

**Operations Advisory Council Meeting  
Fargo, North Dakota  
Friday July 12th, 2024**

**CALL TO ORDER:**

Members present:

USWOA Board Members - Jeff Jones and Monica Shommer + LeeAnn Johnson (Zoom)

West Reg - Kera Wenzel and Geni Johnshoy

Southern Plains - Cassie Lowery & Jordan Best

Central Reg - Patti Rossbottom & Pat Culp

SE Reg - Kelli Shuffler & Brandy Lindsley

Northern Plains - Jolene Bonte & Mark Bullington

NE Reg - Melinda Watkins

USAW STAFF - Pete Isais, Chris Kallai

Absent Members: Ed Gould

Additional Pairers present: Vickie Tolin, Danielle Dalton, Kayla Spurling

Meeting called to order at 12:02 by Jeff Jones

**SECRETARY'S REPORT:**

Kelli Shuffler read minutes from the 2023 meeting. **Motion** to accept by Kera Wenzel; **second** by Jolene Bronte **Approved** as amended.

**COMMITTEE REPORTS**

Testing. LeeAnn had no report

Clinic: Debby Kelly did not send in a report

P&P: Ed emailed Jeff and there were no updates

Evaluation: Danielle Dalton reported that there have been several options discussed to make necessary upgrades to the eval process. The committee wants to transition into a 360 degree feedback process from USAW, Head Operations Official, LOC, other assigned Operations Officials. Still using 1-5 scale but adding comments section on all feedback sections. Will speak to Dave Mathews to add this to the membership system. Will have a separate form for TSO. Jeff noted that the head operations official need to do a better job at getting the evals turned in. Pete will meet with the assignment committee about assigning only the people who are qualified.

Chris Kallai reported the State Chairs have concerns about assigning people who can relate to the coaches and provide good customer service. This will go into effect starting with the 24-25 season

OEP: Jeff Jones reported that no OEPs were done this year at regionals or the state level. Approx 5 states have reached out about setting up training.

Data: Jeff Jones reported that the data has been updated up to Fargo and he will update this info post Fargo.

Assignment: Jeff Jones reported that the committee is working with Pete to complete assignments moving forward.

Grassroots: Jeff Jones reported no updates but that we need to work harder on this.

## **OLD BUSINESS**

P&P - Nobody has any updates that they feel are needed on the current P&P.

Making Operations Better:

- 1) Need to work more State and Local tournaments. - Add metrics in the membership system to keep track of this better. Pete will talk to Dave Mathews about this. Kayla asked how it can count for working the event if all they do is work a table? That is not preparing you for pairing an event.
- 2) Need more TSOs and assigning officials w. TSO background - Based on the changes coming up with the new USAW system we will need less assigned Ops and more TSOs.
- 3) Ops will have to get better to be assigned
- 4) Update Ops1 and Ops2 tests and clinics
- 5) Need to come up with a way to give the Ops1 test and clinic online - Jeff thinks he has a way to do this like the P tests via team viewer, etc.
- 6) OEPs at State Tournaments instead of Regionals. - Need to work harder on that.

## **NEW BUSINESS**

Awards

Alice Riggle – Jeff Jones

Bernie Norris – Monica Schommer

Carrie Learn wants to return - 2019 was her last year pairing and she left as a P1E. 21 she asked for a waiver. That was the last year She purchased a USAW membership each year. P&P states when downgraded from 1E to a 1 for no maintenance you have 3 years to complete the return to 1E. The committee feels like there is no way she can come back as an E due to all the changes that have happened since she left. She can come back as a 1. She will have to certify on TW/Flo to receive an assignment. Motion Monica Schommer Second Chris Kallai approved

Chris Kallai said that if the committee would put together a proposal he would present it at the State Leaders Summit in August.

Emeritus - Celena Call - Motion Jeff Jones Second Monica Schommer - Approved

Waivers - Ed Gould - Motion Kera Wenzel Second Jolene Bronte - Approved

\*The discussion ensued about downgrades, we as an organization need to do better about downgrading people not meeting the requirements as well as possibly adding a training or mentor level for the top tier Es. Removing Es may offend some people and we can't force Emeritus so Chris Kallai thinks we should wait it out. Tabled until next year when we can review the data from the new 360 evaluation system.

Upgrades

Ops1 to Ops1E

- Melinda Watkins - Ops1 in 2022 Has done 5 events since getting the 1. Motion to not upgrade Monica Schommer second Kelli Shuffler Approved
- Heather Kerr - Ops1 in 2021 done 4 events since getting the 1. Motion to not upgrade Jolene Bronte second Cassie Lowrey Approved

Ops1C to Ops1

- Hollie Satona - Ops1C in 2021, 6 events. Motion to upgrade Mark Bullington second Monica Schommer Approved
- Brandy Lindsley - Ops1C in 2022, 6 events. Motion to upgrade Monica Schommer, Second Jeff Jones Approved
- Melissa Voss - Ops1C in 2017, 6 events. Motion to upgrade LeeAnn Johnson second Kera Wenzel Approved
- Cassie Lowrey - Ops1C in 2022, 2 events/ Fargo will be #3. Motion to not approve Mark Bullington, Second Jolene Bronte Approved

- Katie Boyden - Ops1C 2023, 4 events. Motion to Not upgrade Mark Bullington, Second Kelli Shuffler Approved
- Kara Polen - Ops1C in 2022, 3 events. Motion to Not Approve Mark Bullington, Second Chris Kallai Approved

7 people passed Ops3

1 person passed Ops2

Motion to adjourn by Chris Kallai, Second Jolene Bronte

Meeting Adjourned 2:14