

Arena Reopening Preparations

Security and Building Entry

- Screening Procedures
 - Bag Checks/Pat-downs
 - Personal Items (phones, keys, etc.)
 - Ticket Scanning

Interior Surfaces/High Traffic Areas

- Entry Door/Stairwells
- Offices
- Suite Doors
- In-Bowl handrails and Escalators
- Restroom Doors
- Interactive Stations
 - Soda Machines, ATMs, Charging Stations
- Acrylic/Shielding
- Employee Change Areas

BOH/Locker Room Areas

- Team LRs
- Benches/Boxes
- Aux Dressing Rooms
- Media Areas/Press Conference/Press Dining
- Walkways

Guest Experience/Player Interaction

- Guests in Player Bench/Penalty Box Areas
- High-five Tunnels/Premium Areas
- Zamboni Riders
- Meet & Greets w Players

FnB / Retail

- Facilities should work with in-house group on necessary changes
 - Service (Concessions and Premium)
 - Food Prep
 - Method of Payment
 - Wait Lines

Misc.

- Staffing Requirements
- Guest Entry Procedures
- Seating/Spacing Guidelines
- Hand Sanitizing Station (#/Location)
- PPE for staff – masks/gloves/other