



Park Point Marina Inn – Duluth’s Waterfront Hotel
“To always exceed guest’s expectations and then some”

Good Neighbor Policy

Thank you for booking your group with the Park Point Marina Inn! We look forward to providing you with the very best possible guest experience during your stay. To ensure that all of our guests have the same great experience that we hope to provide for you, we ask that you review our Group Conduct Policy. This information ensures that all guests staying with us have a positive experience and we are able to maintain a high level of security, safety, and guest satisfaction at all times.

Group Leaders

Each group shall designate a group leader who will act as a liaison with the hotel staff to ensure safety and positive memories for all of our guests. The leader’s room number will be listed with the front desk. They can assist the hotel in informing management staff of group schedules, breakfast and meal needs, and any other information to ensure their group has a quality stay.

The parents, guardians, and team leaders are responsible for the actions of their group. We entrust that by adhering to the policies we have set forth, that all guests, groups, or otherwise will have an enjoyable stay at our property. We require that these guidelines be discussed with the parents and team members prior to check-in. These guidelines supplement those dictated by federal, provincial, or local law.

Pool

The pool, whirlpool, and sauna has an adult only (18+) time from 10:00 PM to 11:00 PM. This is to ensure that all of our guests have an opportunity to fully enjoy our facilities. Children under the ages of 18 are not permitted in these areas after 10 PM. Children under the age of 14 are not permitted in the whirlpool and sauna unless accompanied by an adult. For their safety, children under the age of 17 are not permitted to use the fitness equipment without direct in-room adult supervision. **Glass containers, aluminum cans, coolers, and food are not permitted in the pool OR whirlpool areas for safety and health code regulations. Plastic cups are allowed in these areas.**

Quiet Time

Quiet time begins at 10:00 PM. All hallways and common areas should be clear of minors. Local Fire Code prohibits the “propping open of room doors”. We also ask you to try and avoid unnecessary movement between rooms. Loud disturbances adversely affect other guests. Guests responsible for a disturbance will receive one warning before being asked to vacate the property. No refunds will be given. Please be conscientious of other guests in the hotel.

Meeting Room

Only registered guests are permitted in our hotel rooms. At no time are rooms to be used as party rooms. We do have a meeting room available should you need a place for your team or group to gather. At no time should children be left unattended in the meeting room. There are security cameras in the meeting room for your group’s security and safety. For your convenience, the meeting room may be available for complimentary breakfast seating for your group. Please check with the Manager on Duty if this is the case. The meeting room is shared with the other teams in the hotel.

The meeting room closes at 10:30 PM. The group is responsible for picking up the room when finished.

Lobby-Fireplace Area

The lobby-fireplace area closes at 11:00 PM to all guests. **Only alcohol purchased from the hotel lounge is allowed in this area at any time.**

Outside Firetable

The outside firetable closes at 11:00 pm to all guests.

Equipment

In accordance with local Fire and Safety policies; Running, yelling, horseplay, jumping, and/or game playing is/are not allowed in any area of the hotel property. **Athletic equipment such as hockey sticks, soccer balls, pucks, nets, etc. are not allowed for guest safety.**

Teams or guests are not permitted to use any type of tape on the guest room doors, or hang or tape any signs in the hallways. This is due to the tape taking the paint off the walls or doors. This is subject to a \$50.00 charge per room if policy is violated and the full group deposit will be forfeited. Check with the Manager on Duty to inquire about special tape being available for signs.

Guest Received Copy: Holly Herrig Date: 3/21/2019 Room: _____