



3/13/2020  
COVID-19 UPDATE

Dear Guests and Staff,

We are doing our best to closely monitor the current situation involving COVID-19 and evaluating our options on how to be best prepared. It is a new challenge for all of us and we do not have many of the answers. At this time, what we know we can do to help protect the health of our guests, staff and anyone they come in contact with after visiting our facility is to increase the level of disinfecting high touch areas and increase the number of sanitizing dispensers in our facility. Right now we have 3 dispensers available for use by anyone and they are located in each of the semi private rooms at the front of the rink. We will be installing an additional 4 dispensers today. We have also made adjustments to our dehumidification system to allow additional fresh air to be circulated within the facility. This system has been modified to run 24 hours a day.

At this time, we intend to be open however large events such as Learn to Skate Classes will be postponed and we will communicate with them directly about a restart date. The decisions regarding our status may be altered at any time as the current environment surrounding this virus is ever-changing.

Should you have private ice booked, birthday parties or any other event secured at our facility and wish to cancel, you may do so without penalty. Please provide as much notice as possible so we may make necessary adjustments. We understand this situation is sensitive and we will do our best to work with you all during this time. We hope you and yours stay safe, stay healthy and remain calm during this trying time for everyone not only nationwide, but worldwide.

Sincerely,

Chuck Burch  
General Manager  
Greensboro Ice House  
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