

Package Travel - General Terms and Conditions

1) Package Travel and Event Information: *Andorra MTB Classic-Pyrenees*

Travel Destination	La Massana, Andorra
Itinerary and periods of stay	<p>From 4th July 2023 to 9th July 2023, 5 nights of accommodation in La Massana.</p> <p>In this package all overnight stays will always take place in La Massana, transporting riders to the start lines when they take place in other parts of the country:</p> <ul style="list-style-type: none"> • 1st Stage: Estacion de Pal – La Massana • 2nd Stage: La Massana – La Massana • 3rd Stage: Canillo – La Massana • 4th Stage: Naturland – La Massana
Event	<p>The Event within this package travel is the Andorra MTB Classics-Pyrenees, composing of 4 stages:</p> <ul style="list-style-type: none"> • 1st Stage: Estacion de Pal – La Massana (July 5th, 2023). • 2nd Stage: La Massana – La Massana (July 6th, 2023). • 3rd Stage: Canillo – La Massana (July 7th, 2023). • 4th Stage: Naturland – La Massana (July 8th, 2023).
Transport	<p>For the Traveller hosted in AnyosPark Resort the transport to the following locations will be provided:</p> <ul style="list-style-type: none"> • AnyosPark - La Massana – Anyos Park (every day) • AnyosPark – Pal – Teleférico Vall-Nord (July 5th, 2023). • AnyosPark – Canillo (July 7th, 2023). • AnyosPark – Naturland (July 8th, 2023). <p>For all the Traveller accommodated in other hotels, transport to the following locations will be provided:</p> <ul style="list-style-type: none"> • La Massana – Pal – Teleférico Vall-Nord (July 5th, 2023). • La Massana – Canillo (July 7th, 2023). • La Massana – Naturland (July 8th, 2023). <p>The exact location for departure and arrival will be communicated by Organiser separately.</p>
Accommodation	<ul style="list-style-type: none"> • Location – La Massana • Main features – Double room, Half board, laundry, welcome pack, very close to the venue. • Category of accommodation – 4 stars <p>The exact details of each accommodation service provider are described on the website and in the terms and condition of the respective service provider.</p>
Meal Plan	<ul style="list-style-type: none"> • Half board accommodation: Breakfast and dinner. • Lunch/Post-race meal at the respective venue of each stage. • Buffet at the Welcome Party on July 4th, 2023.

Other Services	<ul style="list-style-type: none"> • Bike transportation from La Massana to start locations • Daily bike wash • Bike park • Rider gift Bike service in the circuit • Luggage transport is not required during the Event as the accommodation location is the same for the whole Event. • Transport of Traveller's belongings from location of accommodation to the airport, train station or similar may be booked separately as an additional service or organized by Traveller itself at its own discretion.
Group Services	Registration for the Event requires the registration of two race participants who are participating as a team in the Event. Participation in the Event as well as the lunch will be provided to all participants of the Event.
Service Languages	English, Spanish, Catalan and French
Suitability for persons with reduced mobility	No
Organiser Contact Details:	<p>IRONMAN Andorra Endurance Events S.L.U. , Av. Príncep Benlloch, 26-30, 2nd Floor, Office 14. Andorra la Vella, Andorra, AD500. NRT L-714829-X. (referred herein as "Organiser")</p> <p>Email: andorra@ironman.com</p> <p>Telephone: +34 934676359</p>
Package Travel Price:	<p>Tier 1: 2,500.00 eur – 26 August 2022 – 24 November 2022</p> <p>Tier 2: 2,600.00 eur - 25 November 2022 - 31 January 2023</p> <p>Tier 3: 2,700.00 eur - 1 February 2023 - until closing</p> <p>Prices are only with regard to the services listed in this information sheet. Further costs for additional services not included in this document may arise depending on the booking arrangements of the Traveller.</p>
Payment Terms:	The payment is only possible by credit card and the payment is due at the end of the registration process. It is possible to choose the payment plan option and make the payment of the travel package in three instalments.
Minimum Number of Participants:	The minimum number is 150 participants/75 Teams.
Visa Information:	<p>If you are a citizen of the European Union, you won't need a visa to enter Andorra. The country has signed transit agreements with Spain and France, so that people from any EU state will not need to request any special permission. To enter or leave Andorra, all you need is your passport or identity card. If you are a citizen of a country that does not belong to the EU but does belong to the Schengen area, you must carry a valid passport. If you are a citizen of a country not inside the Schengen area, you need to have a valid passport and a Schengen multiple-entry visa to cross the border between Spain and France, countries you'll have to go through to enter or leave Andorra.</p> <p>In the following link you can find all the information about what you need to travel to Andorra: Do I need a passport for Andorra? All the info here (visitandorra.com)</p>

Termination Right:	<p>Traveller may terminate the contract at any time before the start of the package in return for payment of an appropriate termination fee, which are stipulated in the Withdrawal Conditions of the Organiser.</p>
Insurance:	<p>Participants in the Event will be covered by the Organizer's accident insurance. This insurance covers personal injury during the race and assistance during the race in the territory of Andorra. Please note that this insurance does not cover material damages to any equipment or belongings, and no coverage outside the territory of Andorra.</p>
Further Information about your rights under Directive (EU) 2015/2302:	<p>Following rights are certain rights with respect to the package travel contract you are about to enter. Detailed description of such rights are enclosed in the Package Travel Conditions provided to you during the registration process for each package travel:</p> <ol style="list-style-type: none"> 1. There is always at least one trader who is liable for the proper performance of all the travel services included in the contract. 2. Travellers may transfer the Package to another person, on reasonable notice and possibly subject to additional costs, see the Withdrawal Conditions for more information. 3. The price of the Package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the Package. If the price increase exceeds 8 % of the price of the Package, the Traveller may terminate the contract. If the Organiser reserves the right to a price increase, the Traveller has a right to a price reduction if there is a decrease in the relevant costs. 4. Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the Package, other than the price, are changed significantly. If before the start of the Package the trader responsible for the Package cancels the Package, Travellers are entitled to a refund and compensation where appropriate. 5. Travellers may terminate the contract without paying any termination fee before the start of the Package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the Package. 6. Additionally, Travellers may at any time before the start of the Package terminate the contract in return for an appropriate and justifiable termination fee. 7. If, after the start of the Package, significant elements of the Package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the Traveller at no extra cost. Travellers may terminate the contract without paying any termination fee where services are not performed in accordance with the contract and this substantially affects the performance of the Package and the Organiser fails to remedy the problem.

	<p>8. Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.</p> <p>9. The Organiser has to provide assistance if the Traveller is in difficulty.</p> <p>10. Organiser has not taken out insolvency protection with an insolvency protection insurance provider, as this is not mandatory according to Andorran law.</p>
Link to (EU) 2015/2302 national law.	<p>Directive (EU) 2015/2302 as transposed into national law (click on "National transposition" on the left side of the page)</p>