## Refund and Credit Policy 2022-2023

1. All registrations must be paid in full in order to access the Early Bird discount (a 20% discount over the regular rate). Registrations may be paid with a credit card through SportsEngine, subject to a 3% fee, or you may send a check. Checks **must** be received by August 5th in order to lock in the Early Bird Discount. Families whose checks are not received by that deadline will be invoiced the difference (20%) between Early Bird rates and the regular rate.

2. Family memberships are non-refundable under any circumstances. Individual program fees are subject to the below refund and credit policies. Credits and refunds are transferrable within your immediate family but are not to be re-sold.

3. If the season is cancelled by October 15th, WVBBTS will issue a 50% cash refund on all program fees, and a 50% credit rollover, which may be applied to any future WVBBTS/WVA program or activity.

4. If by November 1st you or your family are uncomfortable with the prospect of a ski season, and you wish to opt out of this season for any reason (we will miss you!) program fees will be entitled to a 100% Opt-Out credit applied toward any future activity or programming with WVBBTS/WVA.

5. Our weekend programs operate approximately 50 days during the period from Thanksgiving to the end of March. If WVBBTS is unable to operate its weekend programs more than 50% of its days on account of Covid-19 restrictions or limitations during the 21-22 ski season, WVBBTS will issue a credit of 50% of the program fees as a credit for the which may be applied to any future WVBBTS/WVA program or activity. Programing days lost on account of weather events are not included in assessing days lost on account of COVID-19.

6. In the event of Illness or Injury that prevents your athlete from participating in the 2022 – 2023 season, a reallocation of no more than 60% of program fees will be granted at the discretion of the Executive Director. Purchasing registration insurance through “RegSaver” may reimburse you for up to 100% for qualifying events.

7. This Refund and Credit Policy of 2022-23 applies only to weekend programs operated by WVBBTS during the 2022-2023 season and does not apply to any programs operated by WVA.