

Volunteer FAQ

How many shifts do I need to work?

To fulfill your volunteer requirement for the season, you need to claim and work TWO sessions for each player that you have in the program. (e.g. If you have a player at 14AA and 10A you need to work 4 shifts). Typical shift durations are 3-4 hours each. ***You may hire out only one of your two required shifts.**

What is the age requirement to work a volunteer shift?

Adult volunteers are preferred. At a minimum the person fulfilling the volunteer requirement must be 15 years old or older.

Are coaches and managers exempt from volunteer hours?

Only the head coach is exempt from the volunteering for the player on the team that they are coaching; they receive volunteer credit and do not need to sign up for a shift unless they have another player in the program. If you have another player in the program, you will need to work two sessions. There is no exception for assistant coaches and team managers. Assistant coaches will be receiving a separate volunteer link, as they have an opportunity to fulfill one of their requirements by preparing the night before the tournaments.

Can I have someone else fulfill my shift on behalf of me?

Yes, however, it is preferred that the volunteer requirements are fulfilled by an adult and is aware of the responsibilities. *Only one of your two required shifts may be hired out.

I claimed a shift but now need to cancel. How do I un-claim a shift?

Once a shift has been claimed it may be unclaimed up to **8 days prior** to the event. You can do this by going into the shift you claimed and clicking contact us. Please explain why you need to unclaim your shift and this will email our Traveling Baseball Inbox. Please contact a volunteer coordinator if you have any questions, hondlbrittany@gmail.com & caylaj21@hotmail.com.

How do I know what to do if this is my first time working?

If you are the first shift of the day, check-in with the site coordinator for an overview of your duties. If you are relieving a shift, ensure the volunteers you are relieving give you an overview before they leave. Each location has a volunteer handbook with further details as well as on the <u>volunteer subpage</u> of the <u>RAAA</u> <u>Traveling Baseball website</u>.

What do we do if a volunteer doesn't show up for their shift?

If someone doesn't show up for their shift while you are working or to relieve you, you can refer to the sign-in sheet for the volunteer's contact information and call them to see if they are simply running late or unable to make the shift. Then call volunteer coordinator, Brittany Charley- 507-304-1305 or Cayla Johnson-651-343-4663.

Where do I go on the day of my shift?

The location is noted in the shift you claimed, either Erickson Park, Shannon Park (Elementary), or Umore Park addresses can be found on the <u>fields subpage</u> on the RAAA Traveling Baseball website. When you arrive, you report to the concession stand (or table at Umore) to sign-in. For the first shift of the day, a RAAA Traveling board member will be there to open the concession pavilion and deliver the cash box.

Do we offer free food during our tournaments?

Only umpires receive complementary concessions.

Additional details about the volunteer requirements, types of positions/responsibilities, please visit our <u>volunteer subpage</u> on the Traveling Baseball site.

