

Fort Frances Minor Hockey Association Refund Policy

This policy outlines the steps/requirements in order to receive a refund for fees.

- 1. To apply for a refund, it is the responsibility of the parent to apply for a refund by submitting the Refund Request Form (attached) to the Registrar, Treasurer and League Director.
- 2. If approved the amount of the refund shall be prorated against:
 - a. the amount of ice time already used
 - b. the date the request for the refund was received
 - c. Hockey Canada insurance fees & HNO fees
 - d. Refund processing fee.
- 3. There shall be no refund of fees after November 1st of the current season. Applications for refunds will not be accepted after this date.
- 4. A refund will not be issued if the player has monies owing to the Association.
- 5. A refund will not be provided to any player who is currently expelled and/or suspended from playing hockey.
- 6. Once a refund has been submitted the player will not be able to participate for the remainder of the season.
- 7. The amount of the refund will be based on when the application is received by the registrar and the percentage refund will be determined as follows (subject to a \$50 processing fee):
 - Before September 1st 100% of fee less any costs + refund processing fee
 - Before October 1st 50% of fee less any costs + refund processing
 - Before November 1st 25% of fee less any costs + refund processing
 - After November 1st and later NO REFUND

Exceptions

There will be no refund of any registration fee as of November 1st, except under the exceptional circumstances such as:

• An injury that will prevent the player from playing hockey for a substantial portion of the remainder of the season. In order to receive a refund, the request must be made in writing to the FFMHA Board and the request must be supported by appropriate evidence (e.g. dr's note, etc).



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 Refunds for players that transfer to another Association because of a family move (e.g. parents moving due to a work opportunity). This will be considered on a caseby-case basis.

The FFMHA Board, at its discretion, may approve the request and then refund an amount that is deemed appropriate under the circumstances.

8. FFMHA will refund 100% of fee less any costs of the registration fee for a Midget or Juvenile player who makes the final roster of a Major U18 or Junior team. In order to receive a <u>refund</u> under this provision, the request must be made in writing to the Registrar and the request must be supported by appropriate evidence (e.g letter from the team).



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Form must be completed in full and submitted before the refund deadline date. The form must be submitted to:

Submitted to.
a. Registrar – ffmharegistrar@gmail.com
b. Treasurer – <u>treasurer.ffmha@outlook.com</u>
c . League Director

Players Name:	
Players Date of Birth:	
Team & Division Registered in:	
Payee/Parent's Name:	
Payee/Parent's Address:	
City:	Postal Code:
Reason for Refund:	