## Mahtomedi Soccer Association Competitive Programing Registration Fee Refund Policy

Revised 3/20/2022, adopted by board 4/4/2022

The Mahtomedi Soccer Association's (MSA) guiding principles

- To make soccer fun, and instill in our youth a lifelong passion for sports.
- To promote soccer at all levels of play, including competitive and recreational.
- To provide training opportunities in all areas of the sport including skill development, coaching and refereeing.
- To encourage fair play, sportsmanship and develop the self-esteem of all players.
- To provide information to all participants and parents for the purpose of increasing general knowledge of the sport.

In pursuance of practicing all these principles in MSA programing we articulate below the refund policy that will be applied to all requests for refunds.

- MSA registration fees for the Spring/Summer Season are non-refundable after the last date of the Registration window for the Spring/Summer Season as posted on the MSA website.
- MSA registration fees for Fall Season are non-refundable after the last date of the Registration window for the Fall Season as posted on the MSA website. MSA Player Evaluation fees are non-refundable after the close of the registration for the Player Evaluation sessions as posted on the MSA website.
- MSA Camps and Winter Training Sessions are non-refundable after the close of registration for the Camps and Winter Training Sessions as posted on the MSA website.
- The cost of uniforms are non-refundable by MSA.
- Any approved refund amounts will be less the financial processing fee associated with the original transaction. If a refund is processed via a check \$50 will be subtracted from the approved refund amount.

Refunds will not be issued except in the circumstances/conditions listed below. MSA fees and conditions are listed below:

- The Player Evaluation Fee may be refundable in the event that MSA cancels the Player Evaluation session.
- Registration fees: non-refundable except in conditions #1, #2 and #3 below.
- Cost of Uniforms are non-refundable by MSA except in condition #1.
- Late fees/Service Charges: non-refundable except in condition #1 below.
- MSA Camps and Winter Training Sessions are non-refundable after the close of registration for the Camps and Winter Training Sessions except in conditions #2 and #3.

The following are the circumstances/conditions where refunds will be processed after the close of the registration window for that season:

- **1. No Available Team** In the event MSA cannot place a player on a team, a full refund of registration fees and late fees paid will be issued. Player Evaluation fees are non-refundable.
- **2. Player Moving Away** In the event a player moves out of the East metro playing area, beyond reasonable commuting distance (reasonable to be determined by MSA), refund of Registration Fees may be issued after the close of the registration window for that season if the request is made prior to the start of MSA training sessions for that season. No refund will be issued for Player Evaluation Fees.
- **3. Serious Injury/Illness** In the event a player cannot participate and will miss the season due to injury or illness, refund of Registration fee will be issued if a request is submitted prior to the start of the MSA training sessions for that season. Player Evaluation fees are non-refundable.

Requests for refunds must be made **IN WRITING** email to the MSA Registrar (info@mahtomedisoccer.com) and must accompany any supporting documentation.

The MSA board reserves the right to consider cases involving extenuating circumstances not covered above on a case by case basis.

All refunds will be issued by check.

Examples of reasons that Registration Fees will NOT be refunded.

- A player changes his/her mind about playing, transfers to another club or does not care for his/her team placement, coach, teammates.
- If a player is dropped by MSA for not paying registration fee by deadline.
- If a player is dropped by MSA for a disciplinary matter, any fees paid up to that point will not be refunded.
- There will be no refund granted for an injury sustained during the season. Parents and guardians have the option to sign up for insurance through the provided carrier during the registration process for that season.