Package Travel and Event Information: SPAR Swiss Epic

Travel Destination	SPAR Swiss Epic is a five-stage mountain bike race starting at La Punt Chamuesch and finishing in Davos, Switzerland.
	Traveler can book the entry for the Event and other services, such as accommodation for her/himself and an additional person (the "Supporter"), as a package travel, choosing from different categories of services as described in this document and detailed during the registration process.
Itinerary and periods of stay	1924.8.2024., 5 nights
Event	The Event within this package travel is the SPAR Swiss Epic, composing of 5 stages:
	 1 st Stage: La Punt Chamues-ch – La Punt Chamues-ch 2 nd Stage: La Punt Chamues-ch – Davos 3 rd Stage: Davos - Davos 4 th Stage: Davos – remote
	• 5 th Stage: Davos — Davos
Transport	The Organiser is not offering the transport from your place of residence to the country of the Travel Destination. Only the transport between the event locations during the event itself are included in the package (if needed). The exact location for departure and arrival for these included transports will be communicated by the Organiser separately. The Traveler has the possibility to book additional Park and Ride Service. With that, the Traveler can leave his car in Davos at his arrival day (Davos is the last stage of this race) and get a transfer to La Punt Chamues-ch by bus (La Punt Chamues-ch is the first race village). If the Traveler books that additional service for an extra fee his vehicle will be waiting at the last stage in Davos when he finishes the race.
Accommodation	Travellers will be placed in hotel accommodation in a double/twin room. Upon availability it might be possible to upgrade it to a single room for an extra surcharge. Accommodation includes five nights of legendary Swiss accommodation in double rooms (per team) in La Punt Chamues-ch & Davos – (Check-in: 19 August 2024 Check-out: 24 August 2024)
Meal Plan	
	Breakfast and dinner will be served at the hotel, in the race village accommodation.
	Lunch (post-stage recovery meal) will be served at the respective race venue during the race days for everyone with a race entry package.
Other Services	Services which are additionally included in the race entry package:
	 Service Station nutrition throughout the race route Door-to-door transport of luggage between Race Villages Transport of private luggage and bike bag from La Punt Chamues-ch to Davos

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	Race medical services on the race route and on-site basic treatment in the Race Villages
	Bike wash after every stage
	• Professional bike mechanic available on course (free) • Rider Jersey
	Finisher's medal (only given to official finishers)
	Medal engraving
	Services which are not included in the race entry package, but can be booked
	for an extra fee:
	Supporter Package (accommodation, meals, transportation)
	Massage Standard
	Massage Deluxe
	Bike service upgrade
	Single room upgrade (for supporters and riders)
	Additional nights pre and post event
	Laundry Service Dayle and Bide
	Park and Ride Sharts and Rhote Regions
	Sportograf Photo Package Absa Cana Fria Qualifications
	Absa Cape Epic Qualifications
	*Additional Available Service are subject to change.
Group Services	Participation in the Event as well as the lunch will be provided to all
	participants of the Event. The event registration requires the registration of
	two race participants who are participating as a team in the Event.
Service Languages	German and English.
Suitability for persons with	No.
reduced mobility	
Organiser Contact Details:	IRONMAN Switzerland AG, Ringstrasse 20, 8600 Dübendorf, Switzerland
	(referred herein as "Organiser") – info@swiss-epic.com - Office phone
	number: +385 (1) 4814 900
Package Travel Price:	The Package Travel Price depends on the date of purchasing the entry:
	The same of the sa
	Hotel
	Tier 1: 4,050.00 CHF – 29 August 2023 – 27 November 2023
	Tier 2: 4,250.00 CHF - 28 November 2023 - 5 February 2024
	Tier 3: 4,400.00 CHF - 6 February 2024 – 1 April 2024
	Tier 4: 4,600.00 CHF – 2 April 2024 – until closing 2024
	Prices are only with regards to the services listed in this information sheet.
	Further costs for additional services not included in this document may arise
	depending on the booking arrangements of the Traveller.
Payment Terms:	The payment is only possible by credit card and the payment is due at the end
	of the registration process. It is possible to choose the payment plan option
	and make the payment of the travel package in three instalments.
Minimum Number of	The minimum number is 200 participants/100 Teams.
Participants:	

Visa Information:	In the following link from the Switzerland embassy you can find all the information about what you need to travel to Switzerland: Visa Information
Termination Right:	The Traveler may terminate the contract at any time before the start of the package in return for payment of an appropriate termination fee, which are stipulated in the Withdrawal Conditions of the Organiser
Insurance:	There is no mandatory insurance required. Traveler is advised to seek appropriate travel, accident or other insurance coverage.
Further Information about your rights under Directive (EU) 2015/2302:	Following rights are certain rights with respect to the package travel contract you are about to enter. Detailed description of such rights are enclosed in the Package Travel Conditions provided to you during the registration process for each package travel:
	1. There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
	2. Travelers may transfer the Package to another person, on reasonable notice and possibly subject to additional costs, see the Withdrawal Conditions for more information (link).
	3. The price of the Package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the Package. If the price increase exceeds 8% of the price of the Package, the Traveler may terminate the contract. If the Organiser reserves the right to a price increase, the Traveler has a right to a price reduction if there is a decrease in the relevant costs.
	4. Travelers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the Package, other than the price, are changed significantly. If before the start of the Package the trader responsible for the Package cancels the Package, Travelers are entitled to a refund and compensation where appropriate.
	5. Travelers may terminate the contract without paying any termination fee before the start of the Package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the Package.
	6. Additionally, Travelers may at any time before the start of the Package terminate the contract in return for an appropriate and justifiable termination fee.

- 7. If, after the start of the Package, significant elements of the Package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the Traveler at no extra cost. Travelers may terminate the contract without paying any termination fee where services are not performed in accordance with the contract and this substantially affects the performance of the Package and the Organiser fails to remedy the problem.
- 8. Travelers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- 9. The Organiser has to provide assistance if the Traveler is in difficulty.
- 10. If the Organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the Organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the Travelers is secured. IRONMAN Switzerland AG has taken out insolvency protection with FAIR Reisegarant (the entity in charge of the insolvency protection, e.g. a guarantee fund or an insurance company). Travelers may contact this entity or, where applicable, the competent authority (contact details, including name, geographical address, email and telephone number) if services are denied because of IRONMAN Switzerland AG insolvency.

Link to (EU) 2015/2302 national law.

<u>Directive (EU) 2015/2302</u> as transposed into national law (click on "National transposition" on the left side of the page)