>MUST</u> exit no less than 5 minutes after the game. (Map below)
- Only two adult chaperones per player as spectators, no children/siblings
- Physical spacing of people not from the same household is highly recommended and spectators should only sit in designated spots. Do not congregate in the upper concourse of the Ice Arena, please keep this space as open as possible and follow social distancing guidelines.
- Adult Chaperones are not allowed in the lower arena lobby unless helping tie skates for athletes 10 & under. Adult Chaperones are then expected to move to the bleacher area. Please keep this space only for players/coaches/referees.



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