
USAV MMS Region Webinar

06-25-2020

Please email any questions to regionsupport@usav.org

Today's Agenda/Objective

1. Status of Project/Deliverables
2. Real Time Migration
3. Region of Registration & Transfers
4. Governing Season Overview & Waivered Players

USAV MMS

Major Milestones

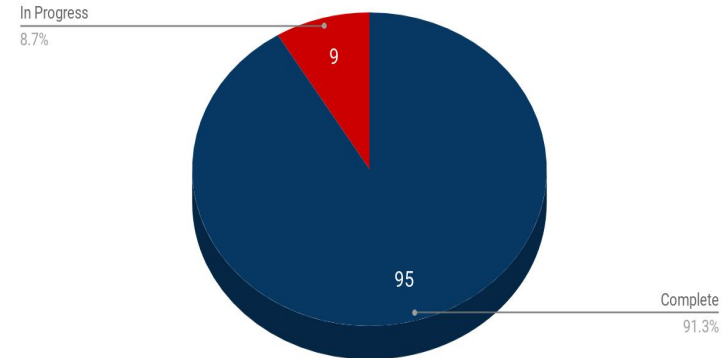
- 2/28 - All core functionality deliverables due to USAV
- 3/27 - Sandbox completed & access sent to regions
- 5/1 Organization Eligibility API Endpoint, View Only Permission Level, Team Roster Lock
- 6/1 - Data Migration Mechanism, Membership Upgrades, Membership minimum purchase age 18

Upcoming Notable deliverables

- 7/1 - Active Memberships in Multiple Regions Report, Credential information on member ID cards, Org Admin Eligibility Report
- 8/1 - Lockdown of copy of member's info (so they can't change their DOB in system)
- 8/15- Suspensions
- 9/1 - LMS
- 10/1 (phase 2)- LMS Credentials on Official Roster

* enhancements will continue to be pushed post season start (phase 2)

106 Total Project Deliverables



Real Time Migration

Migration of Legacy Data from
Webpoint to USAV MMS

Migration of Data Occurs in REAL TIME

(no mass upload of data from Webpoint to USAV MMS*)

Real Time Migration is the process in which the system will match the data entered in the new system to data from Webpoint. If an exact match is found, specific pieces of data will be migrated into the USAV MMS for that member. Migrated information includes:

- Officiating certifications with expiration dates extending past the 19-20 season
- IMPACT certification
- The latest Coaching Education CAP certification
- The latest Coaching Education BCAP certification
- Background Screenings with expiration dates extending past the 19-20 season
- SafeSport credentials with expiration dates extending past the 19-20 season

*Region Holds and Suspensions will be preloaded in the system prior to launch

- Prior to launch, a profile will be created in SportsEngine for anyone who is on region hold or suspended in Webpoint and a suspension will be attached
- If a region hold, the suspension will be identified as administrative. If a suspension, the suspension will be identified as misconduct.
- An individual with a suspension will be unable to purchase a membership if they try to purchase using the same information at in their Webpoint account

How Can I Access Historical Data that will NOT be migrated into the new system?

- Webpoint available through 10/31/20
- Region can export data from Webpoint to csv files stored by a region or club
- The Region Services department will keep member, membership, club, team, credential information etc. for all seasons
- Full backup from Webpoint stored by USAV. A request can be made to obtain information that is not available in other ways

Real Time Migration occurs in both direct (member buys for themselves) and indirect (someone buys on behalf of member) flows.

The member or admin will complete purchase normally. Once purchase is submitted, the system will check historical data for a match.

- If a match is found
 - individual retains same member ID number from webpoint
 - Credentials will be migrated into member's account
 - Member will receive normal eligibility email but certain requirements have already been met (ex: wouldn't need to do BGS since current BGS migrated over from webpoint).
- If no match is found
 - Individual is given a new member ID number (starting at 4000000)
 - Member will receive eligibility email and will need to meet all requirements associated with that membership

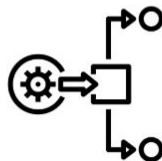
Direct Membership Purchase Flow



Exact match:

- First Name
- Last Name
- Date Of Birth
- Zip

On-Behalf of Membership Purchase Flow



Exact match:

- First Name
- Last Name
- Date Of Birth
- Zip



Keys to success for **RTM**.

Valid data is the key to success of the RTM process.

By notifying the user of their current data within the USAV legacy system, we will ensure more success in finding matches.

Proactive messaging to members

- **Printing member ID card**
- **Email members from Webpoint where name, zip code, and DOB can be provided in email**

Regions can message their members/ USAV will message this to members late August

All Members and Regions will have access to Webpoint through 10/31/2020.

What To Do When RTM Doesn't Find a Match

Realistically, we know there won't be a 100% success rate with RTM.

After membership purchase, Region Admins can manually search the Webpoint data using the legacy member ID. Once confirming its the right person, the region can manually initiate the migration of data.



USA Volleyball

Home

Members ^

Directory

Memberships

Permissions & Newsletters

Communication ▾

invoicing ▾



Fred Stephanski

Profile

Memberships

Credentials

Registrations

Invoices

Roles

**Is this member missing information?**

Search to migrate legacy records

SEARCH

Region Admin Looking at Member's Profile

olleyball

Training & Education

Search by Member ID ×

Search

xx 1320712 xxxxx

Search using the middle seven digits of the legacy member id

SEARCH

2020 Background Check EXPIRED

Region Admin Enters 7 Digit Member ID Number

Search by ID



You searched for 1320170

Is this the right member number? Once we populate their credentials this action cannot be undone

Legacy

Fred Stephanski

DOB 08/25/1978

Zip Code 27520



Current

Frederick Stephanski

DOB 08/25/1978

Zip Code 27608



Credentials to be Migrated

CAP - Coaching Education (Level I)

BCAP - Coaching Education (Level I)

IMPACT - Coaching Education

Line Judge - Officials Education

BACK

ACCEPT

Region Admin Confirms
the ID found the correct
individual in the webpoint
data

Legacy ID overwrites New
ID in the system

sportsengine HQ

My Organizations

USA Volleyball

Home

Members

Directory

Memberships

Permissions & Newsletters

Communication

Invoicing

Competition

Registration

Promotion

Website

Safety

Settings

Fred Stephanski

Profile Memberships **Credentials** Registrations Invoices Roles

Safety

SafeSport Certification Completed Sep 22, 2019 • Expired Jun 29, 2019	Details
2020 Background Check Completed Sep 22, 2019 • Expired Jun 29, 2019	Details

Training & Education

IMPACT - Coaching Education Completed Feb 23, 2018 • No Expiration	Details
CAP - Coaching Education (Level I) Completed Jan 1, 2016 • Expired Dec 31, 2018	Details
BCAP - Coaching Education (Level II) Expired Dec 31, 2018	Details
Line Judge - Officials Education Expired Dec 31, 2018	Details

Region Admin Looking at Member's Credentials

Note: Design of Credentials Tab May Change

sportsengine

My Organizations

Skip Fisher

My Dashboard **BETA**

Profiles

Schedule

Teams

Payments

Registrations

Settings

< Your profile

USA Volleyball
Natalie Fisher

USAV ACADEMY CONTACT USAV

Memberships **Credentials**

Safety

SafeSport Certification COMPLT Completed Sep 22, 2019 • Expired Jun 29, 2019	Details
2020 Background Check EXPIRED Completed Sep 22, 2019 • Expired Jun 29, 2019	Details

Training & Education

IMPACT - Coaching Education COMPLT Completed Sep 22, 2019 • Never Expires	Details
CAP - Coaching Education (Level I) COMPLT Completed Sep 22, 2019 • Expires Jun 29, 2019	Upgrade Details
Line Judge - Officials Certification EXPIRED Completed Sep 22, 2019 • Expired Jun 29, 2019	Details

Member (or Parent) looking at credentials

Region of Registration & Transfers

Region of Registration

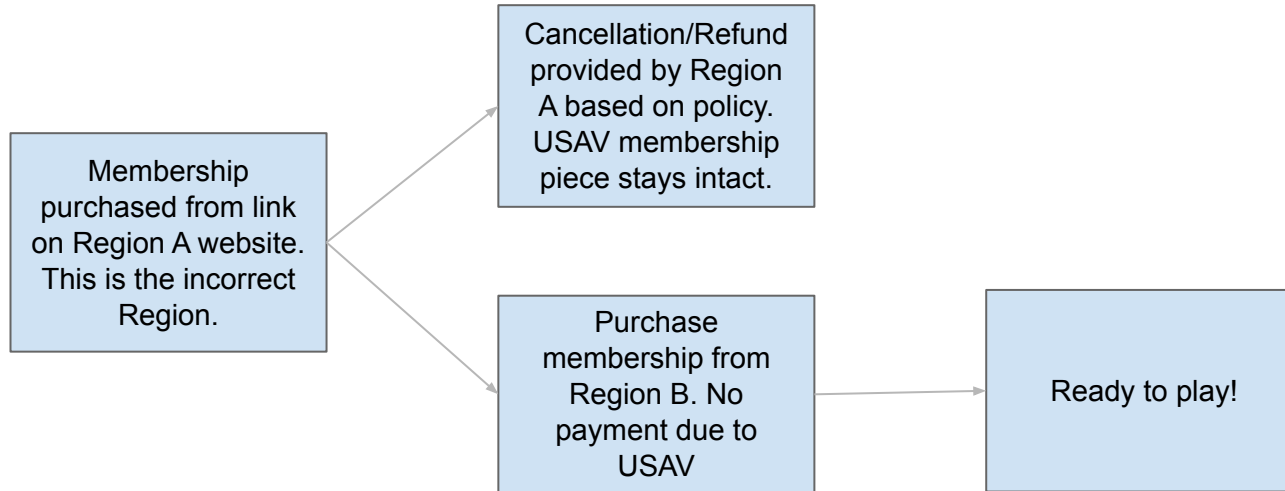
- Individual's accounts are not tied to a region, memberships are tied to a region.
- Membership registration must start at a region website or a link provided by the region
- Individuals that need to become affiliated with a club must purchase a membership in the region where that club is sanctioned
- No need to change region assignment in system before individual can register with a new region

Multiple Membership Pieces

Yes- an individual can have multiple membership pieces (ex: a coach membership and an officials membership). Each membership has its own eligibility status (could be eligible as an official but not as a coach)

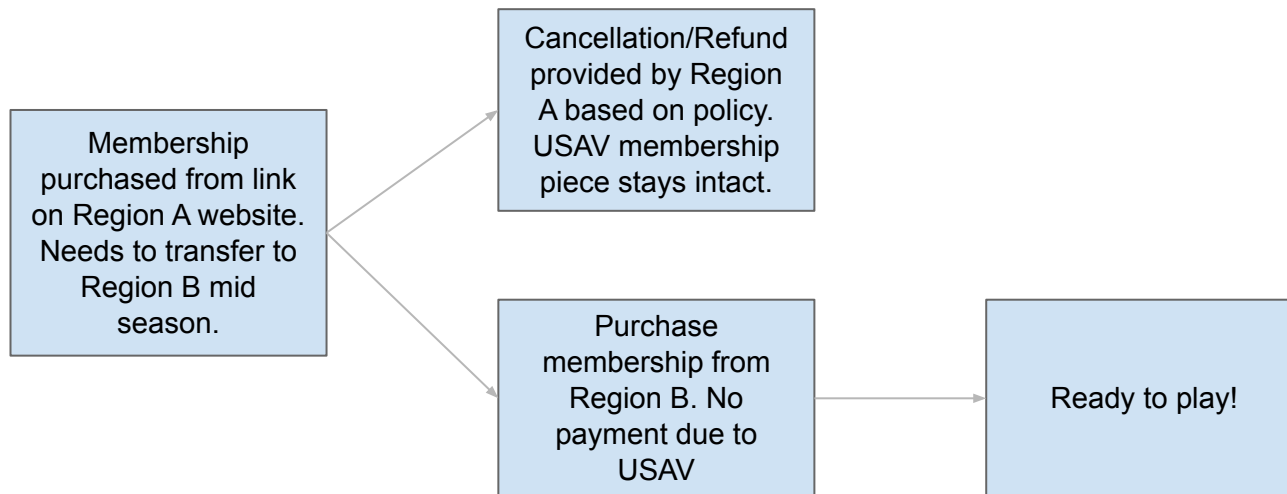
Yes- an individual could have multiple memberships in more than one region. These situations are being monitored and will be reported to regions. Regions can then decide the appropriate action. The system will only allow individuals to be approved as a player on one roster unless manually waived by the region.

EXAMPLE: Purchased Membership in Incorrect Region



EXAMPLE: Mid-Season Transfer

Region A can refund all, some or none of the membership depending on their policy.



Region B has ability to discount or waive membership payment

Governing Seasons & GS Setup

Advantages of a Governing Season

Integrity of data. Memberships locked down once there is a purchase.

Keeps list of memberships etc. clean because old data is archived.

In future seasons, Regions will have the ability to copy things from season to season for ease of administration.

Governing Season Tab

The screenshot displays the SportEngine HQ interface. The top navigation bar includes the 'sportengine HQ' logo, a 'My Organizations' dropdown menu, and icons for email, notifications, and a user profile labeled 'JK'. The left sidebar contains a circular logo for 'CENTRAL EAST REGION' and a list of navigation items: 'Central East Region Sandbox', 'Home', 'Members', 'USA Volleyball Sandbox', 'Eligibility Search', 'Governing Seasons' (highlighted in blue with a 'BETA' tag), 'Memberships' (with a 'BETA' tag), and 'Financials'. The main content area is titled 'Governing Seasons' and features a card for the '2020 USA Volleyball Sandbox' with an 'OPEN SEASON' status. Below the title, it indicates the season ends on 'Dec 31, 2020'. To the right of the card, a vertical bar shows the number '44' and the text 'People Need Decision'. At the bottom of the card, there are tabs for 'Season Overview', 'Divisions', 'Teams', 'Players', and 'Staff'. A 'Help?' button is located in the bottom right corner of the page.

sportengine HQ

My Organizations

JK

CENTRAL EAST REGION

Central East Region Sandbox

Home

Members

USA Volleyball Sandbox

Eligibility Search

Governing Seasons BETA

Memberships BETA

Financials

Governing Seasons

2020 USA Volleyball Sandbox OPEN SEASON

Ends Dec 31, 2020

44 People Need Decision

Season Overview Divisions Teams Players Staff

Help?

Season Overview

The screenshot shows a web interface for managing seasons. At the top, there's a breadcrumb 'Governing Seasons' and a title '2020 USA Volleyball Sandbox' with a green 'OPEN SEASON' tag and a blue 'EXPORT PEOPLE' button. Below the title are tabs for 'Season Overview' (selected), 'Divisions', 'Teams', 'Players', and 'Staff'. The main content area is divided into four sections: 'Season Details' (listing season name, start/end dates), 'Region Settings' (with a track team fee), 'Lock Configurations' (for roster and team details), and 'Staff Title Eligibility' (listing eligible roles). Each section has an 'Edit' link. A vertical 'Need Help?' button is on the right side.

< Governing Seasons

2020 USA Volleyball Sandbox **OPEN SEASON** [EXPORT PEOPLE](#)

[Season Overview](#) [Divisions](#) [Teams](#) [Players](#) [Staff](#)

Season Details

Season Name
2020 USA Volleyball Sandbox

Season Open for Affiliates
March 1, 2020

Season Ends
December 31, 2020

Region Settings

Track Team Fee
No

Lock Configurations

Roster Lock
Unlocked

Team Details Lock
Unlocked

Staff Title Eligibility

2020 Central East Sandbox Coach Membership
Head Coach, Assistant Coach, Chaperone, Team Representative

[Need Help?](#)

Season Detail

Region Settings - ability to track team fees

Lock Configurations - define when rosters can be locked and team details locked

Staff Title Eligibility - define which memberships are eligible for specified roles

[< Governing Seasons](#)

Edit Governing Division

✓ Division Name & Code
(Required)

✓ Roster Requirements

✓ Roster Approval Settings

✓ Gender & Age Requirements

✓ Membership Types

[Skip this Step >](#)

Division Name & Code

Give your division a unique name and code. The division code is used to establish team codes.

Division Name *

🔒

Example: Girls 18s

Division Code

🔒

Example: G18

Allows for some customization by each region.

Waivered Players

Each region can decide if they allow waived players.

Age and gender waivers are allowed.

Grade exceptions can also be set up by a region at the division level

THANK YOU!

This webinar was recorded and will be posted on <https://usav.sportngin.com/communications>

Always Available To Train & Help!

- Schedule 1 on 1 time with SportsEngine (Carl) & USAV
 - [Link to Carl's Calendar](#)
- Email us at regionsupport@usav.org
- Access the [Sandbox Task List](#), Help Videos and Articles

Need Help? 🖐️

Look for this button when logged into your SE account! Clicking it will take you here →

– USAV - Regions

- + Region Video Tutorials
- + HQ
- + Club Management
- + Memberships
- + MMS
- + Eligibility
- + Members and Communication
- + Financials

– USAV - Clubs

- + Memberships
- + MMS
- + Eligibility
- + Members and Communication
- + Rostering
- + AES