



EAJHA Volunteer Policy

Hour requirements:

Targeted hours will be set at the time of registration and may be adjusted based on the number of registered players/families as the season gets underway. Volunteer hours will continue to have certain requirements to be fulfilled per half of the season. If the hours are not complete, and the family did not opt out of hours, they will be invoiced accordingly.

Volunteer hours can be earned by concession and open skate only. Board members, tournament director, all rostered coaches (attendance verified by head coach), and team managers are exempt from fulfilling volunteer hours.

Hour requirements are per player. If a family has more than one player, the second and third players have half the hour requirements. Example: First player 12 hours, second player 6 hours, third player 3 hours. After a third player in one family, the hours are capped. (Again, this is just an example - these numbers will be set at the beginning of the season and may be adjusted based on registration numbers).

Family definition:

The definition of a sibling/family is that the players must be dependents living in the same household at least 50% of the time. Registering players who are not related (marriage/blood) or do not live in the same household is not allowable.

No Show Policy:

A \$50 no show fee will be implemented for those that do not show for a claimed volunteer slot. Concession/open skate workers will be able to report a no show for a shift they are forced to cover with slips provided in sign-in book. The no show family will be charged \$50 per incident. No hours will be counted for the no show family for that shift. The \$50 no show fee does not count towards the buy-out fee or volunteer penalty at the end of the season.

Buyout Option & Penalty Policy:

If you would like to buyout your concession hours, a \$500 buyout option is available at registration and required to be paid upfront. This fee completes your volunteer requirements for the entire season. Anyone that does not utilize the buyout and fails to complete mandatory hours will be charged a \$300 penalty per half (\$600 for the season).

Hour Recording:

Hours are recorded using the sign in book in concession. You must fill out the book for your hours to be counted. If your family has more than one child, please use your oldest player's name for all shifts. This will ease tracking of hours.