

Position: Usher	Remit Resume to:
Reports to: Assistant General Manager	Alison Beal Assistant General Manager abeal@scheelsarena.com 5225 31st Ave S Fargo, ND 58104

Summary: Scheels Arena is seeking individuals to assist with events and hockey events. The ideal candidate will be enthusiastic and willing to help others in any capacity during events and games. The work environment can be fast-paced so the ideal candidate would be able to problem solve and work well in sometimes high stress situations.

Essential Duties:

- Help guests find their seats
- Answer guest questions related to the arena
- Scan tickets
- Informing guests about the location of the restrooms, concessions stands, and exits.
- Ensure a safe environment by maintaining clear aisles and reporting suspicious behavior to security
- Provide special assistance to guests with needs such as individuals with wheelchairs or other disabilities
- Collect disregarded for forgotten items after the event and store in lost and found for guests to retrieve

Qualifications:

- 1-3 years of experience working in a customer service-based industry
- Ability to work in a standing position for long periods of time
- Exceptional interpersonal skills and a friendly demeanor
- Interest in entertainment or the performing arts is preferred
- Personal organization and accountability are required to ensure a positive experience for visitors
- Ability to work well in a group and be proactive about the needs of guests
- Able to work various shifts, weekends, possibly holidays and late nights
- Reliability and promptness in arriving for scheduled shifts

Compensation: This is a paid part time position

Any questions about the position feel free to email us at the above address