

Mac Users: Install Firefox Version Compatible with Silverlight

Menu

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20 hours ago • Updated

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Overview

Please note that Safari 12.0, released in Fall 2018, is not compatible with Silverlight. To continue using Synergy products, please install a specific version of Firefox ESR that is specifically designed to allow users to work with products like Silverlight.

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Steps

1) Click the following link for Firefox 52.9.0esr, or open a web browser and paste it in:

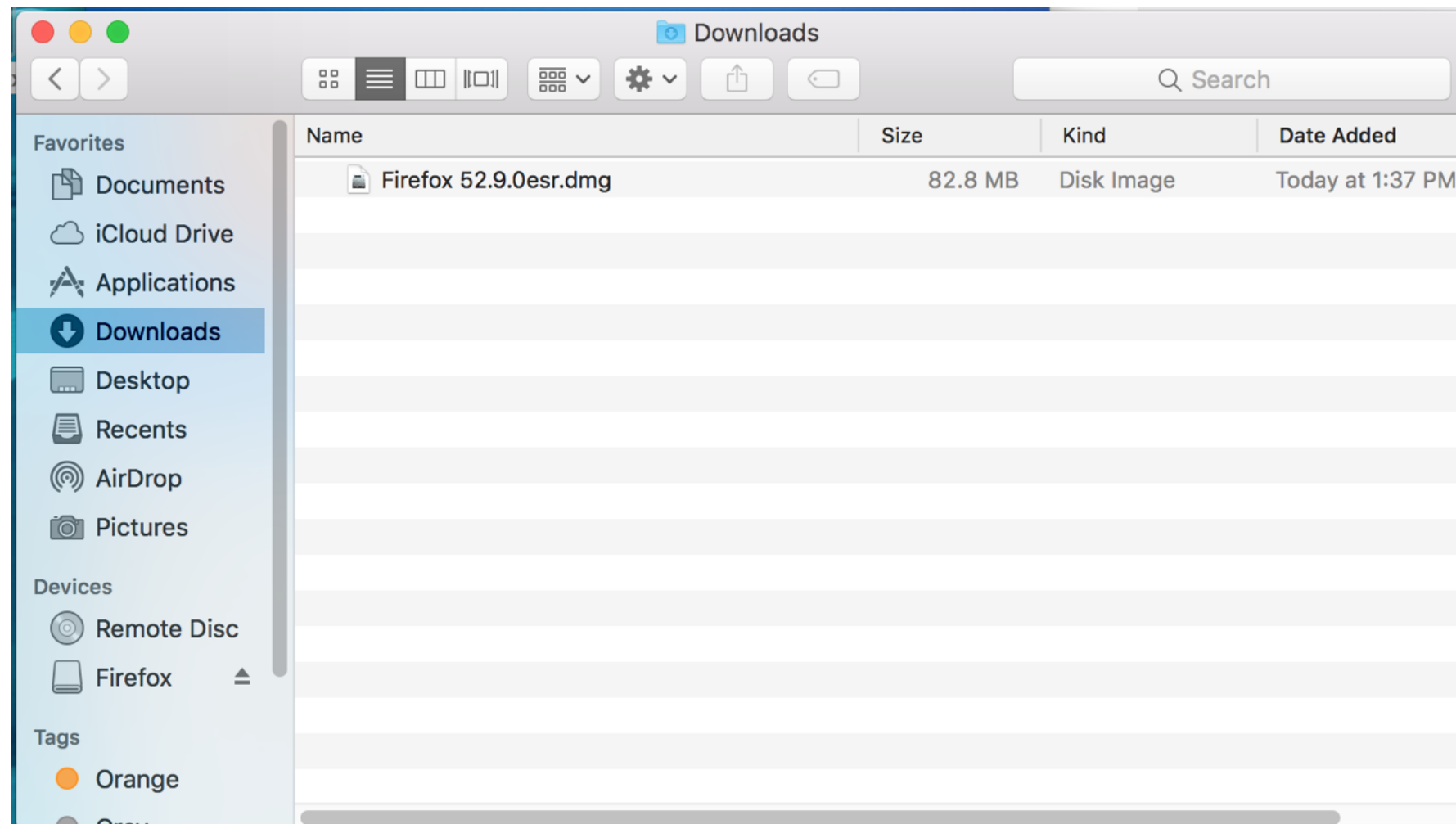
<https://ftp.mozilla.org/pub/firefox/releases/52.9.0esr/mac/en-US/>

2) Click "Firefox 52.9.0esr.dmg"

Index of /pub/firefox/releases/52.9.0esr/mac/en-US/

Type	Name	Size	Last Modified
Dir			
File	Firefox 52.9.0esr.dmg	78M	25-Jun-2018 08:55

3) Open the .dmg file from the Downloads folder

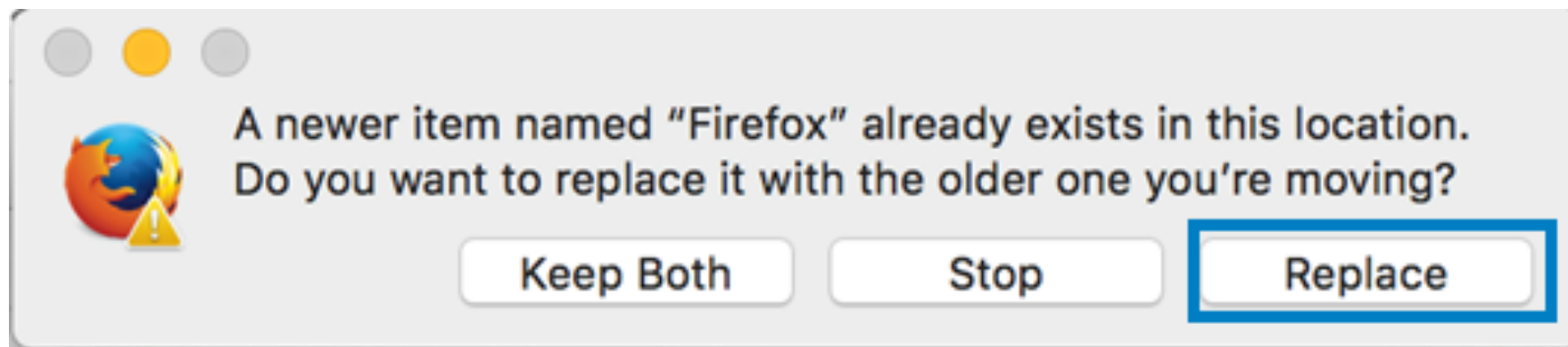


4) Copy Firefox into the Applications folder by clicking on the Firefox icon (on the left, below) and dragging it into the Applications

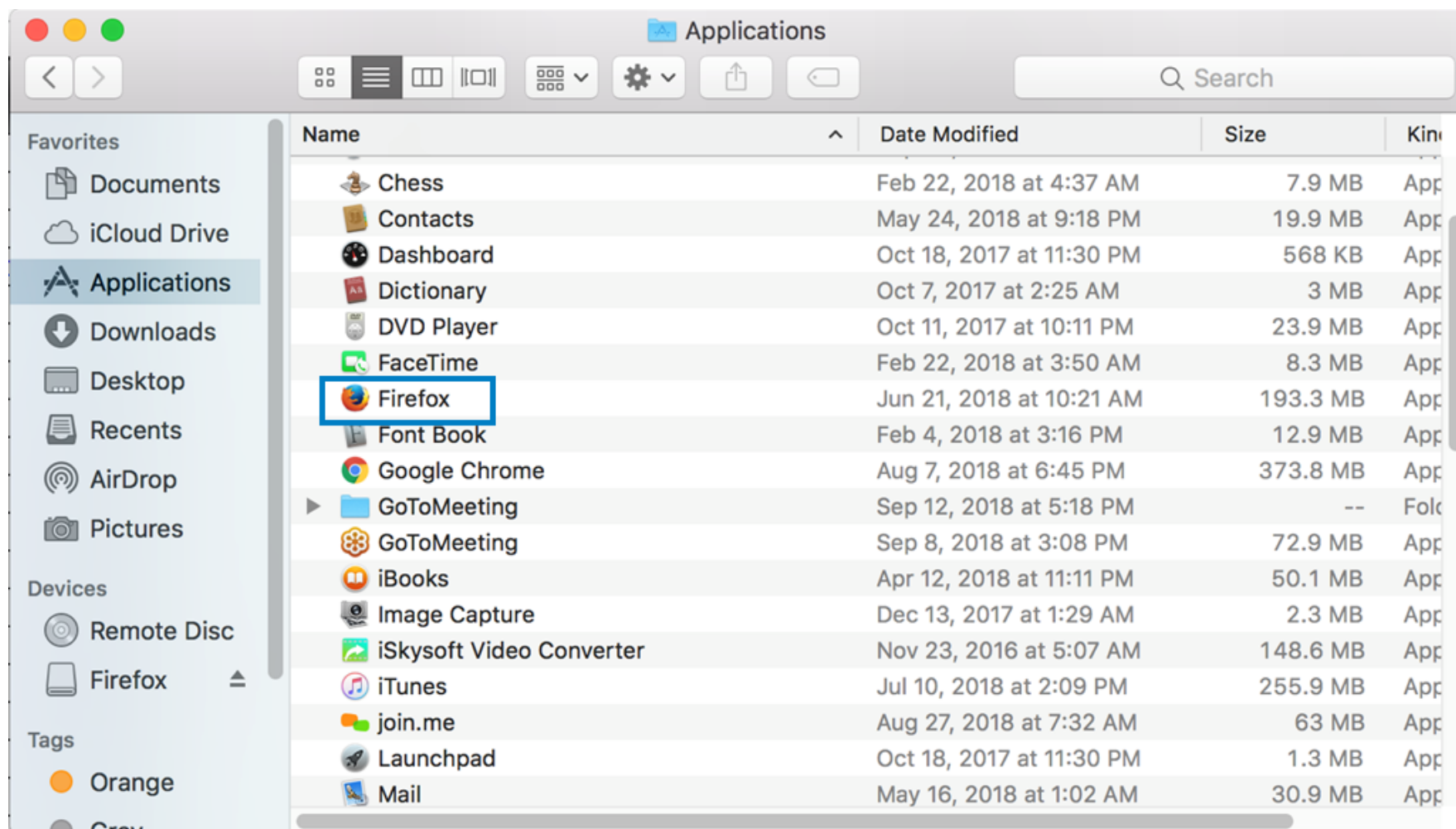
folder icon (on the right, below)



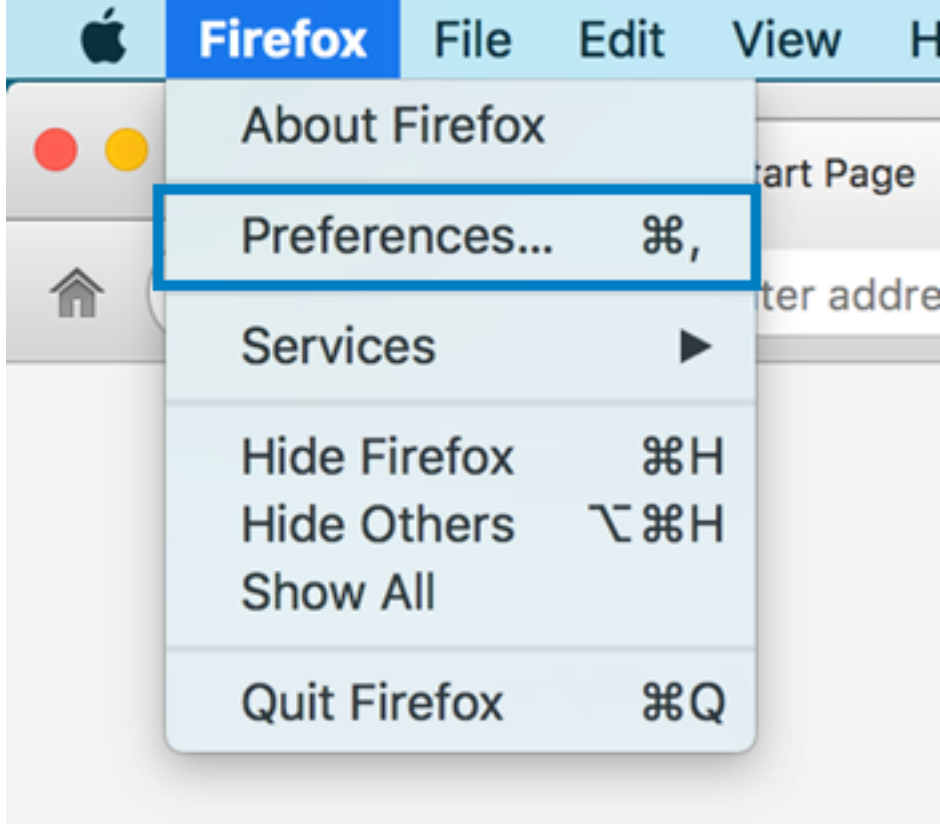
5) if you have a version of Firefox already installed, you will be asked to select whether you would like to replace it. Select "Replace"



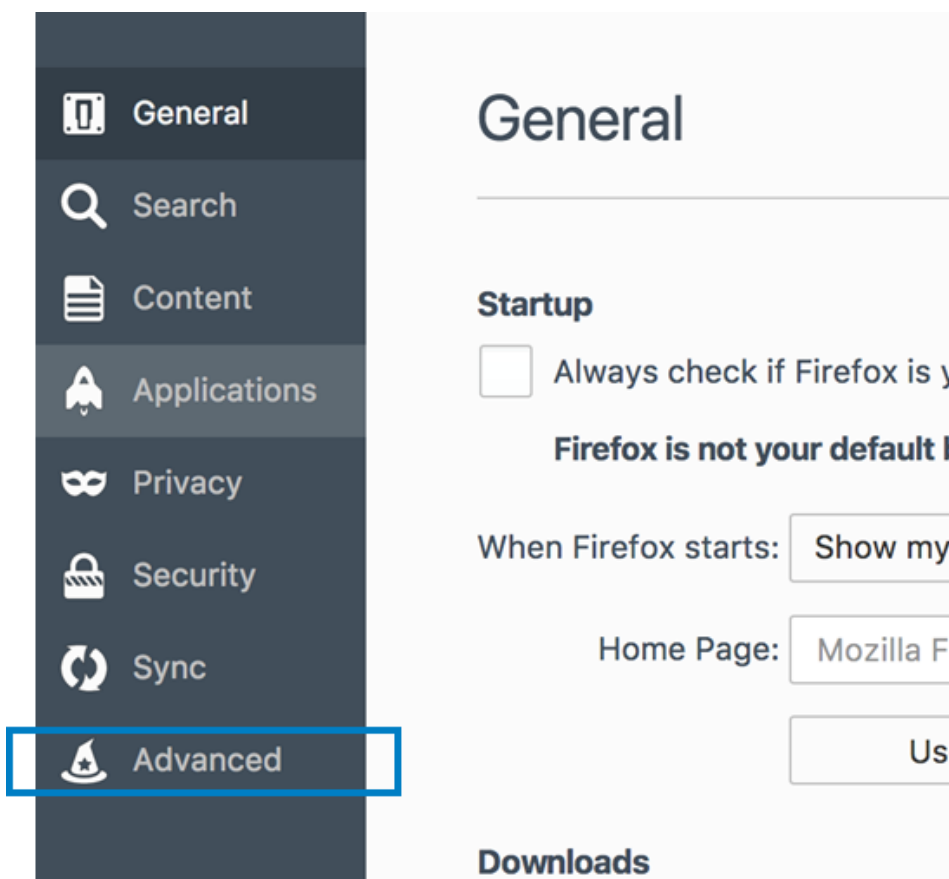
6) Open Firefox from the Applications folder



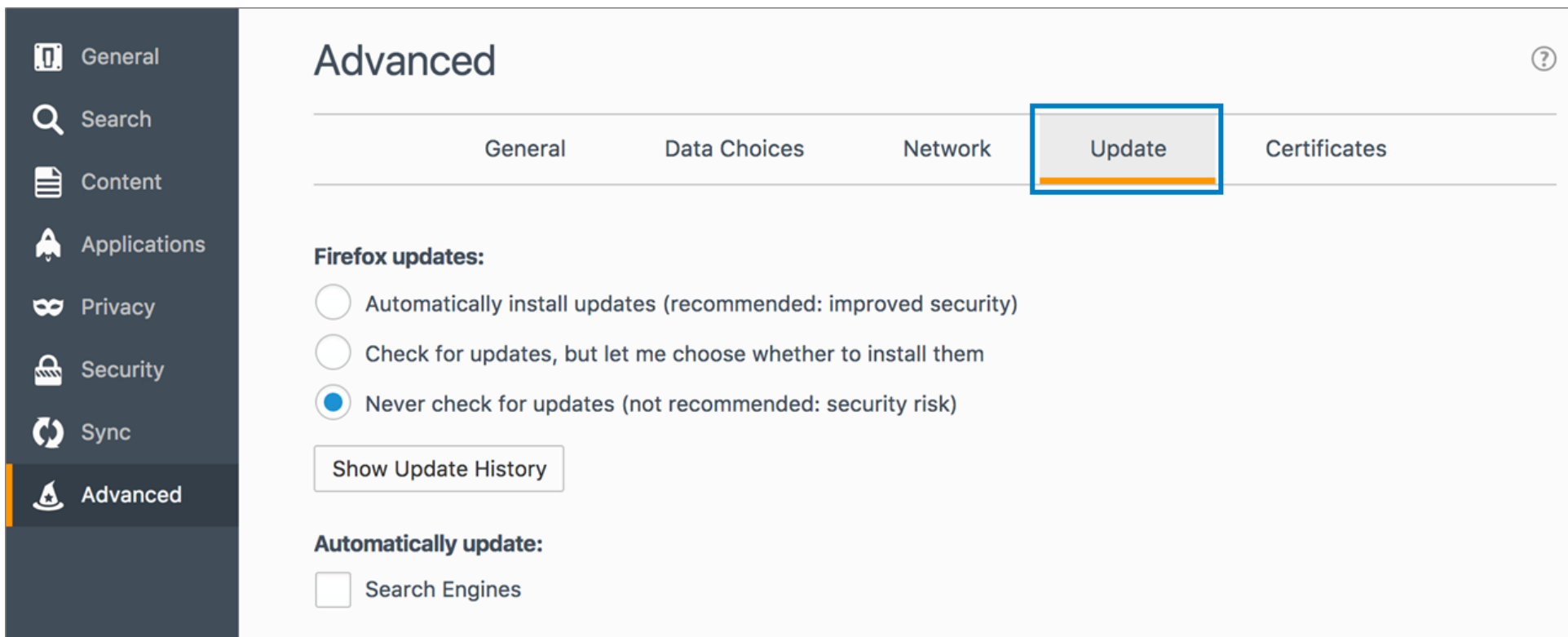
7) Click "Firefox" and select "Preferences"



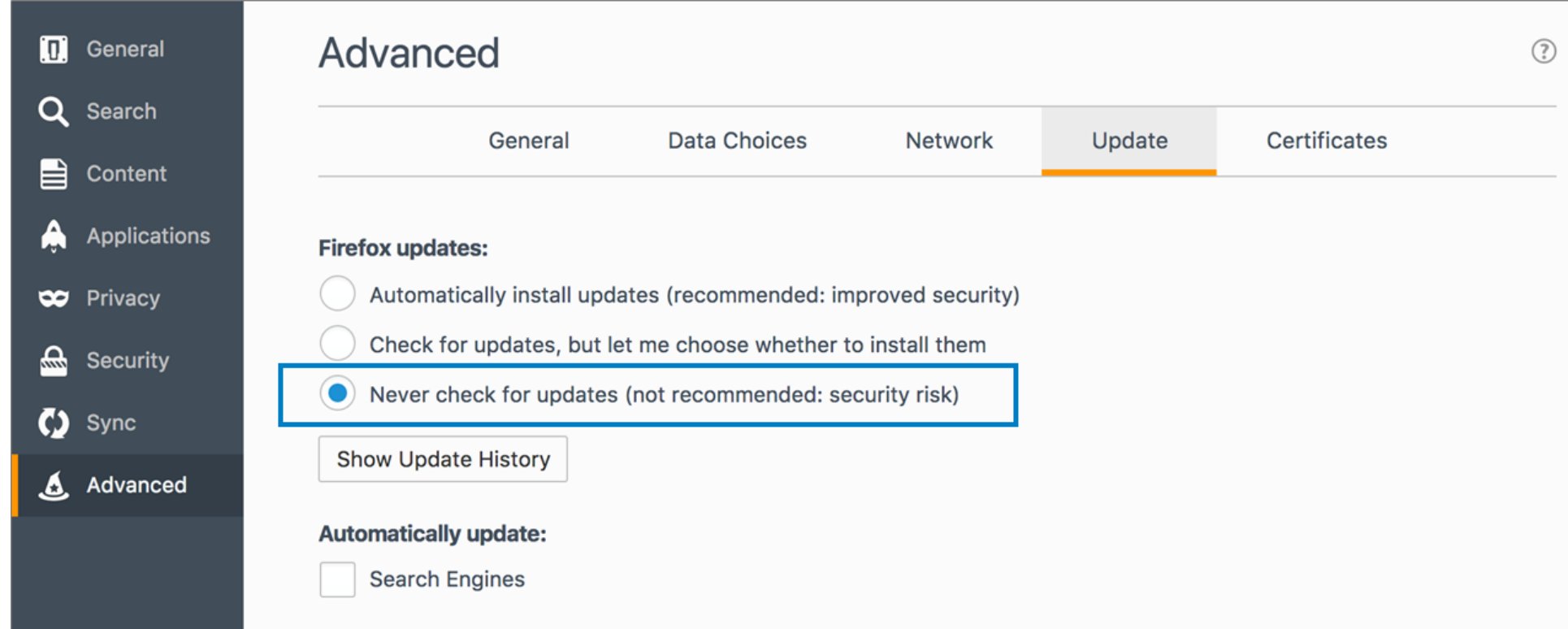
8) Click "Advanced"



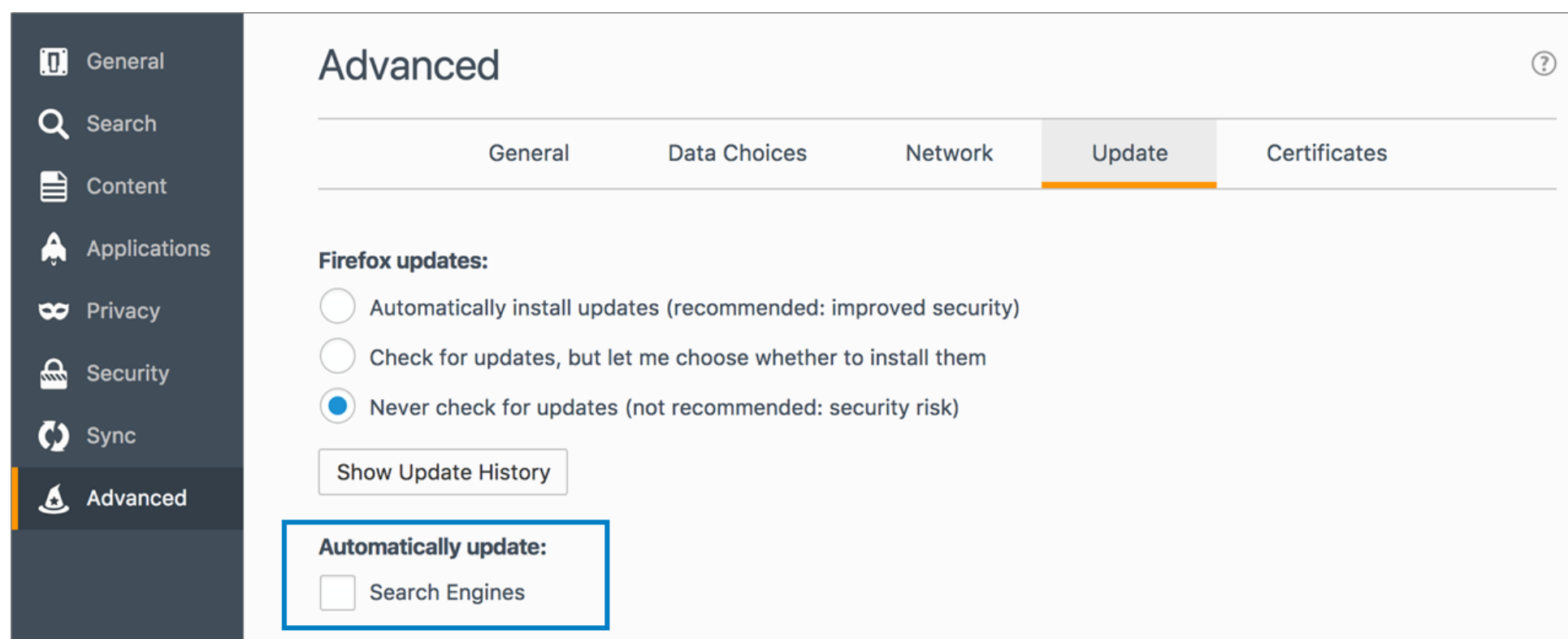
9) Click "Update"



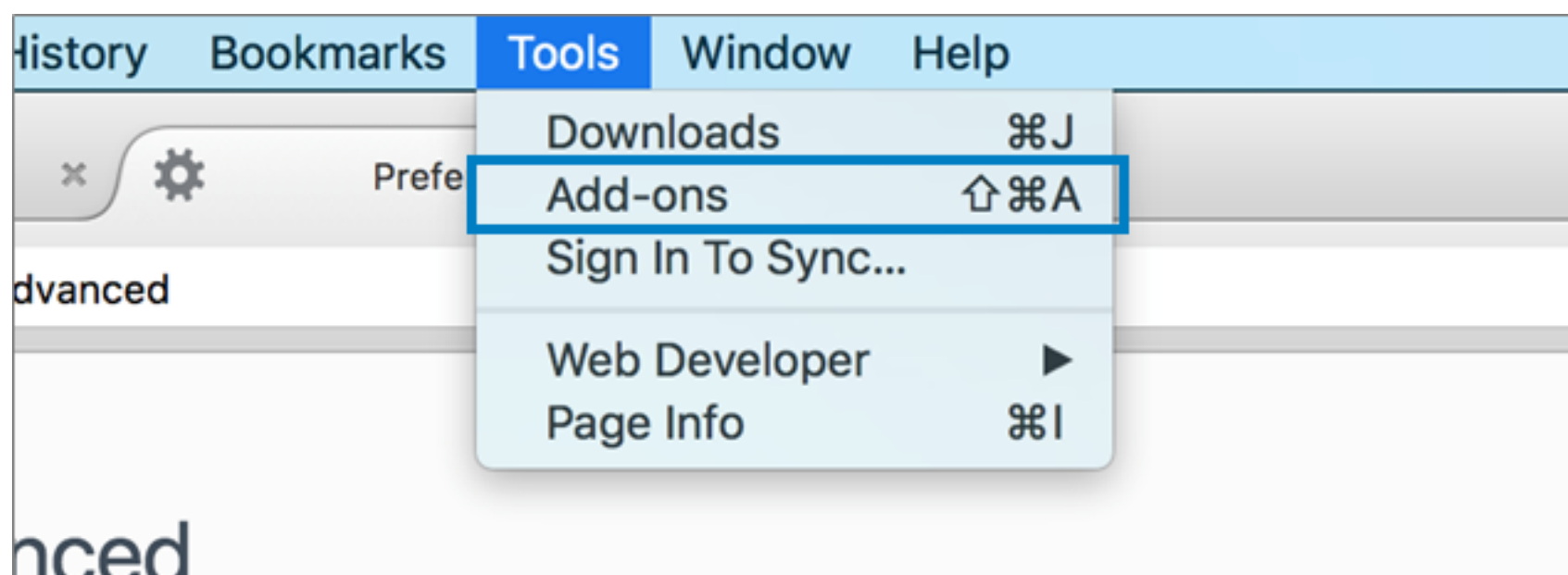
10) Select "Never check for updates..."



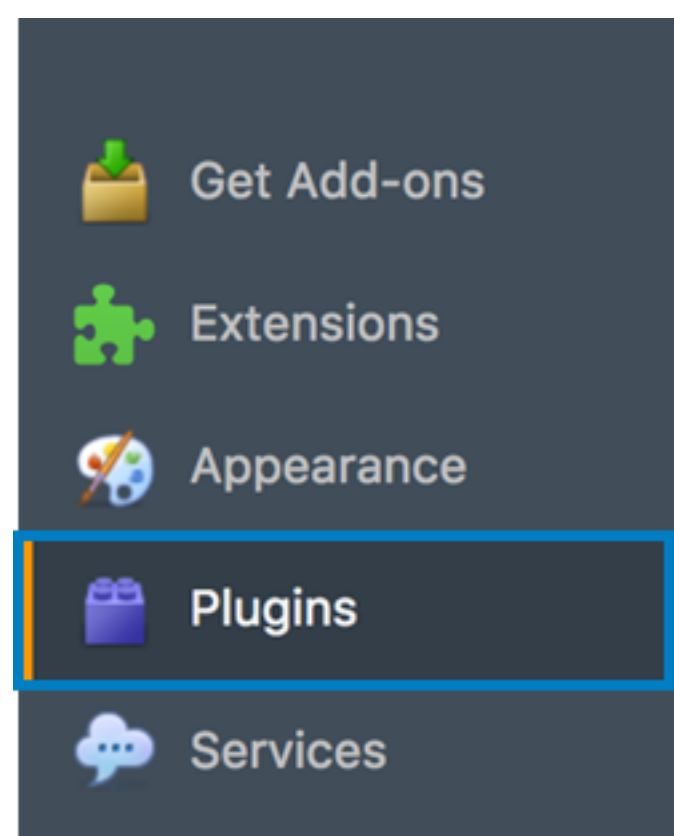
11) Under "Automatically Update," uncheck the box next to "Search Engines"



12) At the top of the screen, click "Tools" and select "Add-ons"



13) From the left-hand side. click "Plugins"




14) From the Silverlight Plug-in drop-down, select "Always Activate"



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